

Alicia M. Schatteman

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Podcast: *All Things Local* <https://anchor.fm/allthingslocal>

Blog: *Teaching Grace Notes* <https://teachinggracenotes.blogspot.com/>

Blog: *Recovering Executive Director* <https://nonprofitscholar.blogspot.com/>



Education

Post-Graduate

Mid-American Conference Academic Leadership Development Program (2018-2019)

For a select group of faculty, and administrators to develop, prepare, and enhance their ability to be effective academic leaders. Three faculty members were chosen from each Mid-American Conference university. <http://go.niu.edu/9h1z9m>

Graduate Certificate in Higher Education Administration (2018)

Department of Counseling, Adult and Higher Education; College of Education, Northern Illinois University

Graduate

Ph.D. Public Administration (2009)

School of Public Affairs and Administration, Rutgers University, Newark, New Jersey

Master of Science: Communications Management (2005)

Interdisciplinary program in the Newhouse School, the Martin J. Whitman School of Management and the Maxwell School of Citizenship and Public Affairs, Syracuse University, Syracuse, New York

Master of Arts: Canadian Studies (1997)

Interdisciplinary program, Trent University, Peterborough, Ontario, Canada

Undergraduate

Bachelor of Social Science: Public Policy and Public Management (1994)

University of Ottawa, Ottawa, Ontario, Canada

Academic Appointments

Jan.-July 2019	Acting Chair, Department of Public Administration, Northern Illinois University School of Public and Global Affairs
2016 to present	Associate Professor Northern Illinois University, DeKalb, IL School of Public and Global Affairs, Joint Appointment with the Center for Nonprofit and NGO Studies and the Department of Public Administration
2010-2016	Assistant Professor Northern Illinois University, DeKalb IL School of Public and Global Affairs, Joint Appointment with the Center for Nonprofit and NGO Studies and the Department of Public Administration
2009-2010	Visiting Assistant Professor John Jay College of Criminal Justice, New York, NY Department of Public Administration
2007-2009	Instructor Rutgers University, Newark, NJ School of Public Affairs & Administration
2004-2005	Adjunct Professor Kean University, Union, NJ Department of Communications

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Professional Experience

- 2001-2005 **Executive Director** [Montclair History Center](#), Montclair, NJ
Responsible for all aspects of nonprofit operations including program development, museum management, financial management, volunteer and staff management, fundraising, and communications. Increased general operating support by 24%. Lead strategic planning efforts.
- 1999-2001 **Communications Director** [New Jersey Historical Society](#), Newark, NJ
Responsible for membership relations and media relations including donor database management.
- 1997 – 1998 **Program and Marketing Specialist**, County of Middlesex, [Division of Historic Sites and History Services](#), Piscataway, NJ
Developed public programming and marketing for East Jersey Old Town Village historic site, worked with community members to increase awareness of the site and developed a volunteer management program.
- 1995– 1997 **Tourism Coordinator** [City of Kawartha Lakes](#) (formerly *County of Victoria*) Ontario, Canada
Developed marketing strategies to promote tourism in the County.

Publications

Working Manuscripts

- “Out of Balance: Factors Affecting the Level of Nonprofit Financial Reserves”
- “Show Me the Green: Philanthropy and Local Public Parks”
- “An Uncommon Life: The Legacy of Lea Demarest Taylor and the Chicago Commons Settlement House”

Manuscripts Under Review

- Schatteman, A. and Liu, Li-Yin. “Embracing Technology: An Undergraduate Nonprofit Course to Improve Digital Literacy and Maximize Student Engagement”
- Schatteman, A. and Liu, Li-Yin. “The Relationship Between Capacity and Use of Performance Information in Nonprofit Arts Organizations”
- Schatteman, A. and Liu, Li-Yin. “Teaching Nonprofit Finance” book chapter for *Teaching Nonprofit Management*, edited by Heather Carpenter, Notre Dame of Maryland University and Karabi Bezboruah, University of Texas. To be published by Edward Elgar Publishing in 2019.

Published Journal Articles

- Deslatte, A., Schatteman, A., and Stokan, E. 2018. “Handing Over the Keys: Handing Over the Keys: Local Nonprofit Economic Development Corporations and their Implications for Accountability and Inclusion” *Public Performance and Management Review* <https://doi.org/10.1080/15309576.2018.1441726>
- Powell, E., Winfield, G., Schatteman, A. & Trusty, K. 2018. “Collaboration Between Practitioners and Academics: Defining the Pracademic Experience”. *Journal of Nonprofit Education and Leadership*. 8(1): 62–79. <https://js.sagamorepub.com/jnel/article/view/8295>
- Schatteman, A. and Waymire, T. 2017. “The State of Nonprofit Finance Across Disciplines”, *Nonprofit Management & Leadership*. 28(1): 125-137. <https://onlinelibrary.wiley.com/doi/full/10.1002/nml.21269>

