



Teach-Back Training Toolkits

- ❑ The Always Use Teach Back Toolkit, developed by the University of Iowa Health System, helps all health care practitioners learn how to use teach-back to enhance the communication between themselves and patients and families. It combines health literacy principles of plain language and using teach-back to confirm understanding, and principles of coaching to help providers make behavior changes to acquire this technique. There is an interactive learning module along with the 10 elements of competence for using TB, an observation tool, coaching tips, a confidence scale, Always Events tool, and videos.

www.teachbacktraining.org

- ❑ The Agency for Healthcare Research and Quality has Tool #5: Use the Teach-Back Method, from the AHRQ Health Literacy Universal Precautions Toolkit (2nd Ed). The document includes tools, a patient survey, and a teach-back video.

<http://www.ahrq.gov/professionals/quality-patient-safety/quality-resources/tools/literacy-toolkit/healthliteracytoolkit.pdf>

- ❑ The SHARE Approach- Using the Teach-Back Technique: A Reference Guide for Health Care Providers is a 1-day training program for AHRQ to help providers support patients to make the best possible health care decisions.

<http://www.ahrq.gov/professionals/education/curriculum-tools/shareddecisionmaking/tools/tool-6/index.html>