



COMMUNITY
FRIENDSHIP
INCORPORATED
a window of opportunity

ANNUAL REPORT 2018

**Love Permeates Here.
Hope Resonates Here.
We are Community Friendship.**

July 1, 2017 - June 30, 2018

A comprehensive provider of recovery-oriented mental health services

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HISTORY

Community Friendship, Inc. (CFI) is a nonprofit comprehensive provider of recovery-based mental health services assisting adults in Metropolitan Atlanta. Originating in 1962 as a drop in social center for adults with chronic mental illnesses, CFI incorporated in 1970 and has grown to offer a comprehensive array of services in the psychiatric rehabilitation approach. For over 49 years, CFI has been committed to supporting an individual’s recovery from mental illness so that each person can lead a contributing, integrated, and self-directed life.

MISSION

The mission of Community Friendship, Inc. is to provide a supportive community for people whose mental illness prevents them from participating in community life, employment and relationships.

VISION

The vision of Community Friendship, Inc. is to provide the supports needed for full access to community life through achievement of one’s potential and removal of barriers.



“I truly believe that CFI is responsible for saving my life...through CFI I was showed compassion and given the tools needed for me to find power within myself and restore the life I once had”

John M.



A Message from CFI President & CEO

Jean Toole

President & CEO

Community Friendship, Inc.

As we move into our 50th year anniversary, Community Friendship, Inc. (CFI), is provided the opportunity to reflect on our past, embrace the present, and strategize on the future. We embrace change, which alternatively allows room for growth to make the organization better for those we serve, and enhance our partnerships and community collaborations. We strive to make life better for people who are living with a mental illness in Georgia. In 2018, CFI continued to help those we serve become more self-sufficient, independent, and embrace the differences that make us all so unique. We are dedicated to always seeing the person, and not their illness. We instill respect, hope, personal choice, options and rights of those we serve in all we do. From the dedicated staff we work alongside, to the community and the individuals we serve, there is always a way to provide support and assist in making life better, which creates opportunities for those we serve.

In 2018, CFI provided services to over 760 consumers. Additionally we conducted 527 homeless outreach assessments through our PATH Homeless Outreach Program, and successfully enrolled 208 individuals in PATH Homeless Case Management services. Through our Work Opportunities Program, we helped over 100 individuals find, keep and sustain employment. We are working hard to change the landscape of homelessness, as many of the consumers we serve start out this way. Last year, over 300 individuals with a mental health diagnosis were housed, providing both a place to call home and needed support services. We understand that the work we do cannot be done alone, and we thank our funders, community partners and foundation contributors for assisting us to change the lives of people who are living with mental illnesses.

As we move forward into 2020, we look forward to creating lasting relationships, expanding services and possibilities to help people recovery from mental illnesses. Every life event provides an opportunity to start in a new direction. Life can get better for each of us. We are delighted that we can be a beacon of hope, providing the support and assistance necessary to open a window of opportunity! Thank you for your support to Community Friendship, Inc., as we move forward into another productive year; celebrating 50 years of dedicated service.

LEADERSHIP TEAM

Jean Toole
President/CEO

Rocile Cain
Chief Operating Officer

Debbie Henderson
Chief Financial Officer

Beth Boersma
Director of PSR Services

Carrie Vanzant
Director of O'Hern House

Christy Drummond
Director of Case Management and Homeless Outreach

Diane Clemons
Director of Human Resources

Donna Snellgrove
Director of Quality Assurance and Training

Jean Mevoli-Cannon
Director of Work Opportunities and Peer Support Services

Konswella Gilchrist
Director of Phoenix House/Presley Woods/Rosalynn Apartments

Lola Williams
Director of Access/Intake

Rene Bazel
Director of Development and Communications

Shirley Estell
Director of Rehabilitative Housing

Current BOARD of DIRECTORS

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Weslee Knapp – Vice Chair
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*Girls Incorporated of Greater
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*Bryan Cave Leighton
Paisner, LLP*

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*Georgia Mental Health
Consumer Network*

Willa Presmanes
MTM Services

Rachel Waford, Ph.D.
*Emory University,
School of Medicine*

Donna Williams Lewis
*Retired - The Atlanta
Journal Constitution*

Melissa Yost, Esq.
A Southern Company

John Watson
*Retired – DBHDD**

Current ADVISORY COUNCIL

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Emory School of Law

Eve Byrd
*The Carter Center
Mental Health Program*

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Fund Development Consultant

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Law Office of Richard P. Shuey

Keith Wood, Ph.D.
*Emory University,
School of Medicine
Grady Psychiatric Services*

**Department of Behavioral Health and Developmental
Disabilities*



“With assistance from my
grandmother and CFI, I learned
to turn my failures into
triumphs”

Vanessa P.

2018 Program & Services Overview

OVERALL

- We provided services to 763 consumers



WORK OPPORTUNITIES PROGRAM

- More than 110 consumers went to work. Of those 82% were successfully employed over 90 days
- 52 people remained employed for a minimum of 6 months
- 67% of those employed remained employed for more than 1 year



PATH HOMELESS OUTREACH

- Completed 527 outreach and engagement assessments
- Enrolled 208 individuals in PATH case management



PSR PROGRAM

- In the PSR Program, more than 950 classes were provided on topics such as community integration, stress management, nutrition and healthy eating, and financial wellness.



PEER SUPPORT

- 945 classes and activities provided by Peer Support Services, to include topics such as Developing Healthy Coping Skills, Lived Experiences: Being Proactive Rather Than Reactive, and What Does Recovery Mean to You?
- All activities were facilitated through Certified Peer Specialists, which enhance positive community integration



HOUSING

- More than 300 consumers were housed and received supportive services through CFI.
- 80% of those residents were connected to behavioral health and/or primary health care providers to maintain a level of increased mental health recovery and overall health.
- The majority of these consumers were previously homeless prior to entering our housing programs



INTENSIVE CASE MANAGEMENT

- 1,224 home visits were completed through intensive case management services
- More than 60 individuals were able to maintain their housing status within fiscal year 2018



2018 DONORS

CORPORATE & FOUNDATION GIFTS

Amazon Smile
AT&T
Catholic Foundation of North
Georgia
Chicago Clearing Corp.
City of Atlanta
EZ Agape Foundation
Fulton County Department of
Community Development
The John & Polly Sparks
Foundation
Mary Allen Lindsey Branan
Foundation
McMaster-Carr Supply Co.
Met Life
Nationwide Life Insurance
The Gould Family
Foundation
The Kroger Company
Valley Proteins, Inc.

LOCAL BUSINESS DONORS

Don Rivers Production
Gordy Tires
Integrated Management
Systems
Keller Knapp Realty
Natural Path Health Food
Store
Swetal, Inc.
Sterling Seacrest Partners
Wiggins Law Firm
Williams Professional
Cleaning Service, LLC

INDIVIDUAL DONORS

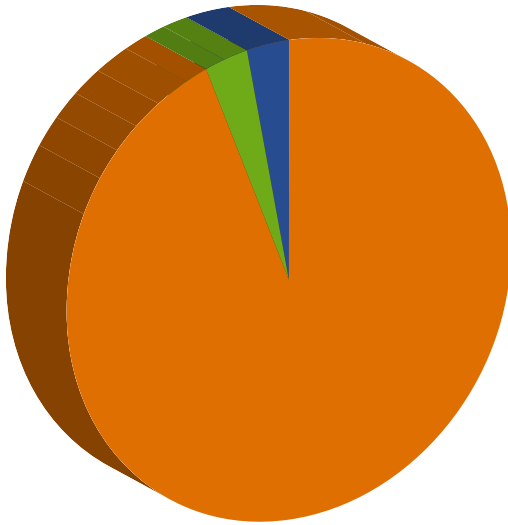
A. Fain
Aleem Ramji
Anno Hardage
Arnold Zipperman
B. Harding
Bill Warren
Bonnie Beerman
Carol Sandiford
Carole Galanty
Carolyn Walker
Carroll Benson
Christine Schneider
Curtis Cain
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Ruth Coody
Sakinah Jones
Scotty Hendricks
Shelby Tolbert
Sherry Jenkins Tucker
Staci Lynch
T. Kuster
T. Trapp
T. Willis Jr.
Theresa Saludo
Tim Gould

“When I got to CFI, it simply changed my life! I am happy to now work with and for my peers to open up a window of opportunity for each of them. If I can do it, anyone can.”

Sherry G.

2018 Financial Summary



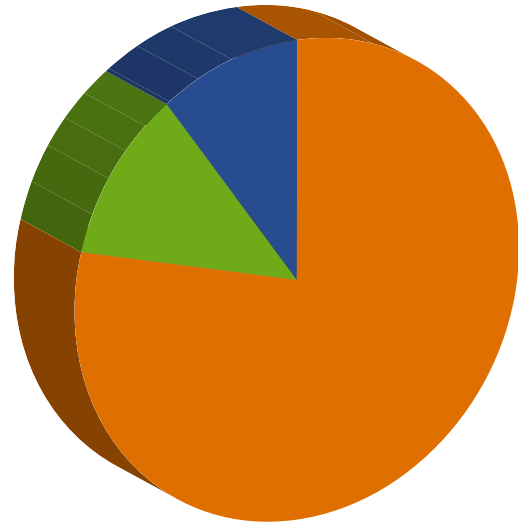
REVENUE BREAKDOWN

Government Contracts and Fees:
\$6,012,011..... 94%

Foundation, Individual and In-Kind Contributions:
\$187,894..... 3%

Program Fees, Investment Income, and Other Income:
\$183,713..... 3%

TOTAL REVENUE: \$6,383,618



EXPENSE BREAKDOWN

Program and Direct Care Expenses:
\$4,964,052..... 79%

Operating Expenses:
\$698,508..... 11%

Administrative Expenses:
\$657,539..... 10%

TOTAL EXPENSES: \$6,320,099



“Before I became a consumer at CFI, I was broken, had no sense of direction, and I felt like my life was over. I am now fully employed through the support of my peers who believed in me, and believed in my capabilities”

Beverly H.

Our Values

RESPECT: We believe in unconditional positive regard for each person as a human being.

HOPE: We believe all people have the ability to grow and reach their full potential.

KNOWLEDGE: We believe gaining knowledge through education and experience is an empowering process, allowing people to grow, learn and make informed life decisions.

CHOICE: We believe consumers have the right to make decisions about the direction of their life and recovery process.

HOLISTIC APPROACH: We believe in working with the whole person, mind, body and spirit, not just their illness.

INTEGRITY: We believe in high ethical standards that promote fiscal responsibility and services that reflect standards of excellence.



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Contact Information

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Facebook:
Community Friendship, Inc.

Twitter:
@CFIAtlanta

Instagram:
@cfiatlanta

“When I got to CFI, it simply changed my life. I connected with the Work Opportunities Program and was able to obtain employment with the support I needed and received from my job specialist”

Sherry G.



INTERESTED IN VOLUNTEERING?

Visit communityfriendship.org/volunteer.html
to sign up, or email
rbazel@communityfriendship.org

photography provided by Beth Boersma