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- Schatteman, A. and Bingle, B. 2017. "Government Funding of Nonprofit Arts Organizations: Impact and Implications" *Journal of Arts Management, Law and Society*, 47(1): 34-46. <https://www.tandfonline.com/doi/full/10.1080/10632921.2016.1255287>
- Schatteman, A. and Bingle, B. 2015. "Philanthropy Supporting Public Agencies: An Analysis of Local Library Funding", *Journal of Nonprofit and Public Affairs*, 1(2): 74-86. <https://www.jpna.org/index.php/jpna/article/view/18>
- Schatteman, A. 2014. "Academics Meets Action: Community Engagement Motivations, Benefits and Constraints" *Journal of Community Engagement and Higher Education*, Vol. 6, No 1: 17-30. <https://discovery.indstate.edu/jcehe/index.php/joce/article/view/215>
- Schatteman, A. 2013. "Accountability of Nonprofit Organizations: To Whom and For What?" *International Review of Public Administration*, 18(3): 1-6. <https://www.tandfonline.com/doi/abs/10.1080/12294659.2013.10805260>
- Schatteman, A. 2010. "State of Ontario's Municipal Performance Reports: A Critical Analysis", *Canadian Public Administration / Administration publique du Canada*. 53(4): 531-550. <https://onlinelibrary.wiley.com/doi/10.1111/j.1754-7121.2010.00137.x>
- Schatteman, A. and Charbonneau, É. 2010. "A comparative study of municipal performance measurement systems in Ontario and Québec, Canada", *International Journal of Public Sector Performance Management*, 1 (4): 360-375. <https://www.inderscience.com/info/inarticle.php?artid=33226>
- Schatteman, A. 2008. "Public Performance Reporting: A Bibliographic Essay" *Public Performance and Management Review*. 32(2): 307-325. <https://tandfonline.com/doi/abs/10.2753/PMR1530-9576320207>
- Schatteman, A. 1999. "Trails As An Economic Development Strategy: A Case Study" *Journal of Applied Recreation Research*. 23(2): 127 - 145.

Refereed Conference Proceedings

- Schatteman, A. and Liu, L. 2018 "The Relationship Between Capacity and Performance Information Use in Nonprofit Organizations". *Academy of Management Proceedings*. <https://journals.aom.org/doi/10.5465/AMBPP.2018.10026abstract>
- Schatteman, A. 2017. "The Performance Paradox: Government Funding of Nonprofit Organizations". *Academy of Management Proceedings*. <https://journals.aom.org/toc/amproc/2017/1>

Published Book Chapters

- Schatteman, A. 2016. "Public, Private or Nonprofit Providers" in *Privatization in Practice: Reports on Trends, Cases and Debates in Public Service by Business and Nonprofits*, Joaquin Jay Gonzalez III, and Roger L. Kemp, Editors. Pp. 10-11.
- Cooling, A. and Schatteman, A. 2015. "Jane Isabel Jacobs" in *Encyclopedia of Public Administration and Public Policy*, 3rd edition. Melvin Dubnick and Domonic Bearfield, Editors.
- Schatteman, A. 2014. "Chapter 2: Outsourcing", in *Alternative Service Delivery*, Kurt Thurmaier, ed. ICMA Press.
- Schatteman, A. 2012. "Online Citizen Participation: A Case Study of Illinois Nonprofit Organizations" in *The State of Citizen Participation in America*, edited by Hindy Schachter and Kaifeng Yang. pp. 225-238, Information Age Publishing
- Schatteman, A. 2012. "Citizen Participation Through Municipal Websites: A Global Scorecard" in *Active Citizen Participation in E-Government: A Global Perspective*, edited by Marc Holzer and Aroon Manoharan. IGI Global. pp. 404-416.

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- Schatteman, A. 2010. "Information Technology and Public Performance Management: Examining Municipal E-Reporting" in 3rd edition of *Handbook of Public Information Systems* edited by Christopher Shea and G. David Garson, CRC Press. pp. 431-442.

Teaching Cases

- Schatteman, A., B. Bingle, and C. K. Meyer. 2015. "Growing Support Online One Meal at a Time." In *Understanding Nonprofit Organizations: Governance, Leadership, and Management*, edited by J. Steven Ott and Lisa A. Dicke, 3rd ed., 216–20. Boulder, CO: Westview Press.

Book Reviews

- Schatteman, A. 2017. "Philanthropy in Transition", *Voluntas: International Journal of Voluntary and Nonprofit Organizations* 28(2), 871-872. <https://link.springer.com/article/10.1007/s11266-016-9804-2>
- Schatteman, A. 2012. "Philanthropy in America", *Canadian Journal of Nonprofit and Social Economy Research*, 3(2): 101-103.
- Schatteman, A. 2011. "Local Government in a North American Context", *Public Administration Review*, 71(1): 133-136.

Community-Engaged Research/Publications

- *Program Evaluation for DeKalb County Nonprofit Partnership* to research outcomes of Give DeKalb County, DCNP Internship Program, and Professional Development/Nonprofit Day (2019) \$6,500
- *University Village Social Service Collaborative* to provide research support to a network of social service agencies working in University Village, a low income housing area of DeKalb, IL (2018-2020) \$8,500
- *DeKalb County Mental Health Board* to examine the accountability processes of funded agencies and conduct an in-depth analysis of three funded nonprofit organizations, developed a new Quality Indicator Checklist as part of the revised grant application and reporting requirements (2016-2018) \$8,500
- "Capacity Challenges of the Arts", *Philanthropy Journal* published by the Institute for Nonprofits at North Carolina State University, August 31, 2015
- Columnist for *PA Times Online* (American Society for Public Administration) March 2014-February 2015
- "The Call of the Wild: Public Service for Today's Young Adults" *PA Times* Vol. 37(2): 20
- *Literature Review and Analysis Related to Costs and Benefits of Service Delivery Consolidation Among Municipalities* (2009) Marc Holzer, John Fry, Etienne Charbonneau, Robert Shick, Eileen Burnash with Senior Research Associates: Atta Ceesay, Sunjoo Kwak, Weiwei Lin, Gautam Nayer, Alicia Schatteman
- *30 Years in the Making: A Comprehensive User and Economic Impact Study of the Bruce Trail, Ontario*. Research study and final report prepared for the Bruce Trail Association (1997)

