

Marsh Family Medicine, PLLC Notice of Privacy Practices (NPP)

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Our commitment to your privacy

Our practice is dedicated to maintaining the privacy of your personal health information. We are required also by law to do this. These laws are complicated, but we must provide you with important information. You may ask to talk to our Privacy Officer (see the end of this notice) about any questions or problems.

We will use the information about your health, which we get from you or from others mainly to provide you with **treatment which includes communication within PRA treatment team**, to arrange **payment** for our services or for some other business activities which are called, in the law, health care **operations**. After you have read this NPP, we will ask you to sign the bottom of our **Consent and Authorization Form** which includes **Consent** to let us use and share your information for the reasons identified above. If you do not consent and sign this form, we cannot treat you.

If we or you want to use or disclose (send, share, release) your information for any other purposes than identified above, we will discuss this with you and ask you to sign an Authorization to allow this.

Of course, we will keep your health information private but there are some times when the laws require us to use or share it such as:

1. When there is a serious threat to your health and safety or the health and safety of another individual or the public. We will only share information with a person or organization that is able to help prevent or reduce the threat.
2. Some lawsuits and legal or court proceedings. Note: We must have a subpoena and court order to release your records without your consent. In all cases, we will contact you first to notify you of any requests for your records.
3. If a law enforcement official requires us to do so in cases of an emergency or community security.
4. We have to report suspected child abuse.

There are some other situations like these which don't happen very often.

Your rights regarding your health information

1. You can ask us to communicate with you about your health and related issues in a particular way or at a certain place. For example, you can ask us to call you at home and not at work to schedule or cancel an appointment. We will try our best to do as you ask.
2. You have the right to ask us to limit what we tell certain individuals involved in your care or the payment for your care. We will not disclose information to family members and friends without your written authorization to do so. We will honor your request except if it is against the law or in an emergency.
3. You have the right to look at the health information we have about you such as your medical and billing records. You can even get a copy of these records but we will charge you administrative and copy fees. Contact our Privacy Officer to arrange how to see your records. Contact information is listed below.
4. If you believe the information in your records is incorrect or incomplete, you can ask us to make some kinds of changes (called amending) to your health information. You have to make this request in writing and send it to our Privacy Officer. You must tell us the reasons you want to make the changes.
5. You have the right to a copy of this notice. If we change this NPP we will post it in our waiting room and you can always get a new copy of the NPP from the Privacy Officer.
6. When we disclose information in your records, we keep some record of whom we send it to, when we sent it and what was sent. You can get an accounting (a list) of many of these disclosures, however, you would have to be informed and would have to authorize any release of your records that do not relate to your treatment, payment or operations as described in the second paragraph of this notice.
7. You have the right to file a complaint if you believe your privacy rights have been violated. You can file a complaint with our Privacy Officer and with the Secretary of the Department of Health and Human Services. All complaints must be in writing. Filing a complaint will not change the health care we provide to you in any way.

If you have any questions regarding this notice or our health information privacy policies, please contact our Privacy Officer, our Practice Administrator and can be reached by phone at 520-797-5603.

MARSH FAMILY MEDICINE, PLLC
7440 N. Oracle RD. #7
Tucson, AZ 85704
520-797-5603
PLEASE PRINT CLEARLY

Medical Records Release Form

Authorization to Use/Disclose Healthcare
Information

Patient Name:

MAIL RECORDS TO:

Date Of Birth:

Address:

Phone #:

Office Phone #:

Current Provider's Name:

New Provider's Name:

By my signature I authorize that my medical records are to be sent from the office of:

The Purpose or Reason for Request: To transfer my medical care

I am requesting the following information for the entire time I have been seen at your office and including any consult or transferred medical information from other physicians or caregivers that is in your possession:

1. Treatment records, including progress notes, lab and test results, history & physical reports, procedure reports, and consult reports or pain management contracts.
2. Include outside records. Records from outside your practice.
3. Other specified information including photos, X-Rays, or digital images.
4. Information related to treatment of HIV or AIDS
5. Information related to treatment of mental health issues.
6. Information related to treatment of substance abuse.

Dates of Service to be released: From: Past 6 years to Date of most recent appointment.

X Signature _____ Date _____ POA _____
Relationship if Not the Patient

I understand that if the organization to receive my information is not a health care provider or health care plan; the released information may not be covered by federal privacy regulations. MFM and its providers, administration, and employees are released from any legal liability for disclosure of my protected health information in the extent authorized by this form. I understand MFM will not condition treatment or payment on obtaining this authorization, except where federal law allow such condition.

Medical offices in Arizona are required to provide and forward a copy of your medical records to the doctor of your choice. "When a physician requests a patient's records from another doctor for continuity of care, there is no charge to the Patient" (Arizona State Medical Board Website). Seven to ten business days should be sufficient time to copy and send your records.

