

Subject: V095043: Success!

From: Richard S >[\(Add as Preferred Sender\)](#)

Date: Mon, Dec 17, 2018 3:32 pm

To: service@breezaire.com, info@breesaire.com

I received the replacement control unit on Saturday and immediately installed it. The unit now seems to be operating properly. Over the last 72 or so hours, it brought the enclosure down to the pre-set temperature and is holding it to within + or - 1 degree.

Thanks to Karl, Marian, and the others at Breezaire who worked through these problems. If I'm still storing wine ten years from now when this one reaches the end of its expected life, I will order another Breezaire from you.

And, do you have a preferred website or rating service where I could post a review regarding your customer service? I would like to write a positive review and want to put it where it would do most good.

Thanks again.

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Rick S
