



DREAMWRAPS
SUPREME VINYL WRAPS in CINCINNATI

TERMS AND CONDITIONS

Congratulations! Your vehicle will be wrapped correctly, protected and looking its best very soon. But first, there are few things that need to be brought to your attention before we proceed. We will cover what needs to be done to the vehicle before it is brought to us, some worst case scenarios and actions to help avoid them, and your agreement not to hold us Liable and agree to our terms and conditions. Lets get right to it...

1. It is your, the clients, responsibility to ask any questions, to read, agree to and understand in its entirety, this document and the material manufacturer's web site for product details, such as durability, warranty information ect. prior to contracting DreamWrapsUSA to perform any vehicle wrap work.
2. Vehicles must be delivered to our location washed completely, clean and free from grease, oil, plastidip and unless specified otherwise, decals or existing graphics. A cleaning charge may be applied if the vehicle is not in a satisfactory clean condition. Any pre-existing dents, scratches, dents and finish imperfections will be photographed and documented.
3. DreamWrapsUSA only uses vinyl adhesives that are designed for vehicle wraps. They are designed to be removable when the time comes to remove them. The removal process should not damage the surface of the vehicle. We only use materials designed for vehicle application on factory original paint.
4. DreamWrapsUSA cannot be responsible for damage to paintwork when the vinyl is removed, and would not advise application on a re-sprayed surface, poor quality/rusted paintwork, this includes poor quality and lifting clear coat. If the vehicle as any of the following, it will not allow the vinyl adhesive to stick properly and the adhesive may fail or the vinyl may lift. **PLEASE NOTE**, our experience shows that removal of vinyl designed for vehicle wraps, from good quality, original factory paintwork, will not damage the paintwork. However, it is the duty and responsibility of the owner of the vehicle to ensure suitability of the existing surface before it is wrapped.
5. Your vehicle will receive the best quality vinyl wrap work, but it must be understood that it is not paint. We will do everything we can to avoid small wrinkles and bubbles. Extreme curves and deep pockets may exceed the limits of how far the material can stretch. But similarly to paint, minor imperfections must be anticipated.
6. DreamWrapsUSA guarantees all wrap work for six months beginning the date of job completion, only if all above criteria has been met. Criteria that has not been met will be documented.
7. DreamWrapsUSA does NOT guarantee or warranty vinyl application of customer supplied vinyl or on the following parts and areas: Aftermarket paint, failing paint or clearcoat, unpainted primer or plastic, boats, wheels/rims, or brake calipers.
8. DreamWrapsUSA cannot be responsible for any downtime of the vehicle due to unavoidable delays of installation and any loss of revenue that the vehicle may incur while not being on the road. Unavoidable delays rarely happen, but when they do they are typically due to weather, temperature, sickness or material/equipment shipment delays. In winter months, according to material manufactures product details, vinyl should not be installed in temperatures below 45 degrees. DreamWrapsUSA has a heated installation bay to avoid delays due to temperature, but in cases of very low weather temperatures installation may be delayed.
9. DreamWrapsUSA reserves the right to take and use photos of vehicles for social media advertisement. All creative design is the property of DreamWrapsUSA and cannot be used, reproduced or distributed in any way without our express permission. DreamWrapsUSA retains ownership of logos, trademarks, slogans ect. used within'.
10. DreamWrapsUSA requires a deposit with order confirmation, prior to reserving, ordering and installation, with the full balance to be paid prior to the collection of the vehicle. All quotes are valid for 30 days.