

# **Broker/ Agent Agreement**

This is NOT a contract. This is an explanation of what we will charge to provide certain services to you.

| A. Post Installation:                          |       |
|--|-------|
| 1.) 24-hour zone                               | 46.00 |
| 2.) Outside of 24-hour zone (Allegheny County) | 46.00 |
| 3.) Outside of Allegheny County                | 46.00 |
| B. Trip Charge:                                |       |
| 1.) Within 24-hour zone                        | 25.00 |
| 2.) Outside 24-hour zone                       | 25.00 |
| C. Resetting a Post                            | 46.00 |
| <b>D.</b> Extended Listing (over 1 year)       | 46.00 |
| E. Post Removal                                | FREE  |
| F. Missing Post Fee                            | 46.00 |
| G. Wrong Address/Agent Error                   | 46.00 |
|  |       |

# **Explanations**

#### A. Post Installation:

### 1.) 24-hour zone

GSP, PA LLC has zones throughout the Pittsburgh area that are serviced for installations and removals every 24-hours. (*Monday-Thursday only*).

## 2.) Outside 24-hour zone (Allegheny County)

Any area NOT covered within the 24-hour zone. Post installation and removal is usually completed within 3 business days.

## **3.)Outside Allegheny County**

Any area NOT in Allegheny County and NOT covered by a 24-hour zone. Post installation and removal is usually completed within 3 business days.

# B. Trip Charges

- GSP, PA LLC requires that all the information needed for a proper installation be supplied the *first time* in order to avoid a trip charge.
- If GSP, PA LLC is at fault for an incorrect installation (i.e. wrong address) we will re-install your post on the correct property at *no charge*.
- However, if GSP, PA LLC *did* install the post as ordered, but the realtor failed to provide the correct information (i.e. no specific location requested/ property owner wants different location), a trip charge *will* be applied in order to correct the installation.
- If a Home Warranty and/or Personalized Rider is installed by GSP, PA LLC or the agent and is in need of repair, a trip charge will apply.

### C. Resetting a Post

Applies to posts being reset after installation and on a different location than originally requested.

#### D. Extended Listings (Re-Listed)

Any listing that lasts for longer than one year from the installation date will require a full installation charge.

### E. Post Removal

GSP, PA LLC will remove posts at the request of the broker/agent. This is always FREE of charge. <u>ONLY GSP, PA LLC has the right to</u> <u>remove posts!</u> At NO time should you or the homeowner remove our posts. We will schedule and pick-up the post within a couple days of being notified by the Agent/Broker. If we are unable to retrieve the post at the time when the post is scheduled for pick-up, a second trip will be made and a trip charge will apply. If the post is missing, a missing post fee will apply.

#### F. Missing Posts

GSP, PA LLC realizes that from time to time a post may be vandalized or even stolen. If this occurs, GSP, PA LLC *MUST* be notified so we can determine if an additional post needs to be installed. A missing post fee plus an installation fee for the replacement post may apply.

\*\*If a Broker/Agent fails to request their Free Post Removal and the post has been removed or destroyed, a missing post fee will apply.

### G. Wrong Address/ Agent Error

If any agent enters the address incorrectly or incompletely on the Installation Request Form that results in a post having to be removed or re-installed at a different location they will be charged a second installation fee of \$46.00.

Thank you,

Chip Steeb

Managing Partner, Gold Star Posts, PA LLC