INTERLAKE REGIONAL WATER UTILITY SUBSCRIBER INFORMATION

GENERAL

- Ownership of Interlake Regional Water System is shared by the RV of Cochin and the RM of Meota including the plant, wells, and main distribution line. The partners own Hamlet and Village distribution lines within their respective boundaries. Hamlet lines are leased to Interlake, and through an indemnification agreement. Hamlets are responsible for the costs of flushing lines and hydrants as well as repair and maintenance of those lines. As well, the Village is responsible for maintenance of its distribution lines.
- Each subscriber is responsible for lines from the shut-off valve into their property. Costs of purchasing and replacing shut-off valves (curb stops and boxes) are at the discretion of each Hamlet Board and the Village of Cochin as reflected in their individual policies.
- Seasonal shut-off and connections are scheduled considering expected frost. Subscribers are responsible for the cost of turning water off and on outside seasonal scheduling at a cost of \$100 per service call.

CONTACTS

- Barry, our Foreman and Plant operator (306-230-6744) is to be contacted in event of any leak. He will arrange for an approved contractor to do the work on main lines and arrange for Precautionary Drinking Water Advisories if needed. Barry is responsible for turning water valves on and off (emergency including leaks on your incoming line, scheduled, and booked), along with meter reading.
- Kristen, our Administrator (306-386- 3152) is to be contacted regarding new or changing subscriptions, as well as invoices and payments.

SERVICE ON YOUR PROPERTY

- Only professionally qualified contractors are authorized to work on the line between your shut-off valve and the meter.
- Interlake employees have free access to subscriber properties for the purpose of providing service or inspection at reasonable hours and with reasonable notice.
- Additionally, it is unlawful to turn water on and off or perform work on lines yourself, or to share water services with others. All are subject to penalties, and the latter is a Criminal Code offence (theft).

Interlake Regional Water Board, March 2024

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