TECHNOLOGY REQUIREMENTS FOR ALL VIRTUAL TRAININGS:
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AUDIO

A web cam, headset with mic and audio capability is required to attend.
All users must listen to class sessions using headphones, not computer speakers, to avoid feedback when their microphones are enabled. If you have a built-in microphone that you prefer to use (such as those on many newer Macs), you must use basic headphones or earbuds in conjunction with the built-in microphone, or else there will be feedback problems with the audio. Please make sure that you have your headset in time for the first class session.

Test Your Headset: You should test your headset in advance of your first class. Your instructor will give you a link for testing, which will have instructions on how to run the Audio Setup Wizard and how to check your webcam if your class will be using it.

PC: A USB-based microphone and headset seems to work best. We recommend the Logitech Premium USB Headset 350 or the Logitech ClearChat Comfort USB Headset, but other standard microphone-headset arrangements are supported. If your computer has a built-in microphone that you wish to use, then you only need standard headphones or earbuds.

Mac: If your Mac has a built-in microphone that you wish to use, then you only need standard headphones or earbuds. Otherwise, we recommend a USB headset, and recommend using the Logitech ClearChat Comfort USB Headset, but other standard microphone/headset/earbud arrangements are supported.
Additional Requirements for Online Capabilities

System requirements must meet the standards below.

Please connect with us if you need assistance determining if your equipment meets them.

Screen Size: Computer with minimum screen size of 13". External monitors are beneficial for increased interaction.

Bandwidth: 512 Kbps for participants, meeting attendees, and end users of Adobe Connect applications.

WINDOWS/PC
1.4 GHz Intel Pentium 4 or faster processor (or equivalent)
Windows 10, 8.1 (32-bit/64-bit), Windows 7 (32-bit/64-bit)
512 MB of RAM (1 GB recommended)

Microsoft Internet Explorer 11 or later, Windows Edge browser, Mozilla Firefox, and Google Chrome

MAC OS
1.83 GHz Intel Core Duo or faster processor
512 MB RAM (1 GB recommended)
Mac OS X 10.12, 10.13 and 10.14
Mozilla Firefox, Apple Safari, Google Chrome