



“You never think it’s going to happen to you. But if it does, it’s the best protection you can have.”

-Medjet Member,
Lanita Carter



AIR MEDICAL TRANSPORT | TRAVEL SECURITY | CRISIS RESPONSE

MEDJET DIAMOND MEMBERSHIP

(Ages 75-84)



TRAVEL PROTECTION ELEVATED

Medjet.com/Diamond | 800.527.7478

MedjetHorizon is an Additional \$149 for Individuals, \$179 for Family
 \$450 MedjetAssist Diamond Individual Fee (Ages 75-84)
 For information on family rates, call 1.800.527.7478

MEDJET IS NOT INSURANCE. WE'RE DIFFERENT, AND HERE'S WHY.

Medjet is a membership program. Unlike an insurance company or platinum card service, we have **no deductibles, no claim forms** and **no monetary caps** on air medical transport costs. Our members don't need to have a transport deemed "medically necessary." Medjet memberships provide travelers with unrivaled control over their health and safety.

The Medjet Diamond membership is available upon application approval to individuals between ages 75 and 84 on an annual basis with a primary residence address in the U.S., Canada or Mexico.

Medjet Membership Options & Benefits:

MEDJETASSIST Air Medical Travel Protection

As a MedjetAssist member, if you become hospitalized internationally or domestically – 150 miles or more from your residence address – Medjet will arrange medical transport to your home-country hospital of choice for inpatient care. All you pay is your membership fee.

Additional MedjetAssist Benefits Include:

- Legal and Medical Referrals
- Language Translation Assistance
- Medical Consultation
- Transfer of Mortal Remains

COMPARE SERVICES	MEDJET	PLATINUM CARDS	EVACUATION PLANS	TRAVEL INSURANCE
PROVIDER ARRANGES MEDICAL TRANSPORT REGARDLESS OF MEDICAL NECESSITY	YES	NO	NO	NO
MEMBER DETERMINES WHICH MEDICAL FACILITY TO BE TRANSPORTED TO	YES	NO	NO*	NO*
MEDICAL TRANSPORT FOR DOMESTIC AND INTERNATIONAL TRAVEL	YES	NO	NO*	NO*

* in most cases, location determined by insurer.

MEDJETHORIZON Medical Transport, Security, Crisis Response

In addition to the medical transport benefits of MedjetAssist, MedjetHorizon members gain access to an unprecedented suite of security, health and travel services. MedjetHorizon offers a 24/7 Crisis Response Center staffed by veteran security experts who provide crisis consultation and coordinated in-country response services. Security and crisis response services are not dependent on government issued "hard triggers" and relate to the following events:

Violent Crime • Political Threat • Terrorism • Natural Disaster • Pandemic • Disappearance of Persons • Kidnapping for Ransom Hijacking • Wrongful Detention • Blackmail and Extortion

Additional MedjetHorizon Benefits Include:

- Ground Ambulance Transfer
- Personal Travel Advisories
- Medical Emergency Cash Advance

Membership protection allows for up to 90 consecutive days of travel outside of the member's home country during the membership year. A Member traveling, living or otherwise staying outside his or her Home Country for an uninterrupted period in excess of 90 days is not eligible for membership services under the Diamond Membership. Extended Stay Diamond (Expat) Memberships are available.



Global Link Travel (Agency ID 3519)

DIAMOND MEMBERSHIP APPLICATION

(AGE 75 THROUGH AGE 84)

- STEP 1.** Complete the information on pages 1, 2 and 3. Include patient's name and address; sign and date page A.
- STEP 2.** Mail or take the Physician's Medical Statement (pages A and B) to your physician(s) and have him or her complete it, front and back, and return it to you. A separate medical statement should be completed for each specialist named on pages 2 & 3.
A recent physical (within the last 12 months) **must have been completed.**
- STEP 3.** Mail, fax, or email all completed pages (1-3; A and B) to Medjet.

Note: We must have all pages requested in order to process your enrollment.

Please allow 5-7 business days to process the application.

Medical information provided on this application is only valid for 60 days.

Member benefits are available worldwide when traveling 150 miles or more from your residence address but may be limited in countries where U.S. Department of State travel restrictions apply. This membership is nonrefundable and nontransferable. Membership benefits provide for up to 90 consecutive days per trip outside the U.S., Canada or Mexico. For international trips over 90 consecutive days please call for information and pricing for Medjet memberships EXPAT180 and EXPAT365. **Membership must be activated prior to initial departure from residence address.**

PLEASE NOTE: Residence address listed on page 1 determines mileage eligibility for membership benefits. Members must be hospitalized 150 miles or more from this address.

