

Marcus & Millichap

Real Estate Investment Services

John J. Kerin
President
Chief Executive Officer

October 31, 2011

Ms. Denise Churchill

Dear Ms. Churchill:

I appreciate receiving your complimentary letter extolling the outstanding, professional service provided by Brett Cervantes. The cornerstone of our organization is our agents' individual representation of their clients. It pleases me to hear you were greatly satisfied with a job well done. Knowing the time and effort it takes to write such a letter is even more satisfying and meaningful to us.

If there is anything I can ever do personally to assist you, do not hesitate to call on me.

We look forward to future opportunities to provide you excellent service.

Kindest regards,


John J. Kerin

JJK:rjb

cc: Brett Cervantes, Douglas McCauley

16830 Ventura Blvd.
Suite 352
Encino, CA 91436
Tel: (818) 212-2700
Fax: (818) 212-2260
www.MarcusMillichap.com