International Conference Presentations

- "The Not So Common Life: Lea Demarest Taylor and the Chicago Commons Settlement House" Urban Affairs Conference, Toronto, ON, April 4-6, 2018
- "Friendraising: Online Relationship Management Efforts of Nonprofit Organizations", International Research Society for Public Management 2011 Conference, Dublin, Ireland, April 10-13, 2011
- "Governing by Contract: The Privatization of the American Neighborhood by Nonprofit Organizations and the Effect on Citizenship", Association for Nonprofit and Social Economy Research 2010 Conference, Montreal, Quebec, June 4, 2010
- "Citizen Participation Through Municipal Websites: A Global Scorecard", presented at American Political Science Association Annual Conference, Toronto, Ontario, September 3-6, 2009

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- “State of Ontario’s Municipal Performance Reports: A Critical Analysis”, presented at Canadian Political Science Association Annual Conference, Carleton University, Ottawa, Ontario, May 27-29, 2009
- “Municipal Performance Measurement Reporting in Ontario”, presented at the Institute of Public Administration of Canada Annual Conference, Winnipeg, Manitoba, August 26-28, 2007
- “Who Cares? Where are the Citizens in Ontario’s Municipal Performance Measurement Program?”, presented at the Canadian Political Science Association Annual Conference, Saskatoon, Saskatchewan, May 30-June 1, 2007
- “After the Policy is Written: Citizen Involvement in Ontario Municipal Performance Measurement Program”, presented at Atlantic Provinces Political Science Association, Halifax, Nova Scotia, September 16-17, 2006

Regional and National Conference Presentations

- “Embracing Technology: An Undergraduate Nonprofit Course to Improve Digital Literacy and Maximize Student Engagement” Presented at ARNOVA, Austin, Texas, November 15-17, 2018
- “Out of Balance: Factors Affecting the Level of Nonprofit Financial Reserves” Presented at ARNOVA, Austin, Texas, November 15-17, 2018
- “The Relationship Between Capacity and Performance Information Use in Nonprofit Organizations” Academy of Management Annual Conference, Chicago, IL, August 10-14, 2018
- “Out of Balance: Factors Affecting the Level of Nonprofit Financial Reserves, a Longitudinal Study” Midwest Public Affairs Conference, Chicago, IL, June 6-8, 2018
- “Embracing Technology: An Undergraduate Nonprofit Course to Improve Digital Literacy and Maximize Student Engagement”, Midwest Public Affairs Conference, Chicago, IL, June 6-8, 2018
- "Building Strong Practitioner and Academic Relationships" Panelist, ARNOVA Annual Conference, Grand Rapids, MI, November 16-18, 2017
- “Equal but Separate? Truly Integrating Nonprofits into the Public Administration and Policy Curriculum”, Network of Schools of Public Policy, Affairs, and Administration (NASPAA) annual conference, Washington, DC, October 11-13, 2017
- “The Performance Paradox: Government Funding of Nonprofit Organizations”, Academy of Management National Conference, Atlanta, GA August 4-8, 2017
- “Show Me the Money: Service Learning for Fundraising Courses”, Midwest Campus Compact, Chicago, IL June 5-7, 2017
- “Handing Over the Keys: Local Government Use of Nonprofit Economic Development Corporations and the Implications for Social Equity”, Midwest Public Affairs Conference, Omaha, Nebraska, May 31-June 2, 2017
- “Measurement in Local Government: Funding of Nonprofit Human Service Organizations” Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Washington, DC, November 2016
- “Local Government Funding of Human Service Nonprofit Organizations” ICMA National Conference, Kansas City, MO, September 2016
- “Use of Performance Measurement in Government Funding of Nonprofit Human Service Organizations: A Case Study” Midwest Public Affairs Conference, Columbus, Ohio, June 2016
- “Assessing the Effects of Local Government Fiscal Stress on Nonprofit Management” Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Chicago, November 19-21, 2015
- “When Good Intentions Are Not Good Enough: Performance Reporting of Nonprofit Organizations”, American Society for Public Administration Annual Conference, Chicago, IL, March 7, 2015
- “By the Book: Financing of Municipal Libraries in Illinois”, presented at Midwest Public Affairs Conference, Fort Wayne, IN, March 29, 2014
- “By the Book: Financing of Municipal Libraries in the United States”, Association for Budgeting and

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Financial Management Annual Conference, October 3, 2014

- “Turning the Tables: Nonprofit Organizations Supporting Public Agencies”, presented at Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Denver, CO, November 20, 2014
- “Developing Hybrid Models of Teaching Nonprofit Management”, presented at Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Denver, CO, November 20, 2014
- “It’s All About Performance: Does Public Funding Indicate Success for Arts Organizations?”, presented at Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Hartford, CT, November 21, 2013
- “State of Nonprofit Finance Research: Problems or Opportunities?” with Tammy Waymire, Association for Budgeting and Financial Management Annual Conference, Washington, DC, October 4, 2013
- “Implications of State Funding on Arts Organizations” presented at Midwest Political Science Annual Conference, Chicago, Illinois, April 12, 2013
- “Nonprofit Accountability: Financial and Performance Reporting of Community Foundations”, presented at Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Indianapolis, Indiana, November 15, 2012
- “College Student Community Service: Analysis of Volunteer Motivations and Constraints”, presented at Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, Indianapolis, Indiana, November 16, 2012
- “State Grant Funding of Arts Organizations: Impact and Implications” Association for Budgeting and Financial Management Annual Conference, New York, NY, October 25, 2012
- “Keeping the Lights On While Planning Ahead: Strategic Planning for Nonprofits” with Gerald Gabris and Ph.D. student Eileen Setti, presented at Midwest Political Science Conference, Chicago, IL, April 12-15, 2012
- “Nonprofit Accountability: Financial and Performance Reporting of Community Foundations”, presented at Midwest Political Science Association Conference, Chicago, IL, April 12-15, 2012
- “Financial and Performance Reporting of Community Foundations”, presented at Association for Budgeting and Financial Management Annual Conference, Washington, DC, October 13-15, 2011
- “Online Relationship Management Efforts of Illinois Nonprofit Organizations”, Midwest Political Science Conference, Chicago, Illinois, March 31-April 3, 2011
- “Useless to Useful: An Evaluation of Municipal Performance Reports”, presented at American Society for Public Administration Annual Conference, Miami, Florida, March 20-24, 2009
- “Information Technology and Public Performance Management: Examining Municipal E-Reporting”, presented at Public Performance Measurement and Reporting Conference, Newark, NJ, January 23-24, 2009
- “Online Participation and Democracy: A Case Study of Ontario’s Assembly on Electoral Reform”, presented at Online Consultation and Public Policy-making: Democracy, Identity, and New Media Conference, Moritz College of Law, Ohio State University, Columbus, Ohio, March 14, 2008
- “Results-Based Management and Public Sector Performance in Ontario: A Revolutionary Advance or Passing Fantasy?” co-authored with Dr. Frank Ohemeng, presented at the American Society for Public Administration Annual Conference, Dallas, Texas, March 7-11, 2008
- “Lessons to be Learned: Municipal Performance Reporting in Ontario”, presented at Public Performance Measurement and Reporting Conference, Newark, New Jersey, November 2-3, 2007
- “Municipal Government Collaboration: What Have We Learned?”, presented at American Society for Public Administration Annual Conference, Washington, DC, March 23-27, 2007

