



Pinellas County Sheriff's Office

Phishing Scam Targets Amazon Shoppers

If you shop on Amazon .com, listen up. AARP is reporting that a convincing e-mail and credible looking email purportedly being sent by Amazon is currently making the rounds to email inboxes of holiday shoppers.

The bogus email has the subject line **"Your Amazon.com order cannot be shipped"** and claims there is a problem with processing your order. It then request you click on an attached link which leads to an authentic looking Amazon web page to confirm your name, address, and credit card information. After entering the information and clicking on a "save and continue" button, you are redirected to Amazon's actual website, never realizing you have given a cyber thief full access to your credit card information.



To keep from becoming a victim of this clever scheme, we recommend that you follow these safety tips:

- Do not click on an embedded link located in an e-mail that appears to come from Amazon. Instead, go to www.amazon.com and check "your orders" to determine if the details in the e-mail you received matches your order information. According to Amazon, if they do not match, the message is a scam.
- If the "from" line in the e-mail contacts an Internet Service Provider other than @amazon.com, the e-mail is not from Amazon.
- Before you click on anything, hover over the link and view the entire hyperlink address. Amazon only hosts payments on these three sites: <http://authorize.payments.amazon.com>; <http://resolutioncenter.payments.amazon.com>; <http://authorize.payments.amazon.com>

For additional information about this scam and what to look for, visit Amazon's help/support page.

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