

# ANNUAL REPORT AT A GLANCE 2016



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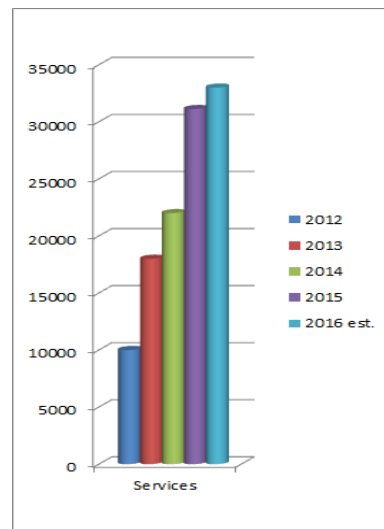
Kent Ellsworth

## Verde Valley Caregivers breaks service records

2016 continued to break records for services to 2,134 clients. About 375 volunteers provided services including transportation to medical and other appointments, grocery shopping, home visits, patient scribe, and business, handy person, respite and pet assistance.

Our volunteers:

- Delivered 81,210 volunteer hours
- Provided 34,780 neighbor services
- Provided 22,560 rides



## One-Call Center connects clients to services and resources



VVCC's One-Call Center matches volunteers to neighbor requests, provides information and referrals to other elder and community services, and provides in-home interviews and assessments to enhance independence and

quality of life. VVCC also loaned Guardian Angel medical alert units to 900 households and is replacing older units with newer ones. VVCC replaced 20 units in 2016. The units are provided to older adults at risk for falling down.

## Award-winning mobility management program

VVCC received an \$85,000 grant award from Arizona Department of Transportation to help fund its One-Call Center and mobility management services. VVCC received an ADOT award for best volunteer transportation system in 2014 and is named one of the top 10 volunteer transportation programs in the nation for 2014 and 2015. VVCC also partners with Cottonwood Area Transit to provide paratransit services for home pickup throughout the Verde Valley and Sedona area.

## Where our Neighbors Live

Camp Verde	292
Clarkdale	86
Cornville	107
Cottonwood	893
Lake Montezuma	17
McGuireville	18
Rimrock	51
Sedona	411
Village of Oak Creek	244
Out of Area	15

Total 2,134

Neighbors living alone: 1,802

Neighbors 100 years and older: 13

## Silver Linings Thrift Shop

VVCC's Thrift Shop, located in Uptown Sedona, is open seven days a week and features women's clothing and accessories, collectibles, gifts and home décor. Thrift Shop proceeds benefit VVCC's programs and services. The Shop's revenue for 2016 was nearly \$58,000.



## Mission

*To provide volunteers, programs and services to support adults in need of assistance in maintaining their independence and quality of life at home.*

