



Employment Service

905-727-3777 222 Wellington Street East, Main Floor



Job Title	Call Centre Customer Care Rep	Job #	1905012
NOC / NAICS	6623 / 561490	Date	May 17, 2019
Location	AURORA: Industrial Pkwy South	Wages	Negotiable
Experience (Yrs.)	<input checked="" type="checkbox"/> 0-1 <input type="checkbox"/> 1-3 <input type="checkbox"/> 3-5 <input type="checkbox"/> 5+	Hours/Week	Negotiable
Employment Type	<input checked="" type="checkbox"/> Perm <input type="checkbox"/> Temp <input type="checkbox"/> Seasonal <input type="checkbox"/> FT <input checked="" type="checkbox"/> PT	Schedule Availability	Flexible schedules – part-time / casual
Benefits Available After Probation Period	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes:		
Workplace / Physical Requirements	n/a		
Company Growing business specializes in helping Automotive Dealers retain and engage their customers by proactively making contact with their customer base. They provide a total marketing solution for Automotive dealerships, including support for direct mail, telephone calls and event hosting. Further, they are involved in Industry leading initiatives to proactively engage women in a male dominated industry.			
Position Summary / Candidate Profile A customer service opportunity working for a Call Centre located in Aurora. This role is responsible for maintaining friendly customer contact and an ideal candidate is friendly with strong communication skills.			
Job Duties Reporting to the Team Lead, this role puts you on the front lines of their telemarketing campaigns. <ul style="list-style-type: none">• You will contact customers, engage them and inform them of the latest marketing initiatives• Customer service calls, acting as point of contact in the call centre• Solicit sales• Provide product and promotional information• Update CRM software with phone call outcomes and action points			
Requirements / Candidate Profile <ul style="list-style-type: none">• Excellent communication skills – both on the telephone and in person• TRAINING WILL BE PROVIDED• Pleasant and engaging telephone manner• Superior spoken and written English language skills• A team player with a great attitude• Previous call centre experience is an asset but will provide training• Able to work afternoons, evenings and occasional weekends• MS-EXCEL skills will be a definite asset• Excellent organizational skills• Flexible hours are available for the right candidate			

How to apply

To apply please submit resume to HRQR@rncces.ca for pre-screening and consideration.

Include a note indicating why you are a good fit for this position.

Disclaimer

RNC Employment Services reserves the right to submit applicant resumes in their sole judgement directly to employers only following registration. Registration in itself does not determine applicant job posting eligibility. Further RNC is not responsible for employer hiring decisions which may pre-empt registration.