Community-Engaged Webinars

- “Nonprofit Board, Volunteers and Staff: Roles and Responsibilities” November 19, 2018 Giving DuPage

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- “Board Development and Ethics”, Arts Alliance Illinois, May 30, 2018
- “Nonprofit Purpose: Values, Vision and Mission” September 13, 2017 Civic Leadership Academy Webinar
- “Nonprofit People: Board, Volunteers and Staff Roles and Responsibilities” October 4, 2017 Civic Leadership Academy Webinar
- “Nonprofit Performance: Measuring Your Impact” November 13, 2017 Civic Leadership Academy Webinar
- “Nonprofit Promote: Effective Communication Strategies”, December 6, 2017 Civic Leadership Academy Webinar
- “Nonprofit Collaboration”, American Fraternal Alliance, June 2, 2015
- “Developing a Revenue Strategy: Beyond the Special Event” March 11, 2015, Illinois CASA webinar
- “What’s Your Role? Authority and Responsibility of New Board Members and Executive Directors” January 7, 2015, Illinois CASA webinar
- “Volunteer Management: Trends and Tips”, American Fraternal Alliance, webinar March 26, 2014
- “Building a Culture of Philanthropy” American Fraternal Alliance, webinar August 6, 2014

Community-Engaged Presentations

Trainer for DeKalb County Nonprofit Partnership, an initiative of the DeKalb County Community Foundation <https://dcnp.org/>

- Workshop Series Fall 2018: “Nonprofit Partnership Offers Training Workshops for Local Organizations this Fall”, Daily Chronicle, September 12, 2018 <https://www.daily-chronicle.com/2018/09/11/nonprofit-partnership-offers-training-workshops-for-local-organizations-this-fall/a45z00/>
 - November 28, 2018 “Fundraising Strategies for Nonprofit Staff & Board Members”
 - October 10, 2018 “Mission Drift and Strategic Planning for Nonprofits”
 - September 26, 2018 “Essential Elements for Nonprofit Board Members”
- June 14, 2018 “Collecting and Organizing Data” for Museum Day
- May 17, 2018 “Dealing with Donor Data: Tips and Strategies”
- July 26, 2017 “Ethics are Everyone’s Responsibility”, DeKalb County Nonprofit Day
- June 12, 2017 “Tech Smarts for Nonprofits”
- October 23, 2017 “Nonprofit Compliance: Taxes, Audits, Reporting, and Documentation”
- July 28, 2016, speaker “Introduction to Nonprofit Financial Management and Accounting”, DeKalb County Nonprofit Day
- July 29, 2015, speaker “Communicating Nonprofit Performance” and “Measuring Your Mission”, DeKalb County Nonprofit Day
- May 21, 2015, speaker “Mission Drift”
- March 19, 2014 “Strategic Planning for Nonprofits”, Breakfast Series
- February 6, 2013 “Strategic Planning on a Shoestring” Slides on Slideshare <https://www.slideshare.net/aschatteman/strategic-planning-workshop-feb-6-2013>

Trainer for Northern Illinois Center for Nonprofit Excellence, Northern Illinois University <https://niu.edu/nicne/>

- May 18, 2018 “Ethics of Fundraising”

Trainer for Civic Leadership Academy, Center for Governmental Studies, Northern Illinois University <https://cgs.niu.edu/cla/>

- August 7, 2018 “Performance Management for Nonprofit Organizations” for the Volunteer Center of McHenry County
- February 28, 2018 “Executive Director 101”
- April 6, 2018 “Executive Director 101”

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- December 17, 2013 “Social Media – Connecting Government and Constituents”

Presenter for the Center for Nonprofit and NGO Studies, Northern Illinois University

<https://www.niu.edu/nonprofit/>

- April 24, 2018 “The Not So Common Life: Lea Demarest Taylor and the Chicago Commons Settlement House”
- September 17, 2014: “Recruiting and Managing the Millennial Volunteer”
- March 27, 2013 “Illinois Arts Funding: Impact and Implications”

Public Library Presentations

- April 23, 2018 “How to Make Your Donation Count: Smart Giving to Nonprofit Organizations”, Sugar Grove Public Library

