# DELAWARE TOWNSHIP <br> VOLUNTEER AMBULANCE CORP <br> PIKE COUNTY, PENNSYLVANIA ESTABLISHED 1975 <br> 135 PARK ROAD, DINGMANS FERRY, PA 18328 <br> PHONE (570) 828-2345 FAX (570) 828-2650 WEBSITE www.dtvac.org 

November 2021,

Dear Neighbor,

It's that time of year again- Delaware Township Volunteer Ambulance Corps (DTVAC) needs your help! By contributing to our annual subscription drive you will help off-set our operating costs for another year. The Delaware Township Volunteer Ambulance Corps is dedicated to providing ambulance and other emergency medical services for the residents and visitors of Delaware Township, Dingmans Ferry, Pennsylvania. We are committed to providing quality emergency medical care to Delaware Township and surrounding areas. We strive for excellence through education and continuous quality improvement. We are a non-profit organization, established in 1975, that subsists primarily on voluntary contributions including grants and donations, as well as, billing income to provide such superb service to our community.

Our personnel continue to fight on front-line of the COVID-19 Pandemic. Our agency continues to transport and treat COVID-19 patients and coordinate with other agencies to ensure for the well-being of the public. However, the pandemic has taken a serious financial toll on our organization. The cost of medical supplies and personnel continues to rise and for two years now, we have had to cancel all of our large in-person fundraisers. We need your help!

DTVAC volunteers and staff annually respond to hundreds of emergencies every year in Delaware Township alone and our call volume continues to increase year after year. DTVAC is licensed by the Pennsylvania Department of Health's Bureau of Emergency Medical Services as an Advanced Life Support Ambulance Service, the highest ground-based 911 ambulance service available. Subscription donations are used to purchase emergency equipment, medical supplies, medications, and to provide training to our volunteers. Our ambulance squad does not have enough volunteers to cover $24 / 7$, therefore we pay for additional crew members including paramedics.

We must bill for our services. An ambulance transport can cost more than $\$ 2,000$. Most insurance providers, including Medicare, do not cover the entire portion of the ambulance bill. You can help both yourself and our organization by participating in our subscription drive.

## About the Subscription

As a subscription member, you will not be billed for balances owed on services that are partly covered by your insurance carrier including insurance copays and deductibles, with the exception of deductibles as mandated by Federal Law. On non-covered services such as non-emergency transports, and patient assessments (patient is not transported) you will receive a $50 \%$ discounted rate. And because more than half of all of our emergency dispatches are in other municipalities, we allow anyone to become a subscription member of DTVAC. Subscription plans are valid from November 15, 2021 through December 31, 2022. There is no "proration" for those who wait to subscribe, so the sooner you sign up, the greater the benefit.


## The fine print....

## Payment Liabilities Not Covered

## Under the Subscription:

Insurance pays for ambulance transportation in accordance with the terms of your policy. In certain situations, a subscriber may be financially responsible for payment for ambulance service that is non-covered by your insurance and you may not be advised of this non-coverage at the time of your service. This subscription does not cover services provided by other emergency medical service providers. In cases where the transport is not medically necessary or not provided, you are uninsured, or where you were able to take another form of transportation, as a subscription member you will be financially responsible for $50 \%$ of the charges normally imposed by Delaware Township Volunteer Ambulance Corps.

## Important Insurance Information:

Usually, DTVAC will try to directly bill your insurance company using a third-party billing service. In consideration and payment of the subscription fee: I hereby assign to DTVAC all ambulance benefits that I (or any covered family member) may otherwise be entitled to receive from any insurance or other thirdparty payer for services provided under my DTVAC subscription, now or in the future. Failure to comply would be fraudulent under our subscription agreement and consequently void your subscription benefits. This program is not an insurance product, and this is not an offer for the sale of an insurance policy. Subscription membership is not applicable to Medical Assistance (Medicaid) recipients.

## Non-Discrimination

Delaware Township Volunteer Ambulance Corps does not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, military status or political affiliation, in any of its activities or operations.

## 911 Sign Reminder

When the ambulance service, fire department or police are dispatched, they are given the " 911 " address by the Communications Center. Unless this address is posted at the residence or building, it is very difficult to find where the emergency is in a timely manner. We urge all residents and business owners of Pike County to have their " 911 " number posted near the street in front of their home or business to ensure a timely response in the event of an emergency. The Pike County Emergency Management assigns street addresses. If you do not know your 911 address, call the Emergency Management office during weekdays at (570) 296-1911. Supplies for these signs can be obtained at many hardware stores. In addition, as a service to the community, Delaware Township Volunteer Ambulance Corps sells address signs at a minimal cost. If you require a sign, please give us a call.

## Volunteers Needed

Delaware Township Volunteer Ambulance Corps needs EMTs, ambulance drivers, first responders, paramedics, and fundraising and administrative volunteers for several vital activities within our organization. If you would like to help our organization by volunteering your time, please contact us.

## Car Seat Checks

We now offer free child seat safety inspections by qualified Child Passenger Safety Technicians at our ambulance station. Inspections help ensure car seats are appropriate for the child's age and size and installed correctly. These checks take approximately twenty minutes and are by appointment only. Call us to schedule!

## COVID-19 Safety Reminders

- Wash hands with soap and water for at least 20 seconds.
- Avoid close contact with people who are sick.
- Wear a face covering.
- Cover your coughs and sneezes.
- Monitor your health daily. Be alert for symptoms.
- Get vaccinated and get a booster if your eligible!

To find out where you can get vaccinated against COVID-19 visit www.vaccines.gov.

