

B&B Care Services, Inc.					
Stakeholder Satisfaction Survey					
FY 2017					
	Strongly Disagree = 1	Somewhat Disagree = 2	Neither Agree or Disagree = 3	Somewhat Agree = 4	Strongly Agree = 5
B&B Staff responsive to needs of our organization and people served	0	0	1	4	17
Staff respectful to our agency and staff	0	0	1	5	16
Staff responds to calls/ emails in timely manner	0	0	2	7	11
Percieve B&B to be a quality agency	0	0	0	7	15
Believe programs are beneficial to individuals served	0	0	0	0	22
TOTAL RESPONDENTS	0	0	4	23	81
POINTS	0	0	12	92	405

TOTAL POINTS	509
AVERAGE SATISFACTION	93%
# Surveyed	52
# Responses	22
Total Maximum Points	550
Total of Responses	108
% Respondees	0.423077