

# DELAWARE TOWNSHIP VOLUNTEER AMBULANCE CORP

PIKE COUNTY, PENNSYLVANIA ESTABLISHED 1975  
135 PARK ROAD, DINGMANS FERRY, PA 18328  
PHONE (570) 828-2345 FAX (570) 828-2650 WEBSITE [www.dtvac.org](http://www.dtvac.org)



November 2022

Dear Neighbor,

It's that time of year again- Delaware Township Volunteer Ambulance Corps (DTVAC) needs your help! By contributing to our annual subscription drive you will help offset our operating costs for another year. The Delaware Township Volunteer Ambulance Corps is dedicated to providing quality ambulance transportation and other emergency medical services for the residents and visitors of Delaware Township (Dingmans Ferry), Pennsylvania and the surrounding areas. We strive for excellence through education and continuous quality improvement. We are a non-profit organization, established in 1975, that relies primarily on voluntary contributions including grants and donations, as well as, billing income and municipal funding to provide such superb service to our community. We are a combination service, using both volunteers and career staff.

DTVAC EMS personnel annually respond to hundreds of emergencies every year in Delaware Township alone and routinely transport patients to hospitals in Pennsylvania, New York and New Jersey. Our call volume continues to increase year after year. DTVAC is licensed by the Pennsylvania Department of Health's Bureau of Emergency Medical Services as a basic, intermediate and advanced life support ambulance service (the highest ground-based 911 ambulance service available). DTVAC is also recognized by the Pennsylvania EMS for Children Program at the Master-level for its ongoing and significant dedication to providing excellence in pediatric emergency medical care.

Over the past year, municipal contributions to our organization have increased substantially. However, the rising cost of inflation has taken a serious financial toll on our organization. The cost of medical supplies, vehicle repairs, and personnel continue to rise at an astronomical rate. We need your help! In 2022, we placed a much overdue order for a new ambulance to replace our oldest unit, a 2006 chassis on a 1995 ambulance body. The new ambulance is expected to cost over \$280,000 and more than \$375,000.00 once all of the equipment is installed.

We must bill for our services. Pike County does not have a hospital located in its borders and a trip to the hospital by ambulance can cost more than \$2,000. Most insurance providers, including Medicare, do not cover the entire portion of the ambulance bill. You can help both yourself and our organization by participating in our subscription drive which helps us purchase emergency equipment, medical supplies, and medications.

## About the Subscription

As a subscription member, you will not be billed for balances owed on services that are partly covered by your insurance carrier including insurance copays and deductibles, with the exception of deductibles as mandated by Federal Law. On services not covered by your insurance, such as non-emergency transports, and patient assessments (patient is not transported) you will receive a 50% discounted rate. If you do not have insurance, you will receive 50% off all bills from DTVAC. Because a large percentage of our emergency dispatches are in other municipalities, we allow anyone to become a subscription member of DTVAC. Subscription plans are valid from November 25, 2022 through December 31, 2023. There is no "proration" for those who wait to subscribe, so the sooner you sign up, the greater the benefit.



- \$ 40 Individual - covers only the individual subscription holder
- \$ 60 Couple - covers the subscription holder & spouse listed on this form
- \$ 90 Household - covers the subscription holder, spouse, cohabitants of a single residence and dependent persons living at the residence (up to 8).
- Additional Donation \$ \_\_\_\_\_

Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Household Members (if applicable). If additional, please enclose separately

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

## The fine print....

### **Payment Liabilities Not Covered**

#### **Under the Subscription:**

Insurance pays for ambulance transportation in accordance with the terms of your policy. In certain situations, a subscriber may be financially responsible for payment for ambulance service that is non-covered by your insurance and you may not be advised of this non-coverage at the time of your service. This subscription does not cover services provided by other emergency medical service providers. In cases where the transport is not medically necessary or not provided, you are uninsured, or where you were able to take another form of transportation, as a subscription member you will be financially responsible for 50% of the charges normally imposed by Delaware Township Volunteer Ambulance Corps.

#### **Important Insurance Information:**

Usually, DTVAC will try to directly bill your insurance company using a third-party billing service. In consideration and payment of the subscription fee: I hereby assign to DTVAC all ambulance benefits that I (or any covered family member) may otherwise be entitled to receive from any insurance or other third-party payer for services provided under my DTVAC subscription, now or in the future. Failure to comply would be fraudulent under our subscription agreement and consequently void your subscription benefits. This program is not an insurance product, and this is not an offer for the sale of an insurance policy. Subscription membership is not applicable to Medical Assistance (Medicaid) recipients.

#### **Non-Discrimination**

Delaware Township Volunteer Ambulance Corps does not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, military status or political affiliation, in any of its activities or operations.

### **911 Sign Reminder**

When the ambulance service, fire department or police are dispatched, they are given the "911" address by the Communications Center. Unless this address is posted at the residence or building, it is very difficult to find where the emergency is in a timely manner. We urge all residents and business owners of Pike County to have their "911" number posted near the street in front of their home or business to ensure a timely response in the event of an emergency. The Pike County Emergency Management assigns street addresses. If you do not know your 911 address, call the Emergency Management office during weekdays at (570) 296-1911. Supplies for these signs can be obtained at many hardware stores. In addition, as a service to the community, Delaware Township Volunteer Ambulance Corps sells address signs at a minimal cost. If you require a sign, please give us a call.

### **Help Wanted:**

We are a combination service using both career and volunteer staff. We utilize volunteers in the following vital activities in our organization: responding to 911 calls, fundraising, and administrative functions including Board Members. Volunteers participate in our incentive program offering free uniforms, free training, college tuition assistance, use of gym equipment, and more. To learn about volunteer opportunities, call us at (570) 828-2345 ext. 806.

We are also looking for career personnel including EMSVOs, EMTs, paramedics, and PHRNs to help us respond to 911 calls using our evidence-based medicine protocols and state-of-the-art equipment. For employment opportunities or for questions on how to start a career in EMS contact (866) 491-3837 ext. 806.

### **Car Seat Checks**

We now offer free child seat safety inspections by qualified Child Passenger Safety Technicians at our ambulance station. Inspections help ensure car seats are appropriate for the child's age and size and installed correctly. These checks take approximately twenty minutes and are by appointment only. Call us to schedule!