

## Questions for Rural Metro Fire and County Fire & Security

The following questions and inquiries are respectfully requested in the interest of the development of a SWOT analysis of the current state of fire protection in the unprotected area of Josephine County. The nature of services provided by these two companies has a direct impact on public safety, making transparency imperative for the general public in their efforts to make informed decisions. This is not a comprehensive list and it is hoped that other committee members will add questions.

### **OVERVIEW**

- Can you give a brief name and year history of your company, i.e name of agency and year started or acquired or merged or name change?
- Please provide an organizational chart your company's current operation in Josephine County.
- Can you provide a roster of your personnel by rank, identifying their highest fire qualifications?
- Please provide a resume for all key personnel.
- What is your ISO rating?
- Please provide a description or map detailing your company's service area.
- Does EVERYONE in the unprotected areas of Josephine County have the option of subscribing to your service, or are there literally some people that live too far away from a station, for example?
- What percentage of your customers live within 5 miles of your station or stations?

### **COMPLIANCE**

- To the best of your ability would you please list the federal, state and local agencies regulating at least some aspect of your company's fire services? This inquiry is addressing fire services, do not list agencies that only regulate standard business activities, such as the IRS.
  - Please attach or otherwise identify the general reference material or documents detailing the associated rules and regulations impacting fire services.
- What insurance are you REQUIRED as a PFSP to have by State of Oregon?
  - What types of insurance does your company carry and to what limits?

### **FACILITIES**

- List all facilities used as a fire station, by address?
  - Please identify those with 24 hour staffing.

## **SERVICES**

- Are there any services delivered by your company beyond fighting structure fires?
  - If so, please list those services.
- What is your minimum number of firefighters on duty at any one time?
- Would you please describe a typical response to a structure fire?
  - How would you handle another structure fire occurring at the same time?
- Should a citizen require medical aid as the result of a structure fire, how would your company handle the situation?
- With reference to structure fires, would you please identify all agencies and organizations associated with your company through mutual aid, MOU's or other types of contractual or reciprocal agreements?

## **DISPATCH**

- Please provide the address of your dispatch center and describe the staffing and operation.
- Would you please describe the process between the 9-1-1 operator receiving notification of a structure fire and the units beginning to respond?

## **TRAINING**

- What is the minimum fire training level within your organization?
- Is there a minimum medical training level within your organization?
- Are there other training requirements by position or rank?
- Is your training program recognized by any third-party accreditation body?
  - If so, please identify the accrediting body.

## **TRUCKS**

- Can you provide a list of your fire trucks by year and kind?
- Can you provide a description of your vehicle maintenance procedures?