

Skybarn Farm Certificated Location Privacy Policy

At Skybarn Farm Certificated Location (CL) we take your privacy seriously and only use your personal information to provide the products and services you have requested from us. We are the data controller in respect of any personal data we collect about you and we monitor our data protection compliance.

How we collect and process your personal information & data

On our website when you visit, make or manage a booking, when you use our contact form for a booking enquiry or our online booking system to make a booking, from emails you send us or questions you ask us. If you contact us (by phone, email, text or otherwise), we may keep a record of our correspondence with you for record purposes, to improve the quality of our offering and to prevent and detect fraud.

When you arrive at our CL if you do not have a prior booking and whilst on the premises in the form of closed circuit television (CCTV)

What information we may collect

The personal information we collect will include name, email address, home address, telephone numbers and your CAMC membership number.

We may use your personal information & data in the following ways

To administer your booking(s), send you emails or call you in relation to your stay. To contact you after departure to ensure you have enjoyed your stay and to invite you to leave a review. To occasionally send you update emails about our CL should you opt in to this service.

We use CCTV at our property that may capture or record images of you and your visitors in public areas for the protection of you and your visitors and for the purposes of crime prevention where permitted by law.

Sensitive personal data

We do not collect sensitive personal data such as racial or ethnic origin, nationality, religious beliefs, etc. We may use data provided by you to meet your particular needs (for example, the provision of disability access). You do not need to provide us with personal information to browse our website.

Opt out

Marketing & promotional e-mails provide a link at the end of the e-mail to unsubscribe from that service. Please note that it is not possible to 'opt-out' of receiving communication from us which relates to your booking(s).

Non-disclosure to third parties

We do not share your data with any other company for marketing purposes. We *may* share your data with agencies such as law enforcement or governmental organisations where we are required to make such disclosures by any applicable law.

We may pass your information to our third-party service providers for the purposes of completing tasks and providing services to you on your behalf (for example to reply to your email(s) or process your booking). However, when we use third party service providers, we disclose only the personal information that is necessary to deliver the service.

Our website includes social media features such as the 'Facebook Like button'. These features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the feature to function properly. Social media features and widgets are hosted by a third party. Your interactions with these features are governed by the privacy policy of the company providing it.

Retaining personal information

We retain personal information about you for the period necessary to fulfil the purposes outlined in this Policy, unless a longer retention period is required or permitted by applicable law. Where your information is no longer required, we will ensure it is disposed of in a secure manner.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences. We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website. We only use this information for statistical analysis purposes. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site you should note that we do not have any control over those other websites. Therefore we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement.

Getting in contact

If you would like to review, access, amend or update your information please contact:

Mrs N Wetherill
Skybarn Farm Certificated Location
Sky Lane
Haddington
Lincoln
LN5 9FL

Email: enquiries@skybarnfarm.co.uk

This policy was updated on 9th May 2018.