

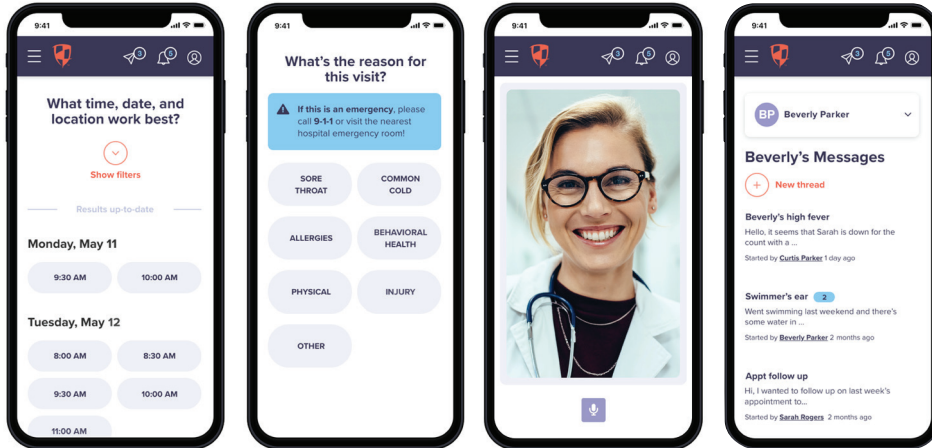
The Paladina Health online member experience is getting a major upgrade

New mobile app and member website rolling out on October 26, 2020!



What's new?

- Improved experience and overall design
- Easier appointment scheduling
- New chat feature to connect directly with your care team
- Start video visits directly within the app or browser
- Mobile app now available for iOS and Android (or you can use the web)



Have you used our previous health portal and mobile app?

You will need to set up a new account. Previous usernames and passwords will no longer work.

This new experience completely replaces our previous health portal and the Healow app.

No more usernames! Simply provide your email address and a new password to get started.

Beginning October 26, members can set up their new account by visiting members.paladinahealth.com or by downloading the free app by searching for "Paladina Health" on the Apple App Store or Google Play Store.

Questions? Call **866-808-6005** or email MemberServices@paladinahealth.com



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