



March 24, 2020

Waste Management External Family,

I had the honor of speaking with most of you this afternoon/evening March 24, 2020, related to COVID -19, and our procedures effective March 30, 2020. Due to an increase of coronavirus (COVID-19) cases in North America, we're implementing a number of precautions as recommended by the Centers for Disease Control and Prevention (CDC) and other federal, state, and local authorities, including social distancing for our drivers and helpers.

Please make sure your citizen's MSW curbside container is accessible for service on your regular schedule service day. Please do not overfill your container, as overflowing carts create an increased safety and health risk to our drivers during this time. Any waste material outside of the cart will not be collected. We apologize for any inconvenience this may cause. We appreciate your understanding, flexibility and commitment to safety.

If you have the opportunity, please post this information on your local government website, or your local town /city's FB page. Waste Management, and I are here for you, your town/city always!

Thank you for trusting Waste Management as your environmental solutions partner. We truly appreciate your business and send blessings of health and safety to you all.

Waste Management will continue to keep you posted as this fluid Pandemic evolves and effects our everyday lives!

Best Regards,

Mindy Spires-Miller

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