

The Clemmons West Recreational Association

P.O. Box 232, Clemmons, NC 27012

Since 1977

Frequently Asked Questions

1. **Is the CWRA planning to open the pool this summer?** Yes. Preparations are currently underway to open the pool. Our pool management company, AquaTech, is hiring lifeguards and de-winterizing the facility for the 2020 swim season.
2. **Is the Forsyth County Health Department inspecting pools?** Yes. Our inspection is scheduled for the end of this month.
3. **What happens if the opening of the pool is delayed? Will the cost of a membership be prorated if the swim season is shortened?** Yes. We will refund a portion of your membership fee in the event of a delayed opening. As an example, should the pool open on June 15, one would receive a 15% refund.

Membership	Rate	August 1 - End of season			
		June 15-30 15%	July 1-14 25%	July 15-31 35%	50%
Adult	\$300	\$45	\$75	\$105	\$150
Family	\$395	\$60	\$100	\$140	\$200
New Household	\$295	\$45	\$75	\$105	\$150
Senior	\$250	\$40	\$65	\$90	\$125

4. **Should I still join the pool if there is a chance we won't have a full season?** We hope you will! Regardless of the length of the swim season, there are costs that will be incurred to maintain this community treasure. These include taxes, insurance, basic utilities, and the year around upkeep of the grounds. We will also need to pay AquaTech for essential services. Without some pool maintenance, various pathogens can grow and the area could become a breeding ground for mosquitoes, other pests and they diseases they may carry.
5. **How much does it cost to maintain the pool and grounds?** Maintenance expenses can vary year to year, but the majority of our costs are fixed. The table below provides a summary of our revenue and expenses the past two years. If we do not have a full season, we anticipate some savings in utilities and lifeguard hours, but labor is not the only expense the CWRA incurs over the course of the year.

	2019	2018
Income		
Membership Dues	61,445	54,209
Other Income (Swim Team, Snack Shack, Guest Fees, Rentals, etc.)	25,479	19,671
Total Income	86,924	73,880
Expense		
AquaTech Pool Management	37,452	37,357
Maintenance	6,275	6,375
Utilities	9,792	10,709
Pool and Rec Area Supplies	3,429	-
Insurance and Permits	2,367	2,502
Taxes	2,669	2,715
Other Expenses (Swim Team, Snack Shack, Guest Fees, Rentals, etc.)	17,891	13,952
Total Expense	79,874	73,610
Net Income	7,049	270

6. **What is the CWRA’s primary source of revenue?** As you can see from this summary of 2019 memberships, we rely primarily on these dues that account for our 70% of our income to remain operational. This is why we are so grateful for each and every member and hope to see many of you again this summer.

Membership	Rate	# Memberships	Total Dues
Early Bird Adult	\$300	11	\$3,300
Adult	\$350	2	\$700
Early Bird Family	\$395	80	\$31,600
Family	\$425	19	\$8,075
New Household	\$295	47	\$13,870
Senior	\$250	14	\$3,500
Swim Team Only	\$200	2	\$400
		175	\$61,445

7. **What happens if the pool does not open at all?** All memberships are 100% refundable if the pool does not open. We would not ask you to pay for services you did not receive. Please note that if you pay for your membership online, we cannot refund the processing fee charged by Square. Should anyone desire to donate to help cover our unavoidable expenses, we would be grateful.
8. **Will you extend the “early bird” rates for the season?** Yes. Due to the extraordinary challenges many are facing this year, we will honor the “early bird” rate until the day the pool opens. However, we hope many will sign up now allowing us to cover spring expenses without tapping the reserve fund.
9. **Will you still have a swim team?** We are still waiting on a final decision from the Greater Forysth Swim League. However, we know the league desires to have a season this summer. Please hold off on registering your child until a final decision has been made.
10. **When is the pool currently scheduled to open and close?** The pool is scheduled to open Memorial Day weekend to Labor Day weekend. For more details on our hours of operation, please visit www.TheCWRA.com
11. **Who do I contact if I have further questions?** Feel free to email us at cwramembers@gmail.com