

DEL NORTE LIHEAP UTILITY ASSISTANCE APPLICATION



Thank you for your interest in applying for help with your utility costs. In order for us to process your application, it is important that you provide everything listed below. All documentation must be current within six (6) weeks before your application.

Completed applications and backup documents may be mailed to or dropped off at the Del Norte Senior Center (DNSC), 1765 Northcrest Drive, Crescent City, CA 95531. For questions, call (707) 464-3069

TO APPLY FOR ASSISTANCE, YOU MUST PROVIDE ALL OF THE FOLLOWING			
ALL APPLICATIONS			
□ Completed DNSC Application			
□ Completed Household Demographics for all Household Members			
□ Utility Responsibility Statement			
☐ Income Verification Adults with no income must complete a Certification of Income and Expenses			
Examples: Paycheck stubs showing the past 30 days income			
Social Security/SSI award letters for the current year			
Verification of Benefits for CalWorks cash aid			
Retirement income statements showing monthly or annual payments			
Documentation of self-employment income or other income			
Government issued photo ID for adult household members Do Not Mail Originals. Mail copies of			
□ Social Security Cards for all household members bring cards to DNSC to be copied.			
APPLICATIONS FOR HOME HEATING/ENERGY ASSISTANCE			
Most Recent Electric Utility Bill			
Most Recent Wood, Propane, Heating Oil or Other Heating Fuel Bills			
□ Pacific Power C.A.R.E. Application			
APPLICATIONS FOR WATER/SEWER ASSISTANCE			
Most Recent Water/Sewer Bill			
Verification of Benefits if receiving CalFresh (Food Stamps) only			
□ Landlord Agreement if your water/sewer is included in your rent			

STATE PROGRAM INFORMATION: AGENCY NAME: Community Services and Development (CSD). UNIT RESPONSIBLE FOR MAINTENANCE: Home Energy Assistance Program (HEAP). AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LIHEAP payment and/or weatherization services. GIVING INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. OTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services' State Median Income, Federal Income Poverty Guidelines, to determine program eligibility. During application processing, CSD's designated subcontractor may need to ask you for more information to decide your eligibility for either or both programs. ACCESS: CSD's designated subcontractor will keep your completed application and other information, if used, to determine your eligibility. You have the right to access all records holding information about you. CSD does not discriminate in the provision of services on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation.

DNSC 43 4/12/2023



DEL NORTE LIHEAP UTILITY ASSISTANCE APPLICATION



RETURN TO: 1765 NORTHCREST DRIVE, CRESCENT CITY, CA 95531

Applicant First Name		Middle	Int.	Last Name				
Applicant Social Security No. Birth	Date Ph	one \square	Check	c if msg only	Ema	il		
Spouse/Other Adult Houshold Member First Name Middle Int. Last Name								
Service/Street Address (Do not use P.O. Box)					Unit Number			
Service City			Service	e County	Serv	rice State	Service	ZIP Code
			Del No	rte	СА			
Mailing Address	as service/stre							Unit Number
Mailing City			Mailing	County	Mail	ing State	Mailing	ZIP Code
			Del No	rte	СА			
	HOUSEH	OLD II	NFOF	RMATION				
PEOPLE LIVING IN HOUSEHOLD	INCOME					TYPE OF H	OUSING	3
Enter the number of people who are:	How many			,		☐ Single-	Family F	lome/ House
2 years old or younger	household					☐ Mobile	Home	
Ages 3 - 5 years				monthly income	e for			ant complex
Ages 6 - 18 years	all people			ehold:		with few	er than	ent complex 4 units
Ages 19 - 59	TANF		\$					
Ages 60 or older					Apartm		-	
TOTAL PEOPLE IN HH HOUSEHOLD DEMOGRAPHICS	SSA/SSE Paycheck		\$ \$				ian 4 uni	lS.
Enter the number of people who are:	Unemplo	· ,	\$ \$			☐ Other		
Disabled	Pension	yment	\$			HOUSING A	ARRANO	GEMENT
Native American	Self-Emp	loyment	\$					
Limited-English Speaking	Other	. ,				☐ Other	☐ Rent	
Seasonal or Migrant Farmworker	TOTAL II	NCOME	\$			L Other		
Are you or someone in your household CURRENTLY receiving CalFresh (Food Stamps)? ☐ YES ☐ NO								
Are you or someone in your household CURRENTLY receiving CalWorks (Cash Aid)? ☐ YES ☐ NO								
Has your household received LIHEAP Energy Assistance in the last 120 days ☐ YES ☐ NO								