Presentations to NIU Faculty, Students and Staff

- February 1, 2016 “Faculty workshops Offered to Boost Social Media Knowhow”
<https://www.niutoday.info/2016/02/01/faculty-workshops-offered-to-boost-social-media-knowhow/>
- April 30, 2018 “Don't Leave Money on the Table- AAUW Salary Negotiation Workshop” Hosted by NIU Center for the Study of Women, Gender & Sexuality and NIU Department of Anthropology
- October 20, 2017 “Aligning Your Department’s Values and Mission” Council of Councils, NIU
- April 20, 2015, speaker at the School of Business, Passport series, “Knowing Where Your Taxes and Donations Go: The Murkiness of Government and Nonprofit Performance Management”
- May 3, 2013 “Work/Life Balance”, Women’s Conference sponsored by the NIU Division of Student Affairs
- August 15, 2013 “Designing/Writing a Course Syllabus” for the Fall Teaching Effectiveness Institute (TEI) sponsored by Faculty Development at NIU
- September 26, 2013 “Juggling Personal and Professional Life” for the Fifth Annual Academic Advising Summit at NIU DeKalb
- March 9 and 23, 2012 “Grant Workshops” for the Northern Illinois University Counseling Association, DeKalb, IL, 17 undergraduate and graduate students
- March 22, 2012 “Women's Giving: Changing the Face of Philanthropy” talk co-sponsored by the Division of Public Administration and Women’s Studies Program, Women’s History Month event
- May 15, 2012 “Effectively Using Service and Experiential Learning” for UNIV 101 Instructor Workshop, with Julia Spears, Director of Office of Engaged Learning
- October 11, 2011 “Lillian Gilbreth: Management Expert and Mom of the Dozen”, NIU Lifelong Learning Institute, Notables Lunch Lecture <https://www.niutoday.info/2011/10/04/lifelong-learning-institute-hosts-niu-notables/>
- March 5, 2011 “Public Service in Society Today” Circle K (college Kiwanis Club) District Convention, NIU

Other Community Presentations

- September 12, 2017 “Online Teaching”, 21st Century Institute, Chinese Delegation of Higher Education Professionals
- February 15, 2017 “Nonprofits and Community Engagement”, Nonprofit Marketing Network, Naperville Chamber of Commerce
- September 30, 2016 “Ethics Are Everyone’s Job”, for the Association of Fundraising Professionals-Rockford Chapter and the Northern Illinois Planned Giving Council
<https://www.afprockford.org/AFP-NIPGC-Schatteman-20160930.pdf>
- August 6, 2016 “Lillian Gilbreth: Management Expert and Mom of the Dozen”, Waubesa College Lifelong Learning Institute
- September 21, 2015, presentation to the DeKalb County Mental Health Board on performance

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management

- April 25, 2015, speaker at Elgin's Volunteer Palooza, City of Elgin on "The Right People"
- February 27, 2014: Panel Discussion "Mission Based Collaboration: Making the Most of Public-Private Partnerships with Community-Based Nonprofits", ILCMA Winter Conference, Springfield, IL
- April 6, 2014 "Being Smart About Your Charitable Giving: A Workshop" for Smart Money Week", an event offered for the DeKalb County Cash Coalition as part of the national Money Smart Week (Apr. 5-12)
- April 12, 2014 "Volunteers are Not Free: Trends and Tips", City of Elgin Volunteer Palooza
- May 12, 2014 "On the Table" event sponsored by the Chicago Community Trust, a conversation with nonprofit practitioners and academics on how to build stronger ties between nonprofit organizations and universities
- June 2, 2014: Volunteer Institute, all day workshop for the Fraternal Alliance, Illinois
- June 13, August 22, and September 18, 2013 "Nonprofits and Relationship to Government", 21st Century Institute, Chinese delegation, Oak Brook, IL
- October 25 and December 6, 2013, Itasca, IL: Moderator for Legacy Project: Women in Local Government luncheon on "Leaning In to Your Career"
- November 7, 2013 The Alliance of Illinois Community Foundations overview of the Community Indicators exploratory project
- October 19, 2012 Illinois Township Management Academy, Strategic Planning Workshop

Media Engagement

Listed in NIU's Expert Guide <https://experts.niu.edu/experts/expert/b3651275-16fa-454c-a07f-a804002d81c7>

- "Soil and Water Conservation District Begins Strategic Planning Process" article in the Daily Herald, September 26, 2018 <https://www.dailyherald.com/submitted/20180926/soil-and-water-conservation-district-begins-strategic-planning-process>
- "Nonprofit Youth Baseball League" interview for Cook County Record, September 10, 2018 <https://cookcountyrecord.com/stories/511554173-it-s-not-really-cut-and-dried-few-legal-avenues-to-force-private-nonprofits-to-change-the-way-they-govern>
- "Charity Fundraising After Facebook's Data Breach" interview for Reuters Online, March 21, 2018 <https://cookcountyrecord.com/stories/511554173-it-s-not-really-cut-and-dried-few-legal-avenues-to-force-private-nonprofits-to-change-the-way-they-govern>
- "Engaged Learning Series" *NIU Today* January 30, 2018 <https://www.niutoday.info/2018/01/29/engaged-learning-series-alicia-schatteman/>
- "Donation Tips to Support Recovery Efforts for Hurricane Harvey" Live television interview on Fox 32 Chicago, August 30, 2017 <http://app.criticalmention.com/app/#clip/view/29095320?token=83fe91c7-0c26-4c1d-a4a9-aa33feda9a39>
- "When Classrooms, Communities Collide", *NIU Today*, April 22, 2016 <https://www.niutoday.info/2016/04/22/when-classrooms-communities-collide/>
- "A primer on the giving season" *NIU Today* December 3, 2012 <https://www.niutoday.info/2012/12/03/a-primer-on-the-giving-season/>
- Interview on WBBM Radio Chicago, December 4, 2012
- Interview on B95 radio on December 13, 2012
- "Library Board Talks Strategy" *Daily Chronicle* December 5, 2013

