

## Services Schedule

### 1. Choose your account type based on the services you require\*

Account Type	Participants per room	Platforms	Content Sharing	Room Systems	Audio Only	ISDN	Support Level
Tech Trial	3	PC, Mac, Mobile	Yes	Yes	Yes	Yes	Consultancy starter pack**
Standard	5	PC, Mac	Yes	Yes	Yes	Yes	Email support
Gold	10	PC, Mac, Mobile	Yes	Yes (Dedicated short dial)	Yes	Yes	10x5 phone support
Platinum	15	PC, Mac, Mobile	Yes	Yes (Dedicated short dial)	Yes (dedicated number)	Yes (dedicated number)	24x7 dedicated phone & video support***

### 2. Choose either advanced minutes or pay as you go\*\*\*\*

#### Advanced minute bundles

# Shared Minutes	Account type	Cost
<b>5,000</b>	Standard	£1,850
<b>10,000</b>	Standard	£3,400
<b>25,000</b>	Gold	£9,250
<b>50,000</b>	Gold	£15,000
<b>75,000</b>	Platinum	£30,000
<b>100,000</b>	Platinum	£35,000

#### Pay as you Go

Account type	Per minute cost
Tech Trial	FREE OF CHARGE
Standard	£0.40
Gold	£0.50
Platinum	£0.65

\* One-off activation fee applies per account

\*\* Consultancy starter pack includes: Onsite visits for assessment of existing video infrastructure, dial plan integration & best practices deployment plan

\*\*\* Dedicated phone and video support are numbers dedicated to you and will be answered with your narrative e.g. "Thank you for calling ACME video help desk"

\*\*\*\* Cost per minute per participant

Additional options are available on request such as concierge service, additional participants per room, customer branded portal, integrated account provisioning, encryption, recording and streaming services.