THIS IS NOT AN INSURANCE POLICY. THIS IS A MEMBERSHIP PROGRAM.

MEDJET DIAMOND MEMBERSHIP

ENROLLMENT APPLICATION

1

PRIMARY MEMBER INFORMATION

Mr. Mrs. Ms. Dr. Rev. NAME _____ D.O.B. ____ / ____ / ____

WORK () _____ - _____ HOME () _____ - _____ MOBILE () _____ - _____

EMAIL _____ Yes, I would like to receive the Medjet eNewsletter.

SECONDARY EMAIL _____

RESIDENCE ADDRESS

STREET ADDRESS _____ CITY _____ STATE _____ ZIP _____

NOTE: Residence address determines mileage eligibility for membership benefits. Members must be traveling 150 miles or more from this address.

MAILING ADDRESS (If different from above)

ADDRESS _____ CITY _____ STATE _____ ZIP _____

SPOUSE/PARTNER INFORMATION

Mr. Mrs. Ms. Dr. Rev. NAME _____ D.O.B. ____ / ____ / ____

MEMBERSHIP OPTIONS

FROM THE FOLLOWING ANNUAL MEMBERSHIP OPTIONS, SELECT **ONE**:

	USD
<input type="checkbox"/> INDIVIDUAL DIAMOND MEMBERSHIP	<input type="checkbox"/> \$450.00
with upgrade to MEDJETHORIZON* (optional)	<input type="checkbox"/> \$599.00
<input type="checkbox"/> DIAMOND MEMBERSHIP + SPOUSE/PARTNER, UNDER AGE 75	<input type="checkbox"/> \$665.00
with upgrade to MEDJETHORIZON* (optional)	<input type="checkbox"/> \$844.00
<input type="checkbox"/> DIAMOND MEMBERSHIP + SPOUSE/PARTNER, AGE 75 OR OVER	<input type="checkbox"/> \$855.00
with upgrade to MEDJETHORIZON* (optional)	<input type="checkbox"/> \$1034.00

If your spouse/partner is age 75 or over, pages 2, 3, A and B must also be completed for your spouse/partner.

*MEDJETHORIZON

*Optional MedjetHorizon elevates your membership to include security & crisis response services for natural disasters & terrorism, ground transport, & personal travel advisories. This upgrade adds a cost of \$149 for individuals or \$179 with a spouse/partner.

PAYMENT INFORMATION

PLEASE NOTE: FOR INTERNATIONAL TRIPS OVER 90 CONSECUTIVE DAYS PLEASE CALL FOR PRICING INFORMATION.

I have read the Diamond Membership Program Rules and Regulations and acknowledge my membership is subject to the Rules and Regulations in effect at the time of enrollment or renewal.

SIGNATURE REQUIRED: _____

I HAVE ENCLOSED A CHECK PAYABLE TO: *Medjet*. USD ONLY. PLEASE USE PROVIDED RETURN ENVELOPE.

CHARGE TO MY CREDIT CARD: VISA MASTERCARD AMERICAN EXPRESS DISCOVER

CREDIT CARD NO. _____ EXP. DATE _____ SECURITY CODE _____ BILLING ZIP CODE _____

PRINT FULL NAME AS SHOWN ON CREDIT CARD _____

TRAVEL AGENCY: **Global Link Travel (Agency 3519)**

TRAVEL AGENT'S NAME: **Pamela Barber**

MEDJET DIAMOND MEMBERSHIP
GENERAL HEALTH QUESTIONNAIRE

For your Diamond Membership to be accepted for review, **all of the following health questions must be answered** fully and truthfully. All of the health information (including routine physical exams) must be provided to Medjet in order for the application to be reviewed.

