

2017 PSTC CLASS SCHEDULE

We are booking dates for all of 2017 now!

E-mail Kevin@pstc911.com now to get the ball rolling.

JUNE, 2017		
June 26, 2017 Lewisville, Texas	<u>It's Your Ship!</u> Hosted by DENCO	E-mail Mindy for Reservations <u>CLICK here for reservations or questions</u>
June 27-28-29, 2017 Ft. Worth, Texas	<u>Policy & Procedure 3-day workshop</u> Hosted by Tarrant County 911	Contact <u>Tarrant County 911</u> for reservations

JULY, 2017		
July 6, 2017 Fort Myers, Florida	<u>Customer Service the 9-1-1 Way!</u> Hosted by Lee County Communications	FREE to agencies within Lee County but you must make reservations. Outside agencies , there are limited spaces available, make your reservation below. \$189 <u>Register Online</u> or call 800-348-8911
July 7, 2017 Fort Myers, Florida	<u>Customer Service the 9-1-1 Way!</u> Hosted by Lee County Communications	FREE to agencies within Lee County but you must make reservations. Outside agencies , there are limited spaces available, make your reservation below. \$189 <u>Register Online</u> or call 800-348-8911
July 13, 2017 N. Miami Beach, Florida	<u>It's Your Ship!</u> Hosted by North Miami Police Communications	\$189 <u>Register Online</u> or call 800-348-8911
July 14, 2017 Coral Springs, Florida	<u>Responder Risk and the 9-1-1 Professional</u> Hosted by Broward County & Coral Springs Police	e-mail <u>Tom</u> for information.
July 17, 2017 Austin, Texas	<u>Crisis Communications</u> Hosted by CAPCOG	Make your reservations with Kelsea at CAPCOG <u>E-mail here</u>

July 18, 2017 Austin, Texas	<u>HIGH RISK</u> (Responder Safety) Hosted by CAPCOG	Make your reservations with Kelsea at CAPCOG E-mail here
July 31, 2017 Effingham, Illinois	<u>Active Shooter Situations</u> Hosted by MTU13 and Effingham County 911	E-mail Jodi for reservations

AUGUST, 2017		
August 3, 2017 Athens, Tennessee	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by McMinn County E911	\$189 Register Online or call 800-348-8911
August 4, 2017 Athens, Tennessee	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by McMinn County E911	\$189 Register Online or call 800-348-8911
August 8, 2017 St. Augustine, Florida	<u>Customer Service the 9-1-1 Way!</u> Hosted by St. John's Sheriff's Office Communications	\$189 Register Online or call 800-348-8911
August 9, 2017 St. Augustine, Florida	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by St. John's Sheriff's Office Communications	\$189 Register Online or call 800-348-8911
August 10, 2017 St. Augustine, Florida	<u>Responder Risk and the 9-1-1 Professional</u> Hosted by St. John's Sheriff's Office Communications	\$189 Register Online or call 800-348-8911
August 15, 2017 St. Augustine, Florida	<u>Customer Service the 9-1-1 Way!</u> Hosted by St. John's Sheriff's Office Communications	\$189 Register Online or call 800-348-8911
August 16, 2017 St. Augustine, Florida	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by St. John's Sheriff's Office Communications	\$189 Register Online or call 800-348-8911
August 17, 2017 St. Augustine, Florida	<u>Responder Risk and the 9-1-1 Professional</u> Hosted by St. John's Sheriff's Office Communications	\$189 Register Online or call 800-348-8911
August 21, 2017 Prince Frederick, Maryland	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Calvert County Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? Register Online or call 800-348-8911
August 22, 2017 Prince Frederick, Maryland	<u>Responder Risk and the 9-1-1 Professional</u> Hosted by Calvert County	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov

	Communications	Outside of Maryland? Register Online or call 800-348-8911
August 23-24-25, 2017 Austin, Texas	Communications Training Officer Workshop Hosted by CAPCOG	Make your reservations with Kelsea at CAPCOG E-mail here
August 28-29-30, 2017 Austin, Texas	Policy & Procedure 3-day workshop Hosted by CAPCOG	Make your reservations with Kelsea at CAPCOG E-mail here
August 28, 2017 Logan, Utah	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by Logan Police Communications	\$189 Register Online or call 800-348-8911
August 29, 2017 Logan, Utah	You Just Never Know (Mental Preparedness) Hosted by Logan Police Communications	\$189 Register Online or call 800-348-8911

