



Dennis Santamaria

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PROJECT MANAGER

- ◆ Public Relations
- ◆ Work Flow/Inventory Management
- ◆ Promotions/Advertising
- ◆ Business Management
- ◆ Personnel Management
- ◆ Secret Security Clearance
- ◆ Operations Management
- ◆ Performance Reviews
- ◆ Public & Homeland Security

EDUCATION

Bachelor of Arts in **Business Administration** Nov 2010
Ashford University | Clinton, IA
Concentration: **Project Management**

Associate of Arts in **Business Administration** Dec 2005
American InterContinental University | Hoffman Estates, IL
Concentration: **Business Management**

MILITARY EXPERIENCE

Infantry/Food Service Specialist Jan 2007 – Present
Army National Guard Somewhere, LA

- Coordinate and evaluate all aspects of three separate food service programs
- Prepare reports, studies, and briefings on food service operations
- Led an infantry team in combat operations, providing tactical and technical guidance to superiors and subordinates in the accomplishment of their duties
- Achieved Honor Graduate status from the 100th Quartermaster Battalion for outstanding achievement while assigned to Bravo Company by showing exceptional performance, motivation, and demonstration of superior technical abilities

PROFESSIONAL EXPERIENCE

Assistant Manager April 2009 – July 2010
Little Italy Somewhere, LA

- Exceeded sales goals by 25% for three consecutive quarters
- Planned, directed, and organized daily schedules and ensured employee performance
- Organized all food orders through corporate to ensure timely and precise delivery
- Oversaw daily operations and ensured customer satisfaction rankings above 90%
- Prepared daily food consumption reports
- Managed daily finance reports

Event Planner Jan 2005 – Oct 2007
Show Pros Somewhere, LA

- Coordinated third-party events ranging in attendance of 50 to 1,000 people
- Supplied large crowd management and event-oriented security; maintained a 100% safety record
- Collaborated with local and national businesses to provide services and products for on-site marketing

Warehouse Manager Jan 2004 – July 2006
Video Supply Sales Somewhere, LA

- Planned, directed, and maintained efficient warehouse operation
- Achieved consistent 90% customer satisfaction rate
- Assigned, inspected, and evaluated the work performance of 45 personnel
- Organized and managed incoming and outgoing shipping activities to ensure accuracy, completeness, and quality condition of all items
- Directed the operational flow of supply orders and disbursement processing