PLEASE COMPLETE AND SIGN PAGE 3

DEL NORTE LIHEAP - UTILITY ASSISTANCE APPLICATION PAGE 3				
ELECTRIC UTILITIES - YOU MUST SUBMIT A COPY OF YOUR MOST RECENT BILL				
All Electric?	. & Light ☐ Inclu	uded in rent/submetered	d. 🗆 Solar/O	off-grid. None/Other
Account Number		Name of customer on u	tility bill:	
Do you have a past due amount?	□NO	Is your electricity shut o	ff? 🗆 YES	□ NO
HOME HEATING FUEL - YOU MU:	ST SUBMIT A CO	PY OF YOUR MOST R	ECENT BILL C	OR RECEIPT
What help are you requesting? (ONLY 1)	Do you have an	y other heat source?	Are you cur	rently out of fuel?
☐ Electricity ☐ Fuel Oil ☐ Pellets	□ No □ F	uel Oil 🔲 Propane		NO
☐ Propane ☐ Wood ☐ Kerosene	☐ Pellets ☐ W	lood ☐ Kerosene	How many o	lays
☐ Manufactured Logs		Logs 🔲 Space Heater	left?	
If you use any non-electric home heating fue	el, please comple	te the following:		
Where do you usually buy home heating fuel?	Account Number	In one month use about:	, I Amount	Units
HOUSEHOLD USE ONLY: I understand and acknowledge that any help I receive is for the home heating use of my qualified household only. Any other use is fraud. I may be subject to arrest, prosecution and/or repayment of the full cost of services received if I sell, give away, trade or otherwise improperly use any of the home heating fuel that I receive.				full cost of services
WATER/SEWER ASSISTANCE	- YOU MUST SU	BMIT A COPY OF YOU	R MOST REC	ENT BILL
Who do you pay?	☐ Included in rer	nt/submetered □ 0	ther:	
Account Number		Name of customer on w	ater/sewer bill:	
Do you have a past due amount?	□NO	Is your water/sewer shu	t off? 🔲 YES	□NO
CONSENT/ INFORMATION VERIFICATION: The information on this application will be used to determine and verify my eligibility for assistance. My signature gives consent to CSD, its contractors and consultants, other federal or state agencies, and to my utility company(ies), and its contractors to share information about my household's utility account, energy usage and/or other information for the purpose of providing services to me and to coordinate, improve and reduce the costs of services under these programs. I understand that this consent shall be effective for the period beginning 24 months prior to and continuing for 36 months after the date signed unless otherwise revoked by me in writing. I declare, under penalty of perjury, that the information on this application is true, correct, and that the funds received will be used solely for the purpose of paying my utility costs.				
APPEAL: I understand that if my application for unsatisfactory performance, I may initiate a writ later than 15 days after the appeal is received. to the Department of Community Services and 100805.	ten appeal with th If I am not satisfie	e local service provider ed with the local service	and my appeal provider's deci	shall be reviewed no sion I may then appeal
Applicant's Signature		 Witness	s' Signature (if .	signed with an X)

DNSC 43 1/10/2023



DEL NORTE LIHEAP ENERGY ASSISTANCE PROGRAM



HOUSEHOLD MEMBER DEMOGRAPHIC INFORMATION

The following information is being requested to help us serve the community better. We use this information to learn more about the people who need our services. We may also use this information to offer your family a referral to other services that may be of benefit to you. Your information is confidential. We will never report, publish or share your individual information outside of the program for which you are applying without your permission. Please provide the following information for each member of your household. Thank you.