SEPTEMBER, 2017

September 7, 2017 Bentonville, Arkansas	You Just Never Know (Mental Preparedness) Hosted by Bentonville Communications	\$189 Register Online or call 800-348-8911
September 8, 2017 Bentonville, Arkansas	Customer Service the 9-1-1 Way! Hosted by Bentonville Communications	\$189 Register Online or call 800-348-8911
September 11-12, 2017 Louisville, Kentucky	Kentucky Emergency Services Conference	http://www.kesc.us/
September 11, 2017 Woodstock, Virginia	Responder Risk and the 9-1-1 Professional Hosted by Shenandoah County Emergency Communications	\$189 Register Online or call 800-348-8911
September 12, 2017 Woodstock, Virginia	Building Your 911 Liability Shield Hosted by Shenandoah County Emergency Communications	\$189 Register Online or call 800-348-8911
September 13, 2017 Woodstock, Virginia	It's Your Ship! Hosted by Shenandoah County Emergency Communications	\$189 Register Online or call 800-348-8911
September 14, 2017 Billings, Montana	Crisis Communications Hosted by Billings City-County 911 Center	\$189 Register Online or call 800-348-8911
September 15, 2017 Billings, Montana	Complacency, Cannibalism & Critical Thinking Hosted by Billings City-County	\$189 Register Online or call 800-348-8911

	911 Center	
September 18-19-20, 2017 Simi Valley, California	<u>3-day Dispatch Update Workshop</u> Hosted by Simi Valley Communications	Reservations will start after July 1 POST # will be posted after July 1 This is a POST plan II Class!
September 21, 2017 Simi Valley, California	<u>Spirit to Serve</u> Hosted by Simi Valley Communications	Reservations will start after July 1 POST # will be posted after July 1
September 25-26-27, 2017 Columbia, Missouri	<u>Communications Training Officer Workshop</u> Hosted by Boone County Joint Communications	\$399 for this 3-day workshop <u>Register Online</u> or call 800-348-8911
September 25-26-27, 2017 Mequon, Wisconsin	<u>Communications Training Officer Workshop</u> Hosted by Mequon Police	\$399 for this 3-day workshop <u>Register Online</u> or call 800-348-8911

OCTOBER, 2017

October 1, 2017 (Sunday) Nazareth, Pennsylvania	<u>Surviving Dispatch Stress</u> Hosted by Northampton County 911/DEMS	\$189 <u>Register Online</u> or call 800-348-8911 (Special Hours 2pm-10pm)
October 2, 2017 Nazareth, Pennsylvania	<u>Surviving Dispatch Stress</u> Hosted by Northampton County 911/DEMS	\$189 <u>Register Online</u> or call 800-348-8911 (Special Hours 2pm-10pm)
October 2, 2017 La Plata, Maryland	<u>Customer Service the 9-1-1 Way!</u> Hosted by Charles County Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? <u>Register Online</u> or call 800-348-8911
October 3, 2017 La Plata, Maryland	<u>Customer Service the 9-1-1 Way!</u> Hosted by Charles County Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? <u>Register Online</u> or call 800-348-8911
October 16, 2017 Morristown, Tennessee	<u>Providing Exceptional Service What if it Were Family?</u> Hosted by Hamblen County Communications	\$189 <u>Register Online</u> or call 800-348-8911
October 17, 2017 Morristown, Tennessee	<u>Providing Exceptional Service What if it Were Family?</u> Hosted by Hamblen County Communications	\$189 <u>Register Online</u> or call 800-348-8911
October 18, 2017 Quincy, Illinois	<u>HIGH RISK</u> (Responder Safety) Hosted by Quincy – Adams	Reservations will open soon

	County 9-1-1	

NOVEMBER, 2017		
November 2, 2017 Bentonville, Arkansas	<u>It's Your Ship!</u> Hosted by Bentonville Communications	\$189 <u>Register Online</u> or call 800-348-8911
November 3, 2017 Bentonville, Arkansas	<u>Progressive Supervision</u> Hosted by Bentonville Communications	\$189 <u>Register Online</u> or call 800-348-8911
November 16, 2017 Los Alamos, New Mexico	<u>Crisis Communications</u> Hosted by Los Alamos Police	