



CITY OF FORT LAUDERDALE

New Non-Emergency Phone Number Takes Effect August 1

**Call 954-764-HELP for
Non-Emergency Police or Fire Services**

As part of Broward County's new regionalized communication system, beginning August 1, the City of Fort Lauderdale will have a new phone number for non-emergency public safety calls. Neighbors should dial **(954) 764-HELP** for non-emergency police or fire services beginning August 1, 2014.

In an emergency, please call 911.

For all other City of Fort Lauderdale inquiries, please contact the 24-Hour Customer Service Call Center at (954) 828-8000 or download our new [Lauderserv](#) app from [Google Play](#) or the [Apple App Store](#). The Lauderserv app allows users to submit customer service requests right from their mobile device.

Neighbors can report a streetlight outage, clogged stormdrain, pothole, or broken waste cart; find out collection days for sanitation, recycling and bulk trash; discover how to pay a water bill or parking ticket online; and much, much more. Lauderserv can also be used to access the City's social media accounts and get beach conditions.

To find out how you can start using this quick and convenient app, visit the City's [Lauderserv](#) webpage today!

City of Fort Lauderdale
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