PLEASE R	ETURN THE	COMPLETED	FORM WITH YOUR	APPLICATION	
APPLICANT					
First Name	Middle	In Last Name		Relationship to	Applicant:
				Self	
Date of Birth:		Nat	ve Am/Alaskan □ Asian	□ Black/∆frican Δm	Hispanic/Latino?
Gender:		•		other:	☐ Yes ☐ No
Education Level: 0-8t					
Does this person have Heal			all that apply: Disabled		
□ No □ Medi-Cal □ Med				armworker Season	-
HOUSEHOLD MEMBER 1	nour = - care	IIVato		Jan 1970	arr arrivertor
First Name	Middle	In Last Name		Relationship to	Applicant:
I HOU MAINS	111133.3	Lactivanie		Troiding to	приосит.
Date of Birth:	Race: □White/	 European □ Nat	ve Am/Alaskan ☐ Asian	☐ Black/African Am	Hispanic/Latino?
Gender:			er 🗆 Multi-Racial 🗆 O		☐ Yes ☐ No
Education Level: 0-8t					
Does this person have Heal	_		all that apply: □ Disabled		
□ No □ Medi-Cal □ Med				armworker Season	
HOUSEHOLD MEMBER 2					
First Name	Middle	In Last Name		Relationship to	Applicant:
Date of Birth:	Race: □White/	European □ Nat	ve Am/Alaskan □ Asian	☐ Black/African Am	Hispanic/Latino?
Gender:	□ Hawaii	an/Pacific Islande	er 🗆 Multi-Racial 🗀 O	ther:	☐ Yes ☐ No
Education Level: 0-8t					
Does this person have Heal	th Insurance?	Check	all that apply: □ Disabled		
□ No □ Medi-Cal □ Med	dicare □Other/I	^o rivate	☐ Migrant Fa	armworker Season	al Farmworker
HOUSEHOLD MEMBER 3					
First Name	Middle	In Last Name		Relationship to	Applicant:
			ve Am/Alaskan ☐ Asian		Hispanic/Latino?
Gender:			er 🗆 Multi-Racial 🗀 O		☐ Yes ☐ No
		h to 12th Grade		☐ Some College ☐	College Degree
Does this person have Heal			all that apply: Disabled		aking Farmer
□ No □ Medi-Cal □ Med	licare □Other/l	^o rivate	☐ Migrant Fa	armworker Season	al Farmworker
HOUSEHOLD MEMBER 4					
First Name	Middle	In Last Name		Relationship to	Applicant:
Date of Birth:	L Race: □White/	L Furopean □ Nat	ve Am/Alaskan □ Asian	L □ Black/African Am	Hispanic/Latino?
Gender:		•	er 🗆 Multi-Racial 🗀 O		☐ Yes ☐ No
<u> </u>		h to 12th Grade	☐ HS Graduate/GED	□ Some College □	College Degree
Does this person have Heal			all that apply: □ Disabled	☐ Limited English Spe	
□ No □ Medi-Cal □ Med				armworker Season	-

DNSC-43D 7/21/2016



DEL NORTE LIHEAP



CERTIFICATION OF INCOME AND EXPENSES

This form must be completed if a household is asking for assistance, and one or more adult household household members doesn't have proof of income or states they have zero income. The State of California requires applicant households to report all sources of income.

All adult members of the household have provided proof of income. You do not need to complete this form.

One or more adult household members does not have any income. Please fill out the form below for each one.

	and A	ddress			
Name:					
Addres	SS:				
ection	n 1: D	o vou have so	ources of income you forgot to repo	rt? If ves. you mu	st list the income on the application, page 1
YES	NO	1	previous month have you been emplo		от не
YES	NO	ļ	orevious month have you been self-e		
YES	NO	During the p			at you perform only once in a while, like yard work,
YES	NO	number of t	he person who gave you the gift:		rom anyone? If yes, please list the name and phone
YES	NO	ļ	orevious month did you receive any o		······································
		Worker'	'S COMP UNEMPLOYMENT Prive any of the following (circle any t		ONSORED BENEFITS CHILD SUPPORT
YES	NO	ANNUITY PA		L CASINO PAYMENTS	RENTAL INCOME INSURANCE BENEFITS
		ANNOTTEA	TRIBE	L. CASINO FATIVIENTS	RENTAL INCOME INSURANCE BENEFITS
		re you spendinly expenses?	ing your savings or borrowing mone	ey to	
T			ng savings or a home equity loan?		
YES	NO	How much?	. ,		
YES	NO	1	ng some other asset?		
		How much?	rowing from credit cards?		
YES	NO	How much?	_		
YES	NO	Are you bor How much?	rowing from some other source?		
ection	n 3: P	lease tell us h	ow you paid these monthly expense	es during the previ	ious months:
EXPENS	SE	MONTHLY COST	HOW HAS THE EXPENSE BEEN PAID?	IF SOMEONE ELSE F	PAYS FOR YOU, PLEASE COMPLETE:
Rent c	or			Name:	Phone:
Mortga	1 5	\$		Address:	<u>-</u>
Utility	v			Name:	Phone:
Bills	1 1 2	\$		Address:	<u> </u>
				Name:	Phone:
Food	1 5	\$		Address:	<u>i</u>
oction	n 4: If	none of the a	: above applies to you, please explain	how your monthl	v expenses were paid:



DEL NORTE LIHEAPUTILITY RESPONSIBILITY STATEMENT



APPLICANT LAST NAME	FIRST NAME	M.I.
SERVICE ADDRESS	CITY	ZIP
The ELECTRIC bill at the above addr ☐ In my name.	ess is:	
☐ In someone else's name: ☐ I must pay the entire amount	This pers	son is my
☐ Included in my rent or sub-metered b		must sign this form.
The amount of my rent that covers utili	ties, or the amount that is sub-m	netered for this month is \$
Signature of Landlord		Date
Address		Phone Number
The WATER/SEWER bill at the abov ☐ In my name	e address is:	
☐ In someone else's name:		on is my
☐ I must pay the entire amount ☐ Included in rent or sub-metered – If complete a Landlord Agreement for	you are applying for water/sewe	er assistance, you and your landlord must
Services and Development and CSD Pa utility company billing records, accoun- future usage and energy consumption d the purposes of processing utility bill as	authorize my utility company, the artners to release upon request art name, service address, billing lata and information about weathers is stance and emergency payments.	e California Department of Community nd/or to receive information about my history, account balances, historical and nerization of the dwelling exclusively for
Signature of Customer on Utility Bill Check here if the customer on the utility by	Date oill is unreachable for signature.	e
I certify that all information is true and willfully and knowingly falsifying inforperson in my household who has applie	correct to the best of my knowle rmation may lead to criminal pro	e
Applicant's Signature	Date	e

State of California
DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT
LIHWAP Landlord/Management Agreement
CSD 040 (Rev. 6/2022)

LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP)

LANDLORD/MANAGEMENT AGREEMENT

LIHWAP provides financial assistance to low-income Californians to help manage their residential water and wastewater utility costs. The federal LIHWAP funds are provided by the U.S. Department of Health and Human Services and the California Department of Community Services and Development (CSD) has been designated the administering agency for LIHWAP in California.

The Landlord/Management Agreement is a supplemental form to the LIHWAP application. This Agreement is used for the landlord/management agent to verify: 1) the tenancy of the applicant; 2) that water, wastewater, and/or stormwater costs are included in tenant's rent; and 3) these costs are past due. The Landlord/Management Agent signature on the Landlord/Management Agreement assures the LIHWAP benefit will be applied towards the Tenant's upcoming utilities included in rent payment.

Tenant Name				
Service Address			Unit Number	
City, State, Zip				
Phone		Email		
Amount of monthly	\$	Assistance	☐ Water Only ☐	Wastewater Only
rent that covers water		to Cover		ewater when combined in
and/or wastewater and				andlord/Management
or stormwater costs			Agent's account	
Number of months past	due on rent			
Property Owner				
Manager/Rental Agent				
Address				
City, State, Zip				
Phone		Email		
·			·	·

Counterparts. This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument.

Electronic Signature. Both the Landlord/Management Agent and Tenant consent to the use of electronic signatures on this Agreement and all documents relating to this Agreement, including amendments to any of

the foregoing. An electronic signature shall have the same validity and enforceability as a handwritten signature to the fullest extent permitted by applicable law. The Agreement and any document related to this Agreement executed with electronic signatures shall be deemed to be "written" or "in writing", to have been executed, and to constitute an original written record when printed, and shall be fully admissible in any legal proceeding. For purposes hereof, "electronic signature" shall have the meaning set forth in the California Uniform Electronic Transactions Act ("UETA") (Civ. Code § 1633.1 - §1633.17).

Landlord/Management Agent Certification: The Landlord/Management Agent confirms the Tenant listed above has entered into a rental agreement with the Landlord/Management Agent and the Tenant's water, wastewater, and/or stormwater charges are included in rent. The Landlord/Management Agent agrees to accept a reduced rental payment from the Tenant in the amount of the LIHWAP benefit which will be applied to the Tenant's current or subsequent month's rent within 45 days of confirmation that the LIHWAP benefit was applied to Landlord/Management Agent's utility account. The Landlord/Management Agent consents to the release of the Landlord/Management Agent's utility account information and copy of current utility bill to the California Department of Community Services and Development (CSD) and its authorized agents, including HORNE LLP, for the purpose of processing the LIHWAP benefit. CSD and its authorized agents will restrict the uses and disclosures of this information to the minimal amount necessary to process LIHWAP benefits.

Landlord or Management Agent Signature	 Date
Editatora of Wariagement Agent Signature	Dute
Tenant Certification: I certify that I am a tenant named of Landlord/Management Agent. I understand the Landlord, rental payment if my LIHWAP application is approved and Landlord/Management Agent's utility company for my hocharges. I understand CSD, or its authorized agents, will reliable to the Landlord/Management of this information for the purposes of processing my LIH tenant protections, which may include a civil suit in small Landlord/Management Agent does not honor the terms of	/Management Agent agrees to accept a reduced d a corresponding payment is issued to the busehold's water, wastewater, and/or stormwater notify the Landlord/Management Agency when the Agent's utility account, and I consent to the release WAP benefits. I understand I may be entitled to claims court for breach of contract, if the
Tenant Signature	Date

4867-3079-1972, v. 1

Pacific Power CARE Program Application

Mail completed forms to: CARE Program Manager

825 NE Multnomah, Suite 2000

For questions call toll-free: 1-888-221-7070

Pacific Power Portland, OR 97232

If you are a California resident, you have specific rights related to your personal information under the California Consumer Privacy Act. For more information, please request a copy of our privacy policy or find it on our website at www.pacificpower.net/privacy.

Pacific Power Customer Inform	nation: (All information is required. Please print clearly.)	
Account Number: You can find this in the upper	right hand corner of your Pacific Power bill.	
Name (as it appears on your Pacific Power bill)		
Home address (no P.O. Boxes, please)	City, State	Zip
Mailing address (if different than your home address)	City, State	Zip
Daytime telephone number including the area code	Number of people in your household: Adults + Children	= Total
How did you hear about the CARE program? TV	Radio Newspaper website Game app ad friend/coworker other	
I am currently on a fixed income and receive incointerest/dividends from retirement accounts, Medica	ome or benefits from one or more of the following: pensions, Social Secu aid/Medi-Cal (age 65 and over) or SSI.	rity, SSP or SSDI,

CARE Program Guidelines

The chart below illustrates yearly gross income levels that qualify for the CARE program. Look at the income allowable for the number of people in your household.

- The Pacific Power bill must be in your name.
- · You must live at the address where the discount will be received.
- You may not be claimed as a dependent on another person's income tax return other than your spouse.
- Your household must meet the program income guidelines described on this application.
- Applicants must add all sources of the household's combined income to determine eligibility. These sources include wages and salaries, interest and dividends from savings accounts/stocks/bonds/retirement accounts, unemployment benefits, rental and royalty income, school grants and scholarships, profit from self-employment, disability payments, workers compensation, Social Security (SSI, SSP), pensions, insurance and legal settlements, Temporary Aid for Needy Families (TANF), Aid to Families with Dependent Children (AFDC), food stamps, child support, spousal support, cash and other income.

INCOME QUALIFICATION LEVELS

Households with incomes no greater than the amounts shown below may qualify for CARE:

Household size:	Yearly income at or below:
1-2	\$36,620
3	\$46,060
4	\$55,500
5	\$64,940
6	\$74,380
7	\$83,820
8	\$93,260

For households with more than 8 people, add \$9,440 for each additional individual to determine allowable income level.

Please read carefully and sign below.

I state that my total combined household income is no greater than the amount shown above for the number of members in my household.* I agree to provide proof of income if asked. I agree to inform Pacific Power if my income no longer qualifies and I may be required to pay back CARE benefits received. I understand that Pacific Power can share my information with other utilities or agencies to enroll me in their assistance programs.

X	
Pacific Power Customer Signature	Date

Check this box if someone in your household has a disability, or requires accessibility, financial or language support during a public safety power outage. Pacific Power will provide an additional notification prior to a public safety power shut off. For more information, visit pacificpower.net/wildfire.



^{*}A random sample of CARE participants will be required to provide proof of income.