



Fix the Glitches & Put HUMAN Into Services!

Vulnerable people are losing access to food, medical and other services due to budget cuts, computer glitches, understaffing, office closures and other administration policies. We call on Gov. Rauner, DHS/HFS officials, and state legislators to save and improve public services by:

- Fixing the “IES” computer glitches causing wrongfully cancelled benefits, and overcrowded offices, instead providing local offices with systems and technology that works;
- Hiring and properly training 3,000 more workers for local Department of Human Services (DHS) offices, assigned to people not tasks, to provide consumers the prompt and respectful attention they deserve;
- Ensuring that well-maintained and accessible local service offices are located within a 30 minute commute of every community, and no human services office is relocated without first having a public hearing;
- Fully funding our health, education and welfare needs, using progressive revenue (e.g. LaSalle Street Tax, Fair Tax)

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