NAME: _____

IN THE LAST 5 YEARS have you been treated for, had symptoms of, or been advised or counseled that you have had or may have the following:

1. Chest pain, high blood pressure, heart attack, heart murmur, stroke or other disorder of the heart or circulatory system? **YES** **NO**

If **YES**, please provide the following details: PHYSICIAN'S NAME: _____ DATE OF CONDITION: _____
DETAILS OF CONDITION: _____

2. Convulsions, epilepsy, paralysis, mental or nervous system disorders? **YES** **NO**

If **YES**, please provide the following details: PHYSICIAN'S NAME: _____ DATE OF CONDITION: _____
DETAILS OF CONDITION: _____

3. Asthma, allergies, emphysema, bronchitis, tuberculosis or any other chronic respiratory disease? **YES** **NO**

If **YES**, please provide the following details: PHYSICIAN'S NAME: _____ DATE OF CONDITION: _____
DETAILS OF CONDITION: _____

4. Jaundice, intestinal bleeding, ulcer, chronic colitis, diverticulitis, or other liver or gastrointestinal disorder? **YES** **NO**

If **YES**, please provide the following details: PHYSICIAN'S NAME: _____ DATE OF CONDITION: _____
DETAILS OF CONDITION: _____

5. Men: Disease of the prostate? **YES** **NO**

OR

Women: Complicated hysterectomy, disorder of the breast or other female organ? **YES** **NO**

If **YES**, please provide the following details: PHYSICIAN'S NAME: _____ DATE OF CONDITION: _____
DETAILS OF CONDITION: _____

6. Disease of the kidneys, breast, bladder, or sugar or protein in the urine? **YES** **NO**

If **YES**, please provide the following details: PHYSICIAN'S NAME: _____ DATE OF CONDITION: _____
DETAILS OF CONDITION: _____

NAME: _____

IN THE LAST 5 YEARS have you been treated for, had symptoms of, or been advised or counseled that you have had or may have the following:

7. Loss of vision, amputation, deformity, arthritis, or any disorder of muscles, bones, or joints? **YES** **NO**

If **YES**, please provide the following details: PHYSICIAN'S NAME: _____ DATE OF CONDITION: _____

DETAILS OF CONDITION: _____

8. Cancer, tumor, diabetes or glandular disorder? **YES** **NO**

If **YES**, please provide the following details: PHYSICIAN'S NAME: _____ DATE OF CONDITION: _____

DETAILS OF CONDITION: _____

IN THE LAST 12 MONTHS have you:

9. Received treatment or consultation with a doctor or been confined to a hospital? **YES** **NO**

If **YES**, please provide the following details: PHYSICIAN'S NAME: _____ DATE OF CONDITION: _____

DETAILS OF CONDITION: _____

10. Been placed on a prescribed medication or on a special diet? **YES** **NO**

If **YES**, please provide the following details: PHYSICIAN'S NAME: _____ DATE OF CONDITION: _____

DETAILS OF CONDITION: _____

11. Had a change to a prescribed special diet or medication for any condition? **YES** **NO**

If **YES**, please provide the following details: PHYSICIAN'S NAME: _____ DATE OF CONDITION: _____

DETAILS OF CONDITION: _____

12. Been advised to have any diagnostic test, hospitalization or surgery? **YES** **NO**

If **YES**, please provide the following details: PHYSICIAN'S NAME: _____ DATE OF CONDITION: _____

DETAILS OF CONDITION: _____

Please list any additional medical conditions or issues that this application does not specifically cover:

MEDJET DIAMOND MEMBERSHIP
PHYSICIAN'S CONFIDENTIAL MEDICAL STATEMENT

(A SEPARATE STATEMENT SHOULD BE COMPLETED FOR EACH SPECIALIST NAMED ON PAGES 2 & 3.)

If any of the information is misstated or omitted, membership benefits may not be provided. Medjet reserves the right to terminate membership and/or deny benefits at any time, in its sole discretion, in the event an applicant or member provides false or misleading information about his or her age, health or past medical history.

I have applied for enrollment in the Medjet Diamond Membership program for persons from 75 through 84 years of age. This membership provides hospital-to-hospital medical transportation should I require admission to a hospital while traveling. The following information must be received by Medjet prior to the acceptance of my membership. Please return the completed statement to me.

PATIENT'S NAME: _____
PATIENT'S ADDRESS: _____
PATIENT'S PHONE: _____

You have my consent to release the information requested on this form to MEDJET Assistance, LLC.



PATIENT'S SIGNATURE (Required) DATE SIGNED (Required)

INFORMATION BELOW TO BE COMPLETED BY PHYSICIAN

Please supply the following information about your patient:

1. What date was the patient last seen (must be within last 12 months)? DATE: _____

2. Is the patient under treatment for any condition that would restrict physical activity or travel? [] YES [] NO

If YES, please describe the condition.

3. Has the patient's medication, diet or treatment plan been modified within the past 12 months? [] YES [] NO

If YES, please provide how the treatment plan has been changed.