This Authorization is valid for 120 days from the signature date. It may be revoked by the patient at any time, except for the action that has already been taken on it.

HEART/BLOOD DISORDERS	ENDOCRINE/CANCER	NEUROLOGICAL/PAIN
<input type="checkbox"/> NO PROBLEMS <input type="checkbox"/> Anemia <input type="checkbox"/> Bleeding <input type="checkbox"/> Blood Clots: Lung ____ DVT ____ <input type="checkbox"/> Cardiomyopathy <input type="checkbox"/> Coronary Artery Disease <input type="checkbox"/> Heart Attack: # ____ Year ____ <input type="checkbox"/> Heart Failure <input type="checkbox"/> Edema <input type="checkbox"/> Irregular Heart Beat <input type="checkbox"/> Hi Cholesterol/Triglycerides <input type="checkbox"/> Peripheral Vascular Disease	<input type="checkbox"/> NO PROBLEMS <input type="checkbox"/> Diabetes Type I ____ Type II ____ <input type="checkbox"/> Immune Disorder <input type="checkbox"/> Thyroid Disease <input type="checkbox"/> Wt. Loss/Gain <input type="checkbox"/> Other _____ <input type="checkbox"/> CANCER Year Began ____ Type _____ Treatment: <input type="checkbox"/> Surgery <input type="checkbox"/> Hormones <input type="checkbox"/> Chemo TX <input type="checkbox"/> Radiation: Completed Treatment: _____	<input type="checkbox"/> NO PROBLEMS <input type="checkbox"/> Alzheimer's/Dementia <input type="checkbox"/> Migraines <input type="checkbox"/> Parkinson's Disease <input type="checkbox"/> Seizures <input type="checkbox"/> Memory Loss <input type="checkbox"/> Stroke <input type="checkbox"/> Dizzy <input type="checkbox"/> Falling <input type="checkbox"/> Tremors <input type="checkbox"/> Restless Leg Syndrome <input type="checkbox"/> Pain Location _____ Began ____ Pain Scale Level 1-10 ____
LUNG/SLEEP APNEA	SKIN	HEADACHE/EYES/EARS
<input type="checkbox"/> NO PROBLEMS <input type="checkbox"/> Asthma <input type="checkbox"/> Bronchitis <input type="checkbox"/> COPD/Emphysema <input type="checkbox"/> Pneumonia <input type="checkbox"/> Sleep Apnea <input type="checkbox"/> Other _____	<input type="checkbox"/> NO PROBLEMS <input type="checkbox"/> Open Wound <input type="checkbox"/> Ulcer: _____ <input type="checkbox"/> Acne <input type="checkbox"/> Moles <input type="checkbox"/> Rashes Location _____ <input type="checkbox"/> Skin Disorder: Type _____ <input type="checkbox"/> Other _____	<input type="checkbox"/> NO PROBLEMS <input type="checkbox"/> TMJ <input type="checkbox"/> Dry Eyes <input type="checkbox"/> Blind <input type="checkbox"/> Glaucoma <input type="checkbox"/> Cataract Removed: R ____ L ____ <input type="checkbox"/> Lens Implant: Year ____ <input type="checkbox"/> Hearing Loss <input type="checkbox"/> Ringing in Ears <input type="checkbox"/> Other _____
MUSCULOSKELETAL/BACK	GENITAL/URINARY	PSYCHOLOGICAL/EMOTIONAL
<input type="checkbox"/> NO PROBLEMS <input type="checkbox"/> Arthritis/Osteoporosis <input type="checkbox"/> Herniated Disc <input type="checkbox"/> Spinal Stenosis <input type="checkbox"/> Injury _____ <input type="checkbox"/> Joint Pain <input type="checkbox"/> Gout	<input type="checkbox"/> NO PROBLEMS <input type="checkbox"/> Bladder Problem <input type="checkbox"/> Kidney Problem <input type="checkbox"/> Urinary Infection <input type="checkbox"/> Burning with Urinating <input type="checkbox"/> Blood in Urine <input type="checkbox"/> Pain in Pelvic Area	<input type="checkbox"/> NO PROBLEMS <input type="checkbox"/> Anxiety <input type="checkbox"/> Depression <input type="checkbox"/> Mental Disorder <input type="checkbox"/> Panic Disorder <input type="checkbox"/> Other _____
STOMACH/BOWEL/LIVER	FEMALES ONLY	MALES ONLY
<input type="checkbox"/> NO PROBLEMS <input type="checkbox"/> Ulcers <input type="checkbox"/> Hemorrhoids <input type="checkbox"/> GERD/Acid Reflux/Heartburn <input type="checkbox"/> Hepatitis Type _____ <input type="checkbox"/> Hiatal Hernia <input type="checkbox"/> Liver Disease <input type="checkbox"/> Constipation ____ Diarrhea ____ <input type="checkbox"/> Nausea/Vomiting <input type="checkbox"/> Black Stools/Rectal Bleeding <input type="checkbox"/> Swallowing Difficulty	<input type="checkbox"/> Age of First Period ____ <input type="checkbox"/> Last Menstrual Period ____ <input type="checkbox"/> # of Pregnancy's ____ Births ____ <input type="checkbox"/> Unusual Vaginal Discharge/Bleed <input type="checkbox"/> Vaginal Dryness/Pain <input type="checkbox"/> Breast Lump/Pain/Rash <input type="checkbox"/> Breast Drainage <input type="checkbox"/> Hot Flashes/ Night Sweats <input type="checkbox"/> Hormone Replacement <input type="checkbox"/> Sexually Transmitted Disease	<input type="checkbox"/> Change in Urine Stream <input type="checkbox"/> Lump on Testicles <input type="checkbox"/> Prostate Trouble <input type="checkbox"/> Penile Drainage/Sores <input type="checkbox"/> Trouble with Erection <input type="checkbox"/> Sexually Transmitted Disease <input type="checkbox"/> Muscle Loss <input type="checkbox"/> Increased Tiredness <input type="checkbox"/> Other _____ <input type="checkbox"/> Other _____
MEDICAL DEVICES/IMPLANTS/HOME	BLOOD TRANSFUSION/ANESTHESIA	INFECTION HISTORY/TB SCREEN
<input type="checkbox"/> NONE <input type="checkbox"/> Heart Valve <input type="checkbox"/> Implantable Defibrillator <input type="checkbox"/> Pacemaker <input type="checkbox"/> Stents <input type="checkbox"/> Stimulator <input type="checkbox"/> Implantable Pump <input type="checkbox"/> Implants <input type="checkbox"/> Orthopedic Hardware _____ <input type="checkbox"/> Other _____	<input type="checkbox"/> NO PROBLEMS <input type="checkbox"/> No Prior Blood Transfusion <input type="checkbox"/> Prior Transfusion no Reaction <input type="checkbox"/> Prior Transfusion with Reaction <input type="checkbox"/> Prior Anesthesia no Problems <input type="checkbox"/> Prior Anesthesia with Problems Cardiac Arrest _____ Allergic Reaction _____	<input type="checkbox"/> NO PROBLEMS <input type="checkbox"/> TB Positive Test? Year ____ Last Tested _____ <input type="checkbox"/> MRSA YES ____ No ____ <input type="checkbox"/> VRE YES ____ No ____ <input type="checkbox"/> Recent Infections? _____ <input type="checkbox"/> Other _____ <input type="checkbox"/> Wound Care Now _____ Where _____

