



Welcome to the 2021 Season!

It may feel cold outside, but ASC is thinking warm summer days ahead and is already planning for the summer 2021 season. We are excited to announce that we are launching a new membership management system. It will allow you to pay your membership by credit card or by check, have the front desk staff check you and your guests in quickly as well as many other benefits. We will be eliminating our current membership card process.

As part of the pre-launch process, we have worked hard to clean our records and import all your existing account data into the new system. We ask that when you first log into the new system to secure and pay your membership spot, please take a moment to verify all your account information and make any corrections needed. If you have any questions or need assistance with any changes, please contact us at accthelp.asc19026@gmail.com

NOTE: This new system is with Member Splash, Inc., which is not associated with the swim club Splash.

To log into your new account please complete the following steps:

1. Go to <https://aronimink.membersplash.com> and click on the **Member Login link at the top of the page.**

2. The username for your account is your email address. The default password for your account is aronimink. *IMPORTANT: You will see a reminder when you log in that you are using the default password. **Please take a moment to update it to something secure and be sure to store that password somewhere.** If you ever lose your password you can use the

password reset link, but this requires a valid email address on file. You can store one email address per adult member by clicking the edit icon next to their name on the account management screen.

3. If you have a member of your family who will not be using the pool for the current year, do not check the box next to their name. (DO NOT DELETE THEM FROM YOUR MEMBERSHIP OR THEY WILL BE TAKEN OFF COMPLETELY)

4. Edit all info for each member. To do so, click on the **pencil icon** next to each member's name and edit phone, email, gender, member type and/or date of birth.

5. We will be scheduling dates and times for members to come to the swim club to upload pictures of everyone on your family membership. We will be doing away with the tickets and you will only need to give your name to the front office to check in.

6. Add emergency contact info. To do so, click on the **red pencil icon** next to emergency contact info and add the correct info.

7. Please secure your 2021 summer family membership spot by making payment. *Please click on the BIG red banner at the top of your login page.* You have two ways to pay for your dues:

- check
- credit card

Once you have clicked on your dues payment and selected all family members, you will choose your method of payment. Then you will be taken to a second screen to check out.

If you are paying by check, please make sure you download and print the invoice you will see on the page. Mail the invoice page along with your check back to the club.

If you pay by credit card, you will need to put your credit card number, expiration date and CVV in the fields provided.

*** Note: make sure you are using the address which is associated with your credit card**

For questions regarding your membership and payment status, please contact accthelp.asc19026@gmail.com

We look forward to seeing all of you in a few months at our favorite place to cool off and spend time with our friends!

We understand people in general do not like changes to our daily routines. ASC will be here with you during this transformation process. In the long run, we are streamlining our processes while lowering our expenses.



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