APPLICANT'S NAME _____

B

MEDJET DIAMOND MEMBERSHIP
PHYSICIAN'S CONFIDENTIAL MEDICAL STATEMENT (CONT'D)

4. Has the patient been admitted to the hospital in the past 12 months or had any outpatient procedure(s) over the last 12 months? **YES** **NO**

If **YES**, please provide the reason for the hospital admission, length of stay, date of stay, follow-up course of treatment if needed, and type of procedure(s) performed.

5. Is the patient under treatment for any condition requiring periodic hospital admission or specialized medical care? **YES** **NO**

If **YES**, please describe the condition and indicate approximate frequency of hospital admissions.

6. In your opinion is the patient in generally good health and physically and mentally able to engage in unrestricted domestic or foreign travel, including travel in pressurized aircraft? **YES** **NO**

If **NO**, please clarify.

PHYSICIAN'S ADDRESS:

PHYSICIAN'S PHONE: _____

PHYSICIAN'S FAX: _____



PHYSICIAN'S SIGNATURE

DATE



PHYSICIAN'S NAME (please print)

FOR MEDJET OFFICE USE ONLY

Received _____ Approved _____ Approved w/Exclusions _____ Disapproved _____

MEDJET DIAMOND MEMBERSHIP CHECKLIST

- Did you sign page 1?
- Does each question on page 2 and 3 have either a YES or NO answer?
- For each YES answer on pages 2 and 3, did you provide the requested details?
- Did you sign and date page A?
- Did your physician answer questions 1-6 and provide details where necessary?
- Did your physician sign and date page B, including their address and phone number(s)?

Mail to: P.O. Box 43099 • Birmingham, AL 35243

UPS/FedEx: 3075 Healthy Way • Birmingham, AL 35243

Email to: Diamond@Medjet.com

Fax to: 800.863.3538, or 205.595.6658

Please be advised of the availability of Medjet's Notice of Privacy Practices. The HIPAA Privacy Rule gives you the right to be informed of Medjet's privacy practices as well as your rights with respect to your personal health information. You may obtain a copy of Medjet's Notice of Privacy Practices in the following ways:

- Visit our website, www.medjet.com, and click on the "Notice of Privacy Practices" link.
- Email us at HIPAA@medjet.com to request a copy be emailed to you.
- Send a request to the following address to receive a copy by mail:

HIPAA Official
MEDJET Assistance, LLC
P.O. Box 43099
Birmingham, AL 35243



MEDJET DIAMOND MEMBERSHIP RULES AND REGULATIONS

Ages 75-84

The Rules and Regulations govern Medjet's provision of travel assistance services under the Diamond Membership Program. Therefore, it is important that you read the Rules and Regulations carefully and keep them with your travel papers in order to fully understand Medjet's services and how to properly access them.

Note: Medjet is a medical transport membership program, not an insurance plan. Medjet does not and will not reimburse or indemnify Members for expenses incurred.

If you have any questions regarding membership services, please contact Medjet at 800-527-7478 or 205-595-6626 prior to your travels.

DESCRIPTION OF TRAVEL ASSISTANCE SERVICES

Medjet is a medical transport membership program arranging worldwide medical transport and emergency consultation services. Members are provided with access to medically dedicated aircraft and commercial medical escorts capable of transporting them from domestic and international hospitals to the hospital of their choice in their Home Country during the term of their membership. In addition, Medjet provides Members with access to medical professionals for consultations, medical and legal referrals, and other Member services.

MEMBERSHIPS

Medjet provides travel assistance services to Members under various membership plans.

Individual Diamond Membership: Available to residents of the United States, Canada and Mexico from age 75 up to the Member's 85th birthday. A Diamond Membership includes the individually identified Member only.

The General Health Questionnaire and Medical Statement must be completed by the prospective Member and his or her physician. Only the Medical Statement forms provided by Medjet will be accepted for consideration. All Diamond Memberships, both new and renewal, are subject to approval by Medjet, whose decision is final.

Medjet memberships are nontransferable and nonrefundable. By enrolling as a Member you accept and agree to the terms and conditions of membership.

A Medjet membership provides access to Medjet-authorized affiliates only. All arrangements for medical transport and repatriation will be made by Medjet.

Medjet is a membership program and not an insurance plan; Medjet will not reimburse Members for expenses they incur on their own.