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- “NIU students plan, lead successful conference on technology for local nonprofit organizations” *NIU Today* May 15, 2013
- Podcast Interviews
 - **Engaging Local Government Leaders (ELGL) Podcast** on the subject “Trends and Topics in MPA Programs” [Episode 120](#): April 18, 2017
 - **Jake Lawrence Podcast** [Episode 3](#): March 2017
 - **The Social Corner Podcast** [Episode 2](#): February 2017

Courses Taught

Undergraduate Courses:

- Resource Strategies for Nonprofits PSPA 402
 - Fundraising Plans for Local Nonprofits
- Introduction to Public Policy POLS 220
- Philanthropy and Fundraising PSPA 301
 - Student Videos for Academy Award of Philanthropy Nominations:
https://www.youtube.com/watch?v=pz2GFyigJw&list=PLtUL0iRdtk3JXp_SwPx7Rn7ufP_THQzoci
 - Instructor Video re: directions for new class location
https://www.youtube.com/watch?v=NBFg_tVplW4&list=PLtUL0iRdtk3L1OWn689VZDI_b5CbaxdssA
 - Student Produced Fundraising Videos for Nonprofit Partners:
https://www.youtube.com/playlist?list=PLtUL0iRdtk3IZ1seZUob-poUtAU_wXgJg&app=desktop
 - “Teaching and Learning Through Civic Engagement”, *NIU Today*, November 17, 2016
<https://www.niutoday.info/2016/11/17/announcing-2016-2018-service-learning-faculty-fellows/>
 - “From Classroom to Community: NIU Students Raise Funds for TAILS Humane Society”, *NIU Today*, April 24, 2012
<https://www.niutoday.info/2012/04/24/from-classroom-to-community-niu-students-raise-funds-for-tails-humane-society/>
- Community Organizations in a Digital World NNGO 350 (in person and online)
 - WikiEdu course project
[https://dashboard.wikiedu.org/courses/Northern_Illinois_University/NNGO_350_Community_Organizations_in_a_Digital_World_\(Spring_2018\)](https://dashboard.wikiedu.org/courses/Northern_Illinois_University/NNGO_350_Community_Organizations_in_a_Digital_World_(Spring_2018))
 - NNGO 350 Students and Seniors “Using the Tool in Your Hand: Exploring Use of Your Mobile Device”, partnership with the NIU Lifelong Learning Institute March 22 and 29, 2018
https://calendar.niu.edu/event/niu_lifelong_learning_institute_spring_term#.W9J2hGhKjIU
 - Student Twitter Campaigns: #NNGO350
<https://twitter.com/search?q=%23NNGO350&src=typd>
 - “NIU students will show how they helped area nonprofits with tech needs” *NIU Today* April 24, 2015
<https://www.niutoday.info/2015/04/24/niu-students-will-show-how-they-helped-area-nonprofits-with-tech-needs/>
 - “NIU Students Plan, Lead Successful Conference on Technology for Local Nonprofit Organizations”, *NIU Today*, May 14, 2013
<https://www.niutoday.info/2013/05/14/niu-students-plan-lead-successful-conference-on-technology-for-local-nonprofit-organizations/>

Graduate MPA Courses:

- Performance Measurement: Research Methods (blended course design)
- Strategic Planning for Public Service Organizations (in person and blended course design)

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- Nonprofit Financial Management (in person, blended and online course design)
- Fundraising and Advocacy for Nonprofit Organizations (in person)
- Nongovernmental Organizations and Governance (in person, blended and online course design)
- Organization Theory (in person)
- Public Program Evaluation Methods (in person)
- Strategic Communications for Government and Nonprofit Organizations (in person & blended course design)
 - Instructor Video re: directions for new class location
<https://www.youtube.com/watch?v=NTacw6Jkcec&list=PLtUL0iRdtk3IBT0DVrPZ4C3ro2lzbxqKA>
 - Student Twitter Campaign #PSPA659
<https://twitter.com/search?q=%23PSPA659&src=typd>

Teaching Professional Development: NIU Faculty Development and Instructional Design

2019	Creating Community: Social Engagement in Online Learning
2018	Best Practices for Delivering a Course Online Quality Online Course Design: Accessibility, Usability, & Student Support NIU Engaged Learning, Teaching and Scholarship Conference (attendee and poster presenter) 5 th Global Service Learning Summit, Campus Compact, Notre Dame University Online Learning Consortium Innovate 2018 Characteristics of Effective Discussion Boards workshop on March 28, 2018 Humanizing Your Online Course Making Texts Accessible: EPUBs for All Students' Quality Online Course Design: Accessibility, Usability, & Student Support
2017	Building Learning Communities Online Learning Consortium, Innovate 2017 Virtual Conference Classroom Simulations and Games Paperless Assessment of Student Performance using Blackboard Using Trello for Project Management
2016	Spring Teaching Institute Quality Matters Workshop: Course Design for Online and Hybrid Courses Teaching with Technology Institute Impactful Writing Feedback to Students
2015	High Impact Practices: Fostering Student Engagement, Success, and Retention, Quality Online Course Series: Promoting Learning with Technology Teaching with Technology Institute Best Practices for Delivering an Online Course
2014	Teaching Effectiveness Institute Getting Started with Adobe Presenter Teaching with Technology Institute Electronic Portfolio Symposium, Northern Illinois P-20 Network
2013	Teaching in the Digital Classroom: Tools, Tips and Strategies Making Connections – Community, Students and Faculty Faculty Summer Institute University of Illinois-Champaign/Urbana Introduction to Live Online Classes Using Blackboard Collaborate Preparing to Teach Online

