

## Welcome to the XComms Mobile Alert Tool Demo...

To Install the Mobile Demo Client (mobile end user application to receive alerts on mobile devices) please refer to the following instructions (AFTER SETTING UP USER IN DA WEB CONTROL PANEL OR AFTER DESKTOP CLIENT IS INSTALLED AND USER CREDENTIALS ARE SAVED ON DESKTOP CLIENT). For more assistance please call 855.323.9663 and select Tech Support or email [support@xcomms.com](mailto:support@xcomms.com)

 **Step One:** Go to your App Store and search for the “Desk Alerts App”



 **Step Two:** Click “Install”



 **Step Three:** In the “Specify DeskAlerts URL” field **DELETE** “demo.deskalerts.com”

DELETE THIS



demo.deskalerts.com



DELETE THIS

 **Step Four:** In the “Specify DeskAlerts URL” **TYPE** “52.25.167.75/xcomms”

52.25.167.75/xcomms



ENTER

IN EXACTLY AS IT APPEARS HERE



**Step Five:** After you have specified the correct URL (52.25.167.75/xcomms) you will need to enter in the user's correct information to receive alerts. It is important that the user id and password you specify are the same as the Desktop client user credentials.

A screenshot of a login form. It has a label 'Login:' followed by a text input field. Below that is a label 'Password:' followed by a password input field. The form is simple and functional.

Now that all steps are completed, users with the desktop and mobile alert clients are able to receive notifications regardless of the device they are on.