Extended Stays Outside of Residence Country

A Member traveling, living or otherwise staying outside his or her Home Country for an uninterrupted period in excess of 90 days is not eligible for membership services under the Diamond Membership. Extended Stay (Expatriate) Memberships are available. Members will also need to maintain appropriate health insurance in their Home Country that will provide for inpatient admission. Please contact Medjet for additional information on Expatriate Memberships.

MEMBERSHIP TERM

Subject to the limitations identified herein, the term of a Medjet membership commences on the Effective Start Date selected by the Member during the enrollment process.

A Membership Year is the one-year period commencing on the Effective Start Date and ending one (1) year thereafter.

To be eligible for Medjet services for a specific trip, the Effective Start Date must be prior to the Member's initial departure from his or her Residence Address.

Regardless of the Effective Start Date selected by the Member, Medjet membership is valid only when the membership fee is collected. A membership is not valid if the membership fee payment is declined, returned or otherwise unpaid. In such a case, the Effective Start Date shall be the date the membership fee is successfully collected.

Medjet reserves the right to revoke, rescind or cancel any membership or refuse any renewal at Medjet's sole discretion.

Should Medjet exercise its right to revoke, rescind or cancel a membership, Medjet shall refund the Member a portion of the membership fee prorated based on the remaining term of the membership.

All Diamond Memberships, both new and renewal, are subject to approval by Medjet, whose decision is final. All membership applications and enrollment forms must include accurate information in order to ensure program eligibility. Any false or inaccurate information that would affect a Member's eligibility for Medjet membership is grounds for revocation, cancellation or rescission of the membership.

SERVICES

Subject to limitations on services described herein, Medjet provides medical, legal and special services to any Member traveling 150 miles or more from his or her Residence Address as defined herein.

A Member's Residence Address is the current home address on file with Medjet (identified by the Member during enrollment unless changed by the Member subsequent to enrollment).

A Member's Home Country is the country of the Member's Residence Address. If a Member's Residence Address changes during the term of the membership, the Member must notify Medjet of the change by phone prior to initial departure on a trip.

Travel assistance information and referrals are available prior to departure or during a trip.

WORLDWIDE REPATRIATION

Subject to limitations on services described herein, when a Medjet Member becomes hospitalized as an inpatient due to illness or injury while traveling 150 miles or more from his or her Residence Address as defined herein, Medjet will arrange for medical transportation and repatriation services to the hospital of the Member's choice in the Member's Home Country.

Affiliate aircraft used for the medical transport of Medjet Members are fully equipped intensive care aircraft staffed with specially trained medical teams. **However, if the Member's condition permits, the Member will be transported by scheduled commercial airline, while in the care of a Medjet-authorized medical escort.**

Medical Transport Services

A. Availability

Medjet medical transport services are available to any Member who qualifies for medical transport services in accordance with these Rules and Regulations, is hospitalized as an inpatient 150 or more miles from his or her Residence Address, and is accepted as a patient into an available inpatient bed by an admitting physician at the hospital of the Member's choice in the Member's Home Country.

Medjet medical transport services are not available to a Member with mild lesions, simple injuries such as sprains, simple fractures, or mild illnesses that can be treated by local doctors and do not prevent the Member from continuing his or her trip or returning home without medical attention.

Both the originating and receiving hospitals must be accessible by ground ambulance to transport the Member to and from an airfield capable of accommodating Medjet-authorized aircraft (in the case of a medical transport via medically dedicated air transport) or commercial aircraft (in the case of medical transport via commercial airline in the care of a Medjet-authorized commercial medical escort).

Due to the limited medical facilities and testing available on cruise ships, the Member must be admitted to a hospital on shore before scheduling medical transport to another hospital.

The timeframe for medical transport is dependent on affiliate aircraft availability, required permits and visas for the respective countries, and any other factors that may be beyond Medjet's control.

Members must have proper documentation to return to their country of residence. Medjet is not responsible for obtaining these documents in the event of a request for transport.

B. Commercial Medical Escort Service

Medjet will arrange for medical transport via commercial airline in business class if available in the care of a Medjet-authorized commercial medical escort if: (1) the Member requires continued inpatient hospitalization; (2) the remaining inpatient hospitalization can be completed at a hospital of the Member's choice in the Member's Home Country; and (3) the Member can be returned by commercial airline in the care of a Medjet-authorized commercial medical escort.

One (1) traveling companion may accompany each Member being transported via scheduled commercial airline, at no additional cost, via economy class.

