MAINTENANCE:

Floor care and maintenance for aluminum oxide finish

- DIRT, GRIT and SAND: These are your hardwood floor's worst enemies. They act like sandpaper on the finish, causing scratches, dents and dulling. Place floor mats at entrances to trap dirt before it enters your home. This will help prevent damage.
- WATER AND OTHER SPILLS: Standing water can soak into your hardwood floor, warp it and damage the finish. Simply wipe up all spills as they happen.
- CLEANERS: Avoid oil soaps as they can build up and create problems when it's time to
 put a maintenance coat on the floor. Instead, neutral pH cleaners made specifically for
 wood floors are recommended.
- FURNITURE: Lift the furniture to move it --- avoid dragging. Felt floor protectors are strongly recommended.
- VACUUM: Vacuum with a brush attachment -- don't use vacuums with beater bars or hard plastic surfaces that will scratch.
- SUN: Direct sun can discolor your hardwood floor. Close curtains and blinds or add sheer drapes to protect from the sun's intense UV rays.
- WEEKLY: DUST MOP or LIGHTLY DAMP MOP.
- CLEANER: Use a recommended, citrus-based hardwood floor cleaning solution to clean the floor. Never leave standing water on the floor.

LEVELING:

Sub-floor leveling

Before you begin installing La Dole Wood Solutions engineered hardwood flooring the sub-floor must be dry, level and broom swept.

The level tolerance is 1/8 + or - over 10'. This tolerance applies to nail down, floating and direct glue down applications.

Installing hardwood flooring over uneven sub-floors can lead to excessive movement, squeaks and gapping between boards.

Improperly installed flooring is not covered by warranty.

To level a concrete sub-floor grind down high spots and pour self leveling concrete into the low areas. Use a straight edge as seen in this image to expose low and high spots.

 When leveling plywood sub-floors we recommend sanding down high spots and using various thicknesses of shimming material to fill in the low spots. The shimming material should be glued and stapled into place