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- 2012 Teaching Effectiveness Institute: Experiential Learning
Facilitating Difficult Dialogues and Other Diversity Dynamics in the Classroom
Designing Your Courses for Greater Student Engagement and Better Student Learning
- 2011 Teaching Effectiveness Institute
Service Learning: When to, Why to, How to
Teaching with Technology Institute: Blackboard NG Boot Camp
Learning on the Go: Introduction to Mobile Teaching and Learning
International Association for Research on Service Learning and Community Conference,
Chicago, IL

Grants, Fellowships, and Awards

- 2018-2019 ***Scholar-in-Residence at the Newberry Library, Chicago*** researching Lea Demarest Taylor and the Chicago Commons Settlement House (1922-1954)
<https://www.newberry.org/current-scholars-residence>
- 2018 ***Outstanding Faculty Member*** by the NIU Mortar Board Senior Honors Society, Pleiades Chapter

Engaged Learning Exemplar, one of 33 faculty members at the University, featured at the Engaged Learning, Teaching and Scholarship Conference, March 2018
<https://www.niutoday.info/2018/01/29/engaged-learning-series-alicia-schatteman/>
- 2016-2018 ***Service-Learning Faculty Fellow***, a fellowship supported by NIU's Office of Student Engagement and Experiential Learning, the Office of the Provost, and Faculty Development and Instructional Design Center, \$2,500 award
<https://www.niutoday.info/2016/11/17/announcing-2016-2018-service-learning-faculty-fellows/>
- 2016-2017 ***Best Conference Paper for the Midwest Public Affairs Conference*** "Collaboration Between Practitioners and Academics: Defining the Pracademic Experience" co-authored with Emma Powell, Kelly Trusty, and Georgina Winfield

Summer Research Opportunities Program supervised undergraduate student for 8-week research program.
- 2014-2015 ***Outstanding Faculty Member*** by the NIU Mortar Board Senior Honors Society, Pleiades Chapter

Nominated for the Ernest A. Lynton Award for the Scholarship of Engagement for Early Career Faculty sponsored by the New England Resource Center for Higher Education at the Center for Engaged Democracy at Merrimack College which recognizes a full-time pre-tenure faculty member who connects his or her teaching, research, and service to community engagement
- 2013-2014 ***Principal Investigator Academy for Research and Engagement at Northern Illinois University*** that provides intensive and tailored, year-long training and mentoring in research, artistry, public service, and engagement
<https://www.niutoday.info/2013/05/14/niu-students-plan-lead-successful-conference-on-technology-for-local-nonprofit-organizations/>

MPA Professor of the Year, selected by Northern Illinois University MPA students
- 2012-2013 ***Summer Research Opportunities Program***, supervised undergraduate student for 8-week research program

Nominated for Best Conference Paper Award for 2012 Association for Research on

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Nonprofit Organizations and Voluntary Action Annual Conference, Indianapolis
“Nonprofit Accountability: Financial and Performance Reporting of Community Foundations”

Inducted into Phi Beta Delta, Zeta Gamma Chapter NIU International Scholar Honor Society

2011-2012 **Outcomes-Based Performance Management Summit:** Invitation-only at NYU Wagner School of Public Service in partnership with Charity Navigator, supported by the Hewlett Foundation

Instructional Research and Improvement Grant \$3,500 NIU grant for “Serving to Give: Enhance Philanthropy and Volunteerism Course with Service Learning Component”

Selected to Participate in NIU’s Multicultural Curriculum Transformation Institute, by the Office of the Provost

2008-2009 **Rutgers Excellence Dissertation Fellowship Award** 2007-2008 and 2008-2009 offered by the Graduate School-Newark on the basis of exceptional academic merit, as evidenced by scholarly promise

2007-2008 **Research Assistant,** “Internal and External Perspectives: Collaborating to Strengthen the Relevance and Utilization of Performance Measurement”, \$40,000 project supported by the IBM Center for the Business of Government

Inducted into Pi Alpha Alpha, National Public Affairs and Administration Honor Society

2006-2009 **Member of the International Working Group on Online Consultation and Public Policy Making** www.reconnectingdemocracy.org. Group supported by \$280,000 grant, supported by the National Science Foundation’s Digital Research Program.

2005-2008 **Research Associate** for the “Public Performance Measurement and Reporting Network” (www.ppmrn.net), a project of the National Center for Public Performance in the School of Public Affairs and Administration, Rutgers University, Newark, New Jersey.

2005 **Best Master’s Research Project Award** from the Foundation of Women Executives in Public Relations, S.I. Newhouse School of Public Communications, Syracuse University, Master of Science in Communications Management

Community-Engaged Consulting and Service

2019 **Consulting:** St. Charles History Museum, DeKalb County Youth Service Bureau

2018 **Consulting:** Voluntary Action Center <http://vacdk.com/2018-strategic-plan/>, Kendall County Soil and Water Conservation District <http://www.kanedupageswcd.org/planning.htm>, DeKalb County Youth Service Bureau, Midwest Museum of Natural History, Proudly DeKalb, Tails Humane Society, Sandwich Public Library, DeKalb County Community Gardens, Safe Passage, DeKalb County Mental Health Board

2018-present Board Member, DeKalb County History Center, Sycamore, IL <https://www.dekalbcountyhistory.org/about-us/>

2017 **Consulting:** DeKalb County Mental Health Board, Egyptian Theatre, City of St. Charles 708 Mental Health Board, Voluntary Action Center, Oak Crest Retirement Center, Family Services Agency, Kendall County Soil and Water Conservation District

2016-2017 DeKalb County Nonprofit Partnership, a program of the DeKalb County Community Foundation, member of the Steering Committee for NGOLD and the Research and

