All prices can and may exclude the service call Fee

Wireless Installation/Configuration:
Consist of One router set up and one PC and or a device link to the router,
Each additional PC or device set up will cost $25.00 apiece.

Operating System Installation/Upgrade/Downgrade:
Consist of One Operating system install weather upgrade or downgrade
(i.e. Windows XP, Vista, or Windows 7)
That includes all mandatory drivers

Spyware/Adware/Virus Removal /PC Tune up computer:
Consist of One full removal of spyware, adware and virus.
With no guarantee at all that the same or new infection will recur.

Memory Install For Laptop/Desktop/Server:
Consist of One RAM install and test proper boot and or adjust page file if needed.
Defective RAM (s) is out of our scope of repair, and therefore no guarantee is given
That any future error may incur because of ram install. $10.00 per additional ram install on same visit.

Internal Hardware Install For Laptop/Desktop/Server:
Consist of One hardware component installed and tested for working condition
No guarantee is given

Windows System Password Recovery/Removal:
Consist of One Removal of "One user only "per $50.00 increments
Each additional password removal will be bill as $50.00 per removal

Bios System Password Recovery/Removal:
Consist of One Removal of the computer system Bios password
Each additional password removal will be bill as $50.00 per removal

UPS Maintenance/Battery Replacement:
Consist of One Removal and replacement of the UPS battery
Test for working condition

Custom Desktop / Gaming Computer Built With OS Installed:
Consist of One full system built with all mandatory components
Test for working condition

PC Forensics:
Consist of One full system scan to identify PC internet usage in a full page report
Additional print out will be available at a cost of $15.00 per report

New Desktop Installation/Set Up At Your Location:
Consist of One full system set up at your location includes set up a connection a preexisting internet connection not in need of any extra wires or technical support from you ISP provider
Installation does not included printer installs, router or wireless router install or configurations, and or other services that are billed separately.

Remote Support:
Consist of One remote support via the internet to demonstrate "How To" and or: help install needed or wanted software and or windows based programs. Remote support session is valid up to 1 ½ hours per connection and not on increments

Windows Server Installed And Configured On Your Equipment:
Consist of One full system install of server based software on compatible hardware server, and two domain or workgroup users (clients) thus enabling a two client and a server configuration tripod.
(Network topology)

Full System Backup Onto Your Storage Device:
Consist of One system back up of a readable data on your hard drive up to 350GB
$10.00 per each additional 100GB or within

Full System Restore Onto A New Storage Device (Example: A Failing Hard Drive):
Consist of One system back up of a readable data on to a new hard drive. Known as a hard drive clone.
Up to 500GB
10.00 Per each additional 100GB or within

Desktop/Laptop Monthly Maintenance:

Consist of One system dust clean out internally and if needed the heat sink and fans removed and cleaned out with new thermo compound included on the heat sink, up 2 ½ hours of service on site per unit **" or "** choose an windows system disk clean up with defragmentation of hard drive speed up for PC performance .. Must choose one or pay double for both

Must sign up and pay for two monthly maintenances in advance

Monthly Maintenance is from the 1st of the month to the end of that month and service not used are lost and do not roll over to the following month

(Subscriber must select a service schedule from here on out)

Server Monthly Maintenance:

Consist of One system dust clean out internally and if needed the heat sink and fans removed and cleaned out with new thermo compound included on the heat sink, up 2 ½ hours of service on site included per unit **" or "** choose an windows system disk clean up with defragmentation of hard drive speed up for PC performance .. .. Must choose one or pay double for both

Must sign up and pay for two monthly maintenances in advance

Monthly Maintenance is from the 1st of the month to the end of that month and service not used are lost and do not roll over to the following month

(Subscriber must select a service schedule from here on out)

PC Printer Configuration:

Consist of One local, workgroup or network printer configured on your system

Please note that on network printers a static IP will be set as default unless otherwise requested a dynamic IP

PC Diagnosis:

Consist of One PC diagnosis, i.e. test ram , video if applicable, hard drive, and any other hardware if applicable and or software conflicts with a detailed report to take to insurance company and or competing competitor to prove findings without bias , if repairs are done here within 15 days of diagnosis the fee already paid will go towards repairs needed … (discounted off repairs needed)