

Gallia County Board of Development Disabilities

10DLC Privacy Policy

Last updated: August 28, 2024

Gallia County Board of Development Disabilities is committed to protecting your privacy. This 10DLC Privacy Policy ("Policy"), (collectively "Gallia County Board of Development Disabilities", "us", "we", "our") explains our privacy practices concerning the use of 10DLC (10-Digit Long Code) numbers to send and receive text messages and provides information on how and why we use these numbers to communicate with you.

USE OF 10DLC NUMBERS

When you consent to receive text messages from us via 10DLC, we may collect certain information including your phone number, message content, and any other information you provide during our communications.

OPT-IN PROCEDURES

Currently, the only method for opting in to receive text messages is by our team asking for your consent directly. We do not use automated systems for this purpose. Your consent will be recorded at the time of agreement, ensuring that all text messages you receive from us are based on your explicit permission.

PURPOSE OF DATA USE

The information collected through 10DLC messaging will be used for the following purposes:

- Sending you updates, notifications, and messages personally generated by our team.
- Responding to your inquiries and providing customer support.
- Improving our services and enhancing your customer experience.
- Data Security

We are committed to ensuring the security of your personal information. All data collected through 10DLC messaging is encrypted and stored securely. We implement appropriate technical and organizational measures to protect your data from unauthorized access, disclosure, alteration, or destruction.

OPT-OUT

You have the right to opt out of receiving text messages from us at any time. To opt out, reply "STOP" to any message you receive, or contact our customer support team. Once you opt out, you will no longer receive text messages from our 10DLC numbers.

DATA RETENTION

We will retain your information for as long as necessary to fulfill the purposes outlined in this policy unless a longer retention period is required or permitted by law.

THIRD-PARTY SHARING

We do not sell, trade, or otherwise transfer your personal information to outside parties except as described in this policy or with your consent. We may share your information with trusted service providers who assist us in operating our 10DLC messaging service, provided they agree to keep your information confidential and secure.

UPDATES TO THIS NOTICE

We may update this Policy from time to time in response to changing legal, technical, or business developments. If we change our Notice, we will post those changes on this page in addition to

updating the “Last Updated” date at the top of this webpage. We encourage you to review this Policy regularly to stay informed of the latest modifications.

CONTACT US

If you have any questions, comments or concerns about this Notice, please e-mail us at mkingery@galliadd.com. Or, you can write to us at:

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