C. Medically Dedicated Air Transport Service

Medjet will arrange for medical transport via medically dedicated air transport on a Medjet-authorized aircraft if: (1) the Member requires continued inpatient hospitalization; (2) the remaining inpatient hospitalization can be completed at a hospital of the Member's choice in the Member's Home Country; and (3) the Member is unable to return via commercial airline in the care of a Medjet-authorized commercial medical escort.

One (1) traveling companion may accompany each Member being transported on a Medjet-authorized aircraft during a medically dedicated air transport, at no additional cost, provided space is available and the Member's care will not be compromised.

While Medjet makes every effort to accommodate its Members, due to limited space available on medical aircraft the Member and any accompanying passenger are limited to one small carry-on bag each.

D. Transport Criteria

All arrangements for medical transport and repatriation will be made by Medjet. **Decisions regarding the urgency of the case, the best timing and the most suitable means of transportation will be made by Medjet after consultation with the local attending physician.**

Medical Assessment – Medjet will require a Medical Assessment in order to determine membership benefits and stability for transport. The Medical Assessment requires a consultation between the Member's treating physician, who will provide a final or interim diagnosis that will require continued inpatient hospitalization, and a Medjet physician, who will review and evaluate the treating physician's diagnosis in order to determine the Member's transport requirements.

A Member must be medically stable for medical transport.

Assuming all other medical transport criteria are met, a Member who is initially considered medically unstable for transport to the hospital of the Member's choice in the Member's Home Country may first be transported to the nearest appropriate medical facility for initial stabilization. After this initial stabilization, Medjet will arrange continued transport to the hospital of the Member's choice in the Member's Home Country if the Member continues to meet medical transport criteria.

LIMITATIONS ON SERVICES

1. General Limitations on Services

Medjet services are not available to a Member if his or her illness or injury is a result of or is contributed to by the following:

- War, invasion or civil war;
- Suicide, attempted suicide or intentional self-injury;
- A Member's own criminal or felonious act;
- A Member's psychiatric disorder;
- A Member's use or abuse of alcohol or drugs as described herein below.

2. Limitations on Medical Transport Services

Medjet Diamond Membership medical transport services are limited to one (1) medical transport per Membership Year.

Due to the high risk of sending registered aircraft and personnel into countries where the United States Department of State has issued a travel advisory of level 3 or 4, membership services are subject to exclusion or limitation in these areas. A complete list of Travel Advisories for every country in the world may be found at the U.S. Department of State's website. Please contact Medjet if you have questions regarding your destination prior to your travel.

Medjet medical transport services are not available to a Member for any injury, illness or condition existing at the time of enrollment where inpatient medical care has been scheduled or recommended by a health care provider. Medjet medical transport services are not available to a Member during a period of inpatient or outpatient hospice care, or if it was determined by a physician that the travel was against medical advice.

A Member traveling outside his or her Home Country for the purpose of seeking medical treatment, whether inpatient or outpatient, experimental or otherwise, is not eligible for Medjet medical transport services for that specific trip.

A Member who is medically discharged from the hospital, or leaves against medical advice and is physically able to travel on his or her own, is not eligible for Medjet medical transport services for the remainder of the Member's trip.

A Member with tuberculosis or other chronic airborne pathogens will not be transported.

Medical transport services will not be provided to any Member who has a diagnosis of, or is suspected of having, a Biosafety Class Level 3 (and above) pathogen as classified by either the Centers for Disease Control and Prevention (CDC) or the National Institutes of Health (NIH).

A Member beyond 12 weeks intrauterine gestation will not be transported, and any Member with any extrauterine pregnancy will not be transported.

Medical transport services will not be provided to any member with a suspected or diagnosed detached retina, whether before or after surgical treatment.

Medical transport services will not be provided in cases where the Member's primary admitting diagnosis is an inpatient psychiatric disorder.

Medical transport services will not be provided to any Member hospitalized as a result of the use or abuse of alcohol or drugs (illicit or prescription), including, without limitation, hospitalization for addiction, withdrawal, or complications of alcohol or drug abuse.

A Member who is hospitalized at the time of enrollment will not be eligible for transport services for that hospitalization.

A Member on an organ transplant list prior to enrollment will not be eligible for transport for that transplant.

MEDICAL MONITORING/CONSULTATION

As soon as Medjet is notified of a Member's medical situation, Medjet staff will establish communication with both the family and the local attending medical provider, obtain a full understanding of the situation and begin to monitor the Member's condition. Medjet staff will stay in communication with local medical personnel and relay necessary information to the Member and, upon request, his or her family or employer until the situation is resolved and either the Member is able to resume travel or a medical transport is initiated.

EMERGENCY MESSAGE RELAY

Members may send and receive emergency messages to and from relatives, friends and business associates toll-free, 24 hours a day through the Medjet staff.

PHYSICIAN AND FACILITY CONTACT INFORMATION

Upon request, Medjet representatives will provide the member with open source contact information for doctors and hospitals in the area where the Member is traveling. The Member is solely responsible for the selection and payment of the medical care provider. Medjet makes no representations regarding the qualifications or appropriateness of any medical care provider. Such determination shall be solely the Member's responsibility. **This service is not a medical referral to a physician or facility and should not be inferred as such.**

TELEPHONE INTERPRETATION

Members can receive assistance with foreign-language interpretation over the telephone when they are having difficulty communicating with local medical specialists by calling our toll-free number (800-527-7478) in the U.S., Canada or Caribbean, or calling collect from anywhere in the world (205-595-6626).

ATTORNEY CONTACT INFORMATION

Upon request, Medjet representatives will provide the member with open source contact information for attorneys in the areas in which the Member is traveling. The Member is solely responsible for the selection and payment of the legal service provider of their choosing. Medjet makes no representations regarding the qualifications or appropriateness of any legal services provider; such determination shall be solely the Member's responsibility. This service is not a legal referral to an attorney and should not be inferred as such.

TRANSPORT OF MORTAL REMAINS

In the event of a Member's death while traveling 150 miles or more away from the registered membership home address, Medjet will arrange and pay reasonable and customary charges up to \$6,000 for the preparation and return of the Member's remains to the Member's Home Country. These charges will be at the sole discretion of Medjet.

This membership benefit includes:

- Domestic and international paperwork fees
- Preparation of the Member's remains for transport
- Transport container
- Ground and airline transport from the referring funeral home to the funeral home of choice for the Member's remains
- One death certificate

CHANGES

Medjet reserves the right to change or amend the terms contained in these Rules and Regulations without prior notice. Medjet is solely responsible for the interpretation and application of the terms contained in the Rules and Regulations. All determinations by Medjet shall be final and conclusive.

CONSENT TO RECORD COMMUNICATIONS

Medjet, at its discretion, may monitor or electronically record communications between its employees or designated representatives and you as a Member. By enrolling as a Member, you specifically authorize communications involving you and to which you are a party to be recorded and utilized for quality control or other purposes.

INTERPRETATION / CHOICE OF LAW / WAIVER OF JURY TRIAL / DAMAGES

The interpretation of the Rules and Regulations is governed by the laws of the state of Alabama, and any dispute between you and Medjet shall be finally resolved by the courts of the state of Alabama. Medjet and its Members agree to waive their right to trial by jury and agree to waive their right to punitive, exemplary, non-economic and consequential damages. Medjet and its Members' right to recover damages at law are limited to contractual damages only. Damages recoverable by Members are limited to the return of membership fees paid.

ENTIRE AGREEMENT

The Rules and Regulations constitute the entire agreement between Medjet and you as a Member with regard to their subject matter and supersede all previous understandings and agreements, whether oral or written. The terms of the Rules and Regulations may not be altered, varied or modified in any way except as in writing by Medjet.

PROCEDURES:

HOW TO CONTACT US

Medjet Members may call Medjet for assistance 24 hours a day, 365 days a year from around the world through Medjet toll-free telephone numbers, or if necessary, collect from anywhere in the world.

The Medjet Corporate Office and Assistance Center is located at 3075 Healthy Way, Birmingham, Alabama 35243, USA.

IF HOSPITALIZED WHILE TRAVELING, HAVE THE FOLLOWING INFORMATION AVAILABLE WHEN YOU CALL US:

1. Your name and telephone number where we can contact you.
2. Member's name.
3. Location (City, Country).
4. Brief description of medical condition.
5. Hospital telephone number.
6. Attending physician or medical professional and telephone number.

WWW.MEDJET.COM

COLLECT

(Around the world)

205-595-6626

(Call International Operator for Assistance)

TOLL-FREE

(USA & CANADA)

1-800-5-ASSIST

(1-800-527-7478)



Safe Travels

Medjet.com | 800.527.7478