


# Client Testimonials

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**We at Integral Consulting Group have been privileged to work with many organizations of various sizes, both locally and nationwide. We provide the following comments from past and present clients to help express Integral Consulting Group's ethics, commitment, skills and attitude as well as to share our clients' success stories with you:**

■ "I wish we would have used Integral to make the changes years before we did. They have helped us immeasurably."

*Sara Taylor-Niemann, President  
Assembly Services and Packaging*

■ "It is rare in the consulting world to find someone, let alone an organization, that demonstrates such integrity to "do what they say they will do." They should have more opportunities here! I am absolutely grateful that I had the chance to work with them."

*Anonymous  
University of Minnesota*

■ "...in each case, listened carefully to issues, gained an appropriate understanding of the organization's culture, and worked closely with individuals within the organizations to meet their stated goals. As a result, the organizations in turn became more effective in working with their stakeholders. Also assisted us in developing a strong vision...because of this, our volunteer program will ultimately play a key role in positive contributions to the diverse populations in our community."

*Patience Ferguson, Manager of Consulting Services & Volunteer Resource Development  
United Way of the Saint Paul Area*

■ "...not only management, but staff as well, appreciated the insights, expertise and methods....really instilled a belief in the importance of good customer service in our agency."

*Debra Olson, Community Relations Coordinator  
Neighborhood Involvement Program*

■ "...extremely capable and caring...positive, can-do attitude which is lived every day...motivators and leaders who are successful by helping others reach their goals."

*Michael A. McMillan, Assistant General Manager  
Dayton Hudson Corporation*

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**Integral Consulting Group, Inc.**



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- "...great humanitarian skills; primarily those of honesty, integrity and respect for diverse peoples...possess enviable listening skills, well-respected by those who work with and for them, and also those for whom they work."  
*Mary Erdman, Manager  
Kohl's Department Stores*
- "In Minneapolis, we faced a grave challenge...but potential disaster was averted because we dedicated funds to have them on-site. The site now has very low turnover, and employees there are very happy today...so we look to implement the same changes across the area."  
*Barb Blanke, Manager of Site Services  
IBM Chicago*
- "Insightful and of great assistance, seeing to the root needs of our organization and pointing us in the right direction."  
*Lance Riley, General Counsel  
Children's Broadcasting Corporation*
- "...Exceptional value for the fee. I am very impressed with the work put forth to create quality, professional structural and role outcomes."  
*Susan Dalhed, Director of Human Resources  
West Group, Inc.*
- "...impressive that such an intimate level of knowledge and subsequent recommendations regarding what we do here in such a short amount of time. This has been a positive experience all around and I will recommend further use of your services here."  
*Mary Ellen Marlowe, Sr. Director,  
Customer Services West Group, Inc.*

Integral Consulting Group, Inc.