PERSONAL HEALTH HISTORY QUESTIONNAIRE

DATE: _____ Health Care Provider: _____

Patient Name:	Date Of Birth	Age:
Occupation:	Employer:	
With Whom Do You Live?	On Whom Do You Depend On For Transportation?	
Partner Status: Married <input type="checkbox"/> Single <input type="checkbox"/> Divorced <input type="checkbox"/> Separated <input type="checkbox"/> Widowed <input type="checkbox"/> Domestic Partner <input type="checkbox"/>		

FAMILY HISTORY

If any blood relative has suffered from any of the following, please check and indicate which relative in the space provided:

Please List **ALL** Blood Relatives - GP= Grandparent, S= Sibling, M= Mother, F= Father

- | | | | |
|---|---|---|---|
| <input type="checkbox"/> Alcoholism _____ | <input type="checkbox"/> Clotting Disorders _____ | <input type="checkbox"/> High Cholesterol _____ | <input type="checkbox"/> Stroke _____ |
| <input type="checkbox"/> Allergy _____ | <input type="checkbox"/> Diabetes _____ | <input type="checkbox"/> Hypertension _____ | <input type="checkbox"/> Stomach Problems _____ |
| <input type="checkbox"/> Anemia _____ | <input type="checkbox"/> Dementia _____ | <input type="checkbox"/> Mental Illness _____ | <input type="checkbox"/> Tuberculosis _____ |
| <input type="checkbox"/> Arthritis _____ | <input type="checkbox"/> Glaucoma _____ | <input type="checkbox"/> Migraine _____ | <input type="checkbox"/> Breast Cancer _____ |
| <input type="checkbox"/> Asthma _____ | <input type="checkbox"/> Heart Disease _____ | <input type="checkbox"/> Osteoporosis _____ | <input type="checkbox"/> Colon Cancer _____ |
| | | <input type="checkbox"/> Seizures _____ | <input type="checkbox"/> Other Cancer _____ |

