

CQC inspectors publish reports on 52 adult social care services in the North of England

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In the past week the Care Quality Commission has published a further 52 reports on the quality of care provided by adult social care services across the North that have been inspected under its new approach.

Following recent inspections, 1 has been rated Outstanding, 31 of these services have been rated as Good, 17 have been rated Requires Improvement and 3 have been rated Inadequate.

Since October 2014, the CQC has been rolling out its new inspection regime for adult social care services across England, using specialist teams who will inspect and rate services against what matters to the people who use them.

Under CQC's new programme of inspections, all of England's adult social care services are being given a rating according to whether they are safe, effective, caring, responsive and well led.

Since 1 April, providers have been required to display their ratings on their premises and on their websites so that the public can see their rating quickly and easily.

Debbie Westhead, CQC's Deputy Chief Inspector for Adult Social Care in the North, said:

"People are entitled to services which provide safe, effective, compassionate and high quality care. If that is what we find on inspection – we give the service a rating of Good, or Outstanding.

"If we find that a service requires improvement, we will expect them to provide us with a full plan setting out how they will address the issue. We will share our findings with local commissioners, and we will return in due course to check that they have made the required improvements.

"Whenever we find a service to be Inadequate, we will consider taking further action on behalf of the people who use the service."

Full reports on all 52 inspections are available at: www.cqc.org.uk