



www.KaweahSoftball.com

Kaweah Softball 1525 E. Noble Ave #296 Visalia, CA 93292

Kaweah Softball families,

First and foremost, we hope that all our Kaweah Softball families are safe during these difficult times. We appreciate all the patience everyone has shown while we hoped to continue our season. However, the benchmarks that needed to be in place, to be able to re-start the 2020 season have not been met. Therefore, we regretfully have had to make the decision that due to the ongoing Coronavirus (COVID-19) pandemic, and the impact it has had on our community- Kaweah Softball has canceled the 2020 season.

The following factors led to this decision: the current Tulare county Health Advisory, [LINK](#), which prohibits any outdoor recreational activities, the State of California's current sheltering order which includes a continued mandate on social distancing and the uncertainty as to when, and if, the City of Visalia will re-open the Softball Complex. The goal is for our players to have a safe and positive softball experience, so we will have to wait until 2021 to re-start our operations.

As a non-profit organization, we have both fixed and variable costs. Our yearly expenses are covered by registration fees, sponsors, fundraising and concessions. We were unable to launch our fundraiser nor operate concessions and we will have no further funding for the season. In the meantime, we have incurred costs associated with registration, equipment, uniforms, insurance, general operations and utilities. We have enough savings to sustain operations until next year.

As a part of this decision, our league has implemented the following policies with the 2020 registration fees.

1. All player registrations will roll over to the 2021 season, and those players will be **locked** into the current pricing. *It is anticipated that registration costs for 2021 will increase as we now have a contract with the City of Visalia for the Softball complex and have that pricing to include in our budget for 2021.*
2. For players aging out of our 12U programs, they will be given an option of donating their registration fee to the league or receiving a prorated refund.
3. For families who have a hardship, or are leaving the area and are requesting a refund, we will review those requests and will provide prorated refunds on a case by case basis. We have calculated refunds based on the costs incurred for the 2020 season.
4. For our sponsors, those with team sponsors- the jerseys are printed and will be stored and used next season. For those with banners, the banners will be hung for the 2021 season. Anyone else interested in supporting our league through sponsorship going forward, please contact us, as we have lots of big plans for 2021.

This decision has also had a financial impact on our operations as our fundraiser at this time is a loss for the league due to expenses incurred in printing the raffle tickets. If you are interested in allowing the league to keep your 2020 registration fee as a donation to the league, please let us know.

Donations are greatly appreciated and helpful to our continued mission to provide fun and positive Softball opportunities to the girls in our community.

As an ALL volunteer organization, our leadership, like many of you, has been impacted in a variety of ways from working from home to not working, and are all dealing with managing homeschooling. Therefore, we will address refunds, donations and questions as quickly as we can.

Refunds and donations: After a review our financials, the refund amount will be 75% of the paid registration fee.

- **For players league age 11 and under:** registration has been rolled over to the 2021 season. If you have a hardship request please see below.
- **For players league age 12 - your options are as follows:**

Option A - Donate your 2020 registration fee to the league. If you choose this option, your player's name will be placed on a banner recognizing your donation. This banner will be displayed at the fields during the 2021 season, as a thank you during the Covid- 19 Pandemic. This will be the automatic choice unless you contact the league.

Option B - Refund of 75% of registration fee. Send an email to:

Refund@KaweahSoftball.com by May 31st. You must provide your name, your player's name and her date of birth. Please also include whether you registered online or in-person. All refunds will be sent to the parent/guardian on file and to the address on file.

- **Hardship:** If you have a hardship and do not want your registration fee rolled over to 2021, then please email us at *Refund@KaweahSoftball.com*. Briefly explain your hardship. You must provide your name, your player's name and her date of birth. Please also include whether you registered online or in-person. Once a determination is made and approved, a refund will be sent to the parent/guardian on file to the address on file.

Please be aware that refunds will be processed as quickly as possible and we hope to have them mailed within three weeks.

Thank you for your continued support of our league, and we hope you and your family continue to stay safe during these difficult times. Please know that decision was not an easy one to make and we appreciate all the time and effort our volunteers spent as coaches, managers and board members in working hard to prepare for the 2020 season. We look forward to seeing you all as we move into the new Softball Complex in the Spring of 2021

With A Heavy Heart,

Kaweah Softball Board of Directors