If Mother Deceased, Age & Cause of Death: _____

If Father Deceased, Age & Cause of Death: _____

HOSPITAL ADMISSIONS	YEAR	ILLNESS/OPERATION	YEAR	ILLNESS/OPERATION
(Please Include Pregnancies & Past Illnesses)				

List <u>Name & Dosage of All Medications That You Are Taking</u>	Please Include: Prescriptions, Supplements, & Non-Prescription Drugs
1. _____	4. _____
2. _____	5. _____
3. _____	6. _____
	7. _____
	8. _____
	9. _____

ALLERGIES Please List All Known Allergies, Especially to Medicines or Anesthesia: _____

Please List The Month & Year Of Your Most Recent: Tests, Exams and Immunizations

Eye Exam:	Stool Card:	Pneumonia Vaccine (65 yrs. and older):
Diabetic Foot Exam:	PAP Smear:	Shingles Vaccine (50 yrs. and older):
Dental Exam:	Cholesterol Screen:	Hepatitis Vaccine:
Mammogram:	Other Labs:	HPV:
Colonoscopy:	Tetanus Shot (every 10 years):	TB Skin Test:
Sigmoidoscopy:	Flu Shot:	

List Health Care Providers
That You See Currently (Or Have Seen) For Your Major Medical Problems

Habits

Smoking; #Cig/Day For Yrs. Alcohol; #Drinks/Day #Drinks/Mo. Caffeine; #Cups/Day

Exercise; #Times/Week Other Drugs (I.E. Chew Or Illegal Drugs)

WHAT QUESTIONS MAY I ANSWER FOR YOU CONCERNING YOUR HEALTH?

Marsh Family Medicine, PLLC (MFM)

Financial Policy

Thank you for choosing us for your healthcare needs. Our goal is to provide and maintain a good physician-patient relationship. The following is our Financial Policy, which we ask you to review and sign prior to your first visit.

General Information

Your co-payment, deductible, coinsurance, or balance due is due at time of service. We accept cash, check, American Express, Discover, MasterCard, and Visa.

Initial _____

Regarding Insurance

Our providers participate in a wide variety of Insurance & managed care plans. We are happy to bill your health insurance carrier as a courtesy to you. We suggest that all patients review their health coverage with their carrier prior to receiving services or treatment. It is the responsibility of the patient to notify us of any changes in the insurance policy. Your insurance policy is a contract between you and your insurance company and the staff will not know all the terms of your insurance policy. Please be aware that some, and perhaps all, of the services provided may be non-covered services and not considered reasonable and necessary under the Medicare Program and/or other medical insurances. The patient/financial guardian will be responsible for any remaining balances. Additionally, it is your responsibility to obtain and track referrals for your visits.

Initial _____

Self-Pay Patients

Patients without health insurance are expected to pay at time of service. As a courtesy to these patients, we offer a 20% discount to most of the services rendered. If you are unable to pay the full balance at time of service the remaining balance is expected upon receipt of your first statement.

Initial _____

Payment Arrangements

MFM has a plan for outstanding balances owed under certain circumstances of financial hardship. We are willing to meet with you to discuss your situation and try to work out a plan that will meet both your needs and the needs of the Medical Group. Please consult with one of our billing staff for further information.

Initial _____

Worker's Compensation

We will bill your employer's worker's compensation insurance carrier and follow all other procedures as required by the states workers compensation laws. As the patient, it is your responsibility to notify us prior to the visit that it is a work related case and to provide us with the appropriate worker's compensation policy information.

Initial _____

Automobile and Other Liability Cases

Due to State laws surrounding auto insurance payments, as well as payment delays, We regrets that it may not be able to bill third party administrators in liability cases. In addition, we cannot suspend our normal billing and collection process when services are rendered. Your health insurance carrier or the guarantor will be billed for services.

Initial _____

Returned Checks

There will be a \$25 returned check fee on all returned checks. In the event that a check is returned for insufficient funds, we reserve the right to call your bank to verify funds for any future checks that are presented for payment on your account.

Initial _____

Missed Appointments

Unless cancelled at least 24 hours in advance your appointment could be considered a no-show. Our policy allows us to charge up to \$40 for these types of missed appointments. Please help us serve you better by keeping your scheduled appointments.

Initial _____

Thank you for understanding our Financial Policy and just like any other business, we need to have one. Please let us know if you have any questions or concerns. I have read, understand, and agree to this Financial Policy:

Patient Name _____ Date _____

Patient/Responsible Party Member's Signature _____

Responsible Party Member's Name _____ Relationship _____

