

Should a patient have a primary and secondary insurance and primary insurance payment is sent directly to patient, it is vital that this paperwork and payment be brought into our office immediately. We are unable to submit the secondary claim without the primary information. Should a claim become unbillable and uncollectible due to timely filing because the insured's failure to produce the primary insurance information, full payment for services rendered will become the financial responsibility to the patient and/or guardian and will be due in full immediately.

Financial Policy

Financial Assistance/Payment Plans

Our office currently offers several interest free payment plans. Care Credit is a dental debit card and can be applied for at this office or on line. Care Credit offers *no* interest plans that are available for 6 or 12 months and amounts approved depend on the patient's credit. Please see the Front Desk for assistance if you are interested in any payment plans currently offered by this office.

Co-shares, co pays, deductibles or payment for any work not covered by insurance are due and should be paid in full on date of service. In addition to cash and checks, we accept MasterCard, Visa, Discover and Flexible Spending accounts for the convenience and assistance of our patients in financing your dental needs.

Missed Appointments

Our office is pleased to let you know that no charge will be made for rescheduling an appointment, **provided 24 hour notice is given. Otherwise a minimum charge of \$50.00 will be incurred.** Once an appointment has been made, please remember this time has been reserved specifically for you.

Laboratory Cases

The fabrication of crowns, bridges, dentures, or any other oral prostheses requires the use of professional dental laboratories. At the appointment, which initiates such treatment, we request a 50% minimum down payment from non-insurance covered patients. Patients with private insurance are required to pay their co-share/deductible at the appointment that initiates treatment.

Treatment Plans

The investment needed to complete your necessary dental treatment is based on an estimate derived from our examination. At the conclusion of your initial dental visit, you may request a full *estimate* of proposed services. Should additional unforeseen problems arise as your treatment progresses, this estimate may have to be revised.