Who we are

Berks and Exeter Pediatrics have been serving Berks County's children for over 30 years. With two great locations and convenient hours to fit today's busy schedules, our modern facilities offer families comprehensive services. Our physicians are all Board Certified in Pediatrics. We are now caring for our second generation of families with our first patients now bringing their children to see us. Choose one of our great locations for your child's healthcare needs today!

Contact Us

Berks Pediatrics

555 Raymond St., Ste. 100, Reading, Pa 19605

Phone: 610-921-1111 Fax: 610-898-9269 Email: <u>info@berkspediatrics.com</u> Web: www.berkspediatrics.com

Exeter Pediatrics

6 Hearthstone Ct., Ste. 201, Reading, Pa 19606

Phone: 610-779-9550 Fax: 610-898-5114 Email: info@exeter-pediatrics.com Web: www.exeter-pediatrics.com Berks Pediatrics 555 Raymond St., Reading, Pa 19605 610-921-1111 www.berkspediatrics.com

> Exeter Pediatrics 6 Hearthstone Ct., Ste. 201 Reading, Pa 19606 610-779-9550 www.exeter-pediatrics.com

Our physicians:

Gustaw Woch, MD, FAAP David Zobian, MD, FAAP Sharon Berman, CRNP Gopalan Sridhar, MD, FAAP Fauzia Maqbool, MD, FAAP Barbara Kolle, CRNP





YOUR MEDICAL HOME

"Like" us on Facebook

The Medical Home

Our practice as your medical home is a central resource for all of your child's special healthcare needs. Berks and Exeter Pediatrics Medical Home Programs are committed to providing health care to Children and Youth with Special Health Care Needs (CYSHCN). Our Medical Home Care Coordinator, Medical Home Referral Coordinator and Recall Coordinator, our other health care professionals, and family members work as a team to access all medical services necessary to help your child reach his or her full potential in life.

As your medical home we will:

- Provide quality care to your child when they are well or sick.
- Provide advocacy and Education to empower families and their child to reach their full potential.
- Provide information on pediatric specialists, home care, equipment, and support services.
- Assist with letters of medical necessity.
- Provide educational materials to your family regarding your child's health to empower you and your child to improve their health.
- Connect you to community resources.
- Assist with school or educational needs.
- Assist with transition into adulthood.
- Help you plan your child's care and / or set goals for care.
- Utilize electronic medical records to quickly access information about your child's health so we can better treat your child in a timely and effective manner.
- Assist with referrals to specialists.

Our Mission

We're so happy you chose our practice!

Berks County parents have been choosing Berks and Exeter Pediatrics for more than 30 years. We have a long history of commitment to providing affordable, quality healthcare to our area's children. Our goal is to deliver medical services to our patients based on the most up-to-date research. By providing education we also strive to serve as your family's total resource for raising happy, healthy children. Ease of access, prompt, courteous service, and responsiveness to our patients' concerns will always be our primary goal.



Emergencies

Our physicians are available 24 hours a day, 365 days a year. Any time you have a life-threatening emergency, call 911. If, however, our office is closed and you need to speak with one of our physicians, simply call in to the office for instruction. Our answering service will relay your phone number to the doctor who will call you back promptly. If you do not receive a phone call back within 20 minutes, call the service back directly. Have a pen and paper ready for any information the doctor may give you.

Appointments

Our patients are seen by appointment. Appointments can be scheduled by calling the office during regular business hours. We encourage you to come prepared with a list of questions and concerns that you would like answered when you come for your visit with the doctor. We ask that you arrive 10 minutes prior to your appointment time; doing so allows us to update your child's information and complete the check-in process.

Billing question? Call 1-866-289-5140 Pay your bill online: www.imgpc.com

If you are unable to keep your appointment, please contact the office far enough in advance so that we can use that time for other patients. We ask that you give 2 hours notice when cancelling a sick visit and that you give 24 hours notice for a Well Visit / Physical cancellation. While we understand that emergencies do arise, we reserve the right to charge for missed appointments when an appointment is not kept or inadequate notice is given.

Prescriptions / Referrals

Please call during regular business hours for prescription refills and insurance referrals. Whenever possible, allow 24 – 48 hours notice when calling for medication refills and 7 – 14 days when requesting a referral.

Always bring your insurance card and co-pay with you to every visit. We accept cash, checks, Visa, Mastercard, and Discover.

Community Resources

•	Elks Nurse / DDS	717-274-3493
•	Special Kids Network	800-986-4550
•	Community Action Partnership	717-273-9328
•	Department of Health Services	610-736-4211
	*	800-542-8584
•	LIHEAP	814-624-4072
•	Social Security Office	866-274-5960
•	United Disability Services	610-685-1653
•	SAM / Early Intervention	610-236-0530
٠	BCIU	610-926-0200

PA MEDICAL HOME RESOURCES

- <u>www.pamedicalhome4parents.ning.com</u>
- <u>www.pamedicalhome.org</u>
- 800-414-7391

AMERICAN ACADEMY OF PEDIATRICS

www.aap.org

Medical Home is not a building or house or hospital. It is providing healthcare as a team.

Patient Portal

Our Patient Portal is an innovative way to communicate with us. This electronic service makes sending and receiving information a snap! You are able to view and print your child's immunization record, visit summaries, lab results, etc. You can save yourself a trip to the office when you need a school note, work excuse, or other documentation.

Have you heard about our Patient Portal? It makes communication with the office a breeze!

Through our Portal, you can also request an appointment, update your child's health information, request medication refills, send us a message - it's easy! To get started, ask us for an activation code to create an account for your child. Then go to www.imgpc.com to register. It's that simple!

Our Physicians

Gustaw Woch, M.D., F.A.A.P. completed his residency in Pediatrics at the Milton S. Hershey Medical Center in June 2006. He is Board Certified in Pediatrics. Dr. Woch joined our practice in July 2006. He and his wife have a son and live in the Sinking Spring area.

Fauzia Maqbool, M.D., F.A.A.P. completed her residency in Pediatrics at Milton S. Hershey Medical Center. She received her Board Certification in Pediatrics in 1996 and joined our group in 1998. Dr. Maqbool and her husband, Ovais, have a son and a daughter.

Gopalan Sridhar, M.D., F.A.A.P. graduated from Coimbatore Tamil Medical School in India and completed his pediatric residency at Henry Ford Hospital. Dr. Sridhar is Board Certified in Pediatrics and has been with our group since 2004. Dr. Sridhar and his wife have two children and reside in Sinking Spring.

David Zobian, M.D., F.A.A.P. graduated from Temple University School of Medicine and completed his residency at Milton S. Hershey Medical Center in 2008. Dr. Zobian is Board Certified in Pediatrics since 2008 and he has been a part of our team since 2011. He and his family reside in the Wyomissing area.