

JOB DESCRIPTION

Job Title:	Medical Respite Worker
Program:	Medical Respite & Sobering Center
Reports To:	Program Director and/or Program Coordinator
Status:	Non-exempt
Salary:	\$17.50/hour

JOB SUMMARY:

Medical Respite workers provide culturally appropriate, trauma-informed custodial services to clients of Community Forward SF's Medical Respite & Sobering Center. MRW's assist patients with daily activities, provide services to support client health and safety, and assist patients in navigating a complex system by providing information, education, and referral services. The nature of work requires sustained physical effort involving considerable standing, walking, bending, stooping, and lifting of patients.

ESSENTIAL JOB FUNCTIONS:

- Support the Medical Respite & Sobering Center Mission to promote stabilization, hope, and healing for adults experiencing homelessness in San Francisco
- Work collaboratively with Community Forward SF and DPH employees in an integrated team to meet shared goals
- Ensure that Medical Respite & Sobering Center clients are treated with dignity and respect, and that their physical needs are adequately met while residing at the facility
- Monitor and report on health & safety issues (including behavioral health issues) within the building, and provide de-escalation and conflict resolution to clients as needed
- Monitor all visitors to the building to provide privacy and security
- Respond in the moment to client needs and requests
- Assist patients safely using the bathroom with proper sanitation & clean-up after patients
- Assist with heating and serving meals
- Assist health care providers with client navigation and clinic flow, including intakes and discharges
- Monitor client belongings at intake, at bedside, & at discharge
- Light maintenance of facility and light cleaning of facility
- Adhere to established policies and procedures
- Attend trainings and meetings as needed
- Other related duties as assigned

BACKGROUND & EXPERIENCE:

- High school diploma or G.E.D.
- Previous Home Health Aid experience and/or experience working with the homeless population
- Ability to work both independently and cooperatively
- Ability to de-escalate conflict
- Knowledge of homelessness, healthcare, substance abuse, HIV, harm reduction, co-occurring disorders, dementia/cognitive impairment, cultural diversity issues and relevant resources
- Able to work effectively with diverse individuals who self-identify by cultural, language, neighborhood, sexual identity, gender and other definitions
- Ability to write and speak effectively

- CPR and first aid certification required within 90 days of hire.

PREFERRED QUALIFICATIONS:

- Bicultural, bilingual Spanish speaking.
- Knowledge of San Francisco community resources.
- Experience working with at-risk client populations.

To apply, please submit a current resume and cover letter to jobs@catsinc.org.