

Dispatcher Training Classes

Customer Service and Professionalism for Communications Personnel

March 1, 2020 8:00am

New and Veteran Dispatchers, Supervisors and Managers!

Dealing with call taker burnout? Wondering why you chose this profession? Why you make a difference? Why the public is important? Do you need an attitude adjustment?

Then this class is for you!

POST Plan IV – Course Control #1107-30874-19001
Instructor Bonnie Stauffer, *Oceanside Police Department*

TO REGISTER OR FOR MORE INFORMATION:

For class registration or to view detailed class information, visit www.apsdonline.org.

This course is an 8 hour POST certified class taking place Sunday March 1, 2020 as a pre-conference class prior to the actual 2020 CALNENA Conference. The class will be presented at the Hyatt Regency La Jolla at Aventine, 3777 La Jolla Village Dr, San Diego, CA.

The San Diego Association of Public Safety Dispatchers considers requests from agencies who wish to host a presentation of any class. For more information, email training@sdapsd.org or call 619.342.7344



**San Diego Association of
Public Safety Dispatchers**

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