

<b>B&amp;B Care Services, Inc.</b>					
<b>Stakeholder Satisfaction Survey</b>					
<b>FY 2014</b>					
	<b>Strongly Disagree = 1</b>	<b>Somewhat Disagree = 2</b>	<b>Neither Agree or Disagree = 3</b>	<b>Somewhat Agree = 4</b>	<b>Strongly Agree = 5</b>
B&B Staff responsive to needs of our organization and people served	0	0	0	2	10
Staff respectful to our agency and staff	0	0	0	2	10
Staff responds to calls/ emails in timely manner	0	0	0	2	10
Percieve B&B to be a quality agency	0	0	0	0	12
Believe programs are beneficial to individuals served	0	0	0	0	12
<b>TOTAL RESPONDENTS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>54</b>
<b>POINTS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>24</b>	<b>270</b>

**TOTAL POINTS** 294  
**AVERAGE SATISFACTION** 98%  
 # Surveyed 20  
 # Responses 12  
 Total Maximum Points 300  
 Total of Responses 60

% Respondees 60%