

Makai (PH1) Resident, Manager, Chef Meeting
February 2018

Staffing issues- Continuous ads running and attending job fairs.

Food Consistency- is being addressed and worked on with the Chefs and Sous Chefs

Dining Room- Bananas on cereal cart and bananas out in bowl after wards.

Housekeeping- staff appreciated; can help fill

Clocks in Dining Room- ASAP

Lighting on pathways- bulbs being installed and pylons will be repaired. Residents needs to be careful to not run into them with mobile devices.

Movie Selection & Suggestion box (music & movies)- currently waiting for makai's smart TV. Should have it by second week of March. We will be switching to Netflix through the smart TV application. Until then Dottie Mattis has been showing movies 3x's per week from her movie selection while we wait for makai's smart TV. A music & movies suggestion box is located at reception desk. Looking forward to your suggestions.

Window leaks- Jan #204 submitted her ticket and awaits service.

Roof Leaks- becoming a problem

Birds in dining room- please DO NOT feed them. Birds are smart and learn habits. Chandelier above water fountain will be replaced.

Ecolab- exterminator comes every Thursday. Please report pest issue's at the front desk pest control book. Anyone with gaps on the bottom of your doors can notify the front desk and a ticket will be made to address problem.

Bathroom- Hard to get in the bathroom for wheel chair users. Doors are hard to open for wheel chair users. Residents expressed their desire to have gender bathrooms not unisex bathrooms.

Music- Currently playing Hawaiian, 60's, Hawaiian; Suggestion box located at receptionist desk.

Koi Ponds- the pump is under repair. The Koi are being monitored and fed by an associate.