ESI eCloud PBX™
Taking the complexity out of the Cloud

ESI eConsole™

ESI ePhoneGO™

ESI ePhone3™   ESI ePhone4x™   ESI ePhone7™   ESI ePhoneX™

The award-winning **ESI eCloud PBX™** delivers and end-to-end communications experience like none other. It's intuitive design and uniquely integrated technology make it easy to manage - and even easier to use - all while delivering an in-depth, real-time view of a business' communications. With this hosted service, businesses save both time and money, while providing their employees with valuable tools that increase both efficiency and productivity!

Intelligent Integration
By utilizing **ESI Intelitouch™** – the unique system-level integration between ESI systems and desktop business phones – changes made on one device are reflected on all of the other connected devices linked to that user, such as a mobile smartphone, desktop phone, or the web-based eConsole. This means that an ESI Business Phone can be quickly programmed and personalized to meet a user's individual communication preferences.

Carrier-Grade Cloud Network
ESI's cloud (hosted) infrastructure is built on a robust network optimized for peak performance. The multi-million dollar, carrier-grade data center facilities sport geo-redundant, multi-layered services for voice and data routing; all backed by a comprehensive support organization. A stateside **Network Operations Center** (NOC) operates 24/7 to provide fast, reliable support with proactive monitoring to ensure optimal service levels and maximum uptime.

One-Touch Simplicity
ESI enables Cloud users to quickly and easily program keys on their ESI desktop phones using the web-based eConsole dashboard. Users can **customize specific programmable DSS keys for a simple one-touch experience**; from speed-dial keys to special contacts or actions, the ESI eCloud PBX™ allows users to personalize the phones to meet their preferences - maximizing their efficiency and productivity.

Proven Experience
ESI has been dedicated to designing and delivering high-performance business solutions for more than thirty years. ESI communication solutions are built with three distinct advantages in mind: they are **intuitive and easy to use, fully-integrated, and simple to manage.** ESI takes the complexity out of the phone service, making it easier for businesses to communicate, whether in the office or on-the-go. To date, ESI has billions of minutes called in the Cloud... and counting!

We Make It Easy To Communicate

ESI eCloud PBX™ Key Components:

ESI eConsole™
Web-based Administration
This web-based eCloud management portal provides a centralized view of a user's communications activities. Users can access and listen to voice mail messages, review call history, maintain corporate and personal contacts, and view their co-workers' presence availability status. It also enables users to view and manage their phone status and DSS key programming with a one-touch approach.

ESI Desktop Business Phones
Purpose-built & Intuitive Designs
For over thirty years, ESI has striven to perfect the desktop phone as the hub of business communications. ESI phones are loaded with advanced capabilities that put critical features that users rely on right at their fingertips. ESI designs the phones to work seamlessly with ESI's solutions, delivering unmatched integration and the best user experience available.

ESI ePhoneGO™
For Android™ & iOS®
When traveling for business or personal reasons, your business doesn't stop operating just because you're away! Take the critical features of your business phone on the road with you by using this application for smartphones. Access voice mails, contact directories, and call recording features from anywhere, and always remain available to receive calls from your most valuable clients - even from the beach!

ESI eCloud PBX™ Key Features:

- Automated Attendant (IVR)
- Busy Lamp Field (BLF)
- Call History
- Caller ID
- Call Management (Forward, Hold, Mute, Park & Transfer)
- Call Queues
- Call Recording
- Call Routing & Scheduling
- Call Screening

- Chat
- Click-to-Call
- Company Directory
- Contacts Management
- Custom Greetings
- Direct Personal Number (DID)
- Do Not Disturb (DND)
- E911
- Find Me, Follow Me
- Multi-Call Handling

- Music on Hold (MoH) Management
- Personal Conference Bridge
- Private Calling
- SMS/Text Messaging
- **Unlimited Local/Long Distance Plans***
- User/Co-worker Presence Status
- Visual Voice Mail™
- Voice Mail to Email
- Voice Mail Transcriptions
- Web-based Administration

* Calling plans include unlimited local and long distance calling throughout most of the US and Mexico (some restrictions apply).

Get the most out of your Cloud solution with these optional products:

ESI Meet™
Video Conferencing/Screen Sharing
This browser-based application allows users to create and manage video conference calls for up to eight participants. Presenters can also share their screens (entire screen, application window, or specific tab) with all parties in the meeting. Additional features include Chat, Raise/Lower Hand, and Mute All (audio & video). Video quality can also be adjusted based on available bandwidth.

ESI Insights™
Visual Domain/Call Activity Reporting
Get visual domain-wide communications statistics with this robust reporting application. Users can receive scheduled email reports, or access a dashboard to drill-down and get a detailed look at call flow and group/department metrics. This is an extremely powerful tool for organizations that want to analyze communications costs and manage personnel.

ESI Access™
Physical Access Control
This is a great solution to keep your office facilities more secure, allowing entry/exit access via programmed RFID cards, the built-in dial pad, or both. Users can view detailed information, such as employee work hours and attendance history. Models supporting HD video integrate with the ESI ePhone X™ so users can see who is requesting access from any connected locations.