***Internal Medicine of Chevy Chase***

***5530 Wisconsin Ave Suite 1400***

***Chevy Chase, MD 20815***

***Patient Bill of Rights***

**Information Disclosure**- You have the right to accurate and easily-understood information about your plan of care. If you speak another language, or just don't understand something, help should be given so you can make informed health care decisions.

**Choice of Providers** - You have the right to choose health care providers who can give you high quality health care.

**Access to Emergency Services** - If you have severe pain, an injury, or sudden illness that makes you believe that your health is in serious danger, you should know that you have access to emergency care.

**Participation in Treatment Decisions** - You have the right to know your treatment options and take part in decisions about your care. Parents, guardians, family members, or others that you select can represent you if you cannot make your own decisions.

**Respect and Non-Discrimination** - You have a right to considerate, respectful care from your providers and staff without discrimination.

**Confidentiality of Health Information** - You have the right to talk privately with health care providers and to have your health care information protected. You also have the right to read and obtain a copy of your own medical record. You have the right to ask that your provider change your record if it is not correct or accurate.

**Complaints and Appeals** - You have the right to a fair, fast, and objective review of any complaint you have against your health care provider or health care facility.