

## Dear Patrons,

We're happy to welcome you back to our dining room beginning **Friday, May 22<sup>nd</sup> at 5:00pm**. On behalf of our entire staff, we want to thank all of you who have continued to support Port City Club throughout the pandemic. Your patience and generosity have allowed us to keep the doors open so we can continue to serve the community. We've been working hard over the last couple months to clean and make improvements so you can have the top-notch dining experience that you deserve.

As we head into Phase II, a few modifications have been made in-order-to abide by the guidelines set forth by State and Local officials. These modifications are meant to keep our community healthy and safe and we ask for your cooperation and understanding as we move to an in-dining option.

## HOURS/MENU/ORDERING

Our new hours will be 11:30am – 10:00pm Monday through Saturday and Sunday hours will be 11:30am – 9:00pm. While we continue to balance in-dining with takeout, we have made the decision to revise our menu so that we may continue to provide you fresh, quality food in a timely fashion. This will also help us to navigate any supply chain issues.

We will be moving to a **RESERVATION ONLY** model for dining room and patio seating so that we may follow the 50% maximum occupancy guideline and maintain social distancing. We have weighed many options and feel this is the best way to ensure that you don't have extended wait times and aren't subject to large crowds in small areas. **Please call 704.765.1565 to reserve your table**.

We will continue to have a takeout option as well. You can order via the ChowNow app for curbside/dockside pickup or delivery. We ask that if you are picking up, you remain in your car or boat and we will bring your order to you. This will help manage social distancing inside the restaurant. Additionally, if you are coming by boat, please be considerate of fellow boaters when picking up food to go. Once you've received your order, we ask that you depart the dock so that other boaters can get in to pickup their order.

## **HEALTH & SAFETY**

Our number one priority is always the health and safety of our customers and employees. We have implemented an enhanced cleaning regimen to our already robust program. You will see increased cleaning of high-touch areas like doors, tables, chairs, and bathrooms and employees will be screened for wellness and temperature checks before each shift. Employees are also being asked to wear a mask while in the restaurant.

Additionally, we have adopted the following guidelines from the North Carolina Department of Health and Human Services and the State of North Carolina:

- Remember to social distance at least six (6) feet inside and outside.
- In-dining is at 50% capacity (Reduced Emergency Capacity is 266).
- No more than six (6) people at a table.
- Patrons must wait outside, no standing in the lobby area.
- It is strongly recommended that employees and patrons wear a cloth or disposable face covering.
- Ongoing and routine environmental cleaning and disinfecting of high-touch areas.
- Use of disposable menus.
- Employees screened daily for symptoms.
- If you've been symptomatic with fever and/or cough, please do not enter.

We understand this is a lot of information and appreciate your patience as we all navigate these different phases together. Wishing you continued health and safety as we navigate this public health emergency together.

## Port City Club Management