Agape Senior Care Placement Debby Frank

425.232.9705 18633 110th Pl SE

Renton, WA 98055

Client Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 **Disclosure Statement**

Agape Senior Care Placement provides information and care options to seniors and their families. Agape Senior Care Placement does not make recommendations – we offer options and make referrals. We do not charge a fee to our clients or their representatives, as we are contracted with many senior care providers, who agree to pay us a referral fee.

We do not make verbal or written requirements for older or vulnerable adults or their legal representatives to work exclusively with our agency. We do not charge cancellation or any other fees to our client or legal representative, if they choose to sever the relationship with our service. A client may, without cause, stop using our service or switch to another agency without penalty or a cancellation fee.

We serve in a dual agency relationship with responsibilities of offering information and options to our clients or their legal representatives, while receiving funding from the housing or care provider for resident placement. This fee is based on an agreement that our agency and the housing community or care provider have agreed upon.  A monthly fee of 15% will be charged for respite and hospice stays up to six months, 75% of the first full month’s rent and care charges for assisted living placement, and 75% of the first full month’s rent and care charges for adult family home move-ins. The fee is to be paid ½ within 15 days and second ½ to be paid at 45 days after move-in. Medicaid placement fees will be a percentage of allotted care dispersement. Published fees for residents must accompany the provider’s agreement contract. Notification of a change in provider home’s published fees must be made to Agape Senior Care Placement within 30 days of changes.

Our contracts with the providers mandate that no part of the fee can be passed on to the resident, and that residents referred by Agape Senior Care Placement will be charged based on the provider’s standard published rates. If the resident moves to an Assisted Living or Independent Living the payment is due 45 days after move-in. Should the client move out within 30 days for any reason, our agency shall refund the provider, based on a prorated rate for the duration of the client’s stay.

Provider facilities are toured prior to referral by a representative of Agape Senior Care Placement, and property profiles are maintained and updated at least annually.  At the time of providing referrals to clients, Agape Senior Care Placement will inform our clients the date the property was last toured by one of the staff of Agape Senior Care Placement.

Agape Senior Care Placement may not require or request clients to sign waivers of potential liability for losses of personal property or injury, or to sign waivers of any rights of the client established in state or federal law.

Agape Senior Care Placement must receive the client’s authorization to obtain or disclose confidential health care information that includes identifiable information.

In the event that Agape Senior Care Placement or it’s personnel (including personnel’s immediate family members) have an ownership interest in the supportive housing or care services to which the client is given a referral, a provision stating that such personnel or their immediate family members have an ownership interest in the supportive housing or care services to which the client is given referral service, and if such ownership interest exists, an explanation of that interest.

A complaint of violations of the provisions in the “Elder and Vulnerable Adult Referral Agency Act” may be filed with the Attorney General’s office.

Attorney General Phone: Mon-Fri, 10am to 3pm, (360) 753-6200 1-800-551-4636 (in state only) 1-800-833-6384 (for hearing impaired) 1-206-464-6684 (out of state callers)

Office of the Attorney General, 1125 Washington Street SE, PO Box 40100, Olympia, WA 98504-010

Print Name

Client and/or Client Representative Signature Date

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Agape Senior Care Placement Representative Date