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Advocacy Committee

- 2016 Consulting: DeKalb County Mental Health Board, Alliance of Illinois Community Foundations, Tails Humane Society, Genoa Public Library, DeKalb County Community Gardens, Community Foundation of Macon County, CASA DeKalb County, Savanna Museum and Cultural Center, DeKalb County Soil and Water Conservation District, Safe Passage
- 2015-present Board Member, St. Mary School Committee, DeKalb, IL
<https://stmaryschooldekalb.org/school-committee>
- 2015-2016 Member, Care4Kane (Community Action, Research & Evaluation for Kane County) Aurora IL
- 2015 Consulting: Egyptian Theatre, Oak Crest Retirement Center, American Fraternal Alliance, Illinois CASA, City of Rochelle, DeKalb County Mental Health Board
- 2014 Consulting: DeKalb Public Library, Gracie Center, American Fraternal Alliance, Egyptian Theatre, Kishwaukee United Way, Illinois CASA, Rochelle Community Hospital Foundation
- 2014-2016 Board Member, DeKalb Area Arts Council, DeKalb, IL
- 2013 Consulting: Oak Crest Retirement Center, Egyptian Theatre, Sycamore History Museum, Glidden Homestead Museum, DeKalb Public Library, Gracie Center
- 2012-2013 Steering Committee Member of the DeKalb County Nonprofit Partnership (DCNP), a program of the DeKalb County Community Foundation
- 2012 Consulting: Illinois CASA
- 2011 Consulting: Oak Crest Retirement Center

Department & University Service

- 2019 College of Liberal Arts and Sciences, College Senate (Jan-July)
- 2018-2021 College of Liberal Arts and Sciences Curriculum Committee, elected member
- 2018-2019 Chair, Public Administration Faculty Search Committee
- 2017-present Member, Museum Studies Graduate Program Committee
- 2018 Member, NIU Policy Center Ad-Hoc Committee
- 2018 Facilitated strategic planning efforts for the NIU Department of Chemistry and Biochemistry, the NIU Literacy Clinic, the NIU Art Museum and the NIU School of Nursing
- 2017-2018 Chair, Public Administration Nonprofit Faculty Search Committee
Commission on the Status of Minorities
- 2016-2018 Northern Illinois University Faculty Senate, department representative
- 2016 Drafted Strategic Plan for the Department of Public Administration
- 2012-present Faculty Advisor for UNICEF Campus Initiative, an NIU student organization
- 2012-2018 IRB Authorized Departmental Reviewer
- 2011-present Member, Committee of the Whole, Center for Nonprofit and NGO Studies
- 2013-2014 Member, Local Government Faculty Search Committee
- 2012-2013 Assisted with program assessment plan and performance measures for the MPA Program
Member, MPA Coordinator Search Committee
Member, NGOLD Director Search Committee
Member, Nonprofit Faculty Search Committee

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2012-2015 MPA Colloquium Organizer
Presidential Commission on the Status of Women
2011-2012 Training: Ally Program to support LGBTQ students
Training: Veteran Student Supporter Program
MPA Colloquium Organizer
Member, Public Finance Faculty Search Committee

Doctoral Dissertation Committee Service

Chair:

- Eileen Setti, Political Science (2016)

Member:

- Jian-Chuan, Political Science (2013)
- David Mitchell, Political Science (2013)
- Theresa Eckard, Political Science (2014)
- Ben Bingle, Political Science (2016)
- Joe Volin, Adult & Higher Education (2016)
- Li-Yin Liu, Political Science (2017)
- Anthony Cooling, Political Science (expected 2019)
- Tracy Rogers-Tryba, Adult & Higher Education (expected 2019)
- Erica Ceka, Political Science (expected 2019)
- Julie Ann Read, Adult & Higher Education (expected 2020)

Professional Service

Academy of Management (AOM)

- Board Member, Public and Nonprofit Division, Chair, Best Article Award Committee (2018-2019)
<http://my.aom.org/leadership/toc.aspx?action=DIG&code=PNP>
- Annual Conference paper reviewer (2011- present)
- Annual Conference paper presenter (2017, 2018)

Network of Schools of Public Policy, Affairs, and Administration (NASPAA)

- Nonprofit Management Education Section, Board Member (2016-2019)
http://www.naspaa.org/principals/committees/section_nonprofit.asp
- Social Media Editor, *Journal of Public Affairs Education* (2017-2020)
<https://www.tandfonline.com/action/journalInformation?show=editorialBoard&journalCode=upae20>
- Member, Working Group Section on Budgeting and Financial Management (2011)
- Member, COPRA Accreditation Site Visit Team (2017, 2018)

Academic Women in Public Administration (AWPA) <https://awparocks.weebly.com/>

- Leadership Team (2017-2018)

Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA)

- Nonprofit Finance Panel Organizer (2018)
- Research to Practice Track Chair, Annual Conference (2017)
- Secretary, Pracademics Section (2016-2018)
- Member at Large, Board of the Pracademics Section (2014-2016)
- Local Arrangements Committee for the Annual Conference, Chicago, IL (2015)

Midwest Public Affairs Conference

- Member of Advisory Board (2014-present) <http://midwestpac.com/about/leadership/>

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Nonprofit Academic Centers Council (NACC)

- Accreditation Process Committee (2017)

Board of Editors:

- *Journal of Public and Nonprofit Affairs* (2016 to present)
<https://www.jpna.org/index.php/jpna/about/editorialTeam>
- *Collaborations: A Journal of Community-Based Research and Practice* (2016 to present)
<https://scholarlyrepository.miami.edu/collaborations/editorialboard.html>

Journal Reviewer: Nonprofit and Voluntary Sector Quarterly, Public Management Review, Public Performance & Management Review, Journal of Public Affairs Education, VOLUNTAS: International Journal of Voluntary and Nonprofit Organizations, Journal and Public and Nonprofit Affairs, International Journal of Nonprofit and Voluntary Sector Marketing, Nonprofit Policy Forum, Nonprofit Management and Leadership