

# **PATIENT BILL OF RIGHTS**

## **Welcome to Finley Physical Therapy and Sports Medicine!**

We are pleased that you have chosen our clinic to assist you with your therapy needs. As a patient you have rights and responsibilities. We want you to understand these rights and responsibilities so that we can provide you with the best service. Our goal is to provide quality therapy services to you. You are the expert on your personal health. Our therapists are experts in their specialty. Together we can improve your health. Please read and sign at the bottom of this page.

### **Patient Rights and Responsibilities:**

- You have the right to be treated with dignity regardless of race, sex or religious preferences.
- Your medical records are private. A complete discussion of your privacy rights is posted in the waiting area.
- You have a responsibility to provide the necessary insurance information and make necessary payment arrangements. We do not consider 3<sup>rd</sup> party insurance, attorneys, or person being sued responsible for your medical bills.
- You have a responsibility to keep scheduled appointments. Patients who are unable to keep appointments are asked to give a minimum of 24 hours notice. Your visit will be considered a "No Show" if not cancelled. Established patients are allowed 2 "No Show" sessions. After 2 "No Show" appointments you may be asked to find another provider.
- You have the responsibility to arrive on time for appointments. Patients arriving 10 or more minutes late are considered missed appointments. You will be given the opportunity to reschedule.

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PATIENT OR PARENT/GUARDIAN SIGNATURE

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DATE