

NOTICE TO ALL WATER CUSTOMERS

Voluntary Water Use Restrictions

Greenwood Water System is implementing **Stage 2** water restrictions, currently voluntary, in accordance with our Drought Contingency Plan.

Stage 2 water restrictions shall be implemented on **Friday August 17, 2018** at 12:00 a.m. and shall stay in effect until a notice is issued rescinding Stage 2.

Current water usage is taxing the capacity of the system wells. Water quality is also threatened with increased demands on the supply system.

Stage 2 Voluntary Water Use Restrictions: Water customers are requested to voluntarily limit the use of water for non-essential purposes and to practice water conservation. The voluntary restrictions shall apply to all customers. (See attached Exhibit A.)

Other water districts, including the City of Midland, have implemented similar restrictions under similar Drought Contingency Plans.

If existing usage continues we may be forced to implement **Stage 3** Water Use Restrictions and **Stage 4** Water Use Restrictions, if necessary. (See attached Exhibit A.)

Violations of Non-Voluntary Restrictions. Should the need arise to implement Stage 3 or Stage 4 Water Use Restrictions, violations are treated as follows:

1. First Violation - The customer will be notified by written notice of their specific violation.
2. Subsequent Violations:
 - a. After written notice, the utility may install a flow restricting device in the line to limit the amount of water which will pass through the meter in a 24-hour period. The utility may charge the customer for the actual cost of installing and removing the flow restricting device, not to exceed \$50.00.
 - b. After written notice, the utility may discontinue service at the meter for a period of seven (7) days, or until the end of the calendar month, whichever is less. The normal reconnect fee of the utility will apply for restoration of service.

Exemptions or Variances:

The utility may grant any customer an exemption or variance from the drought contingency plan for good cause upon written notice. A variance application form can be obtained from the water company.

A customer who is refused an exemption or variance may appeal such action of the utility in writing to the TCEQ.

The utility will treat all customers equally concerning exemptions and variances and shall be retroactive or otherwise justify any violation of this plan occurring prior to the issuance of the variance.

For questions, contact The Greenwood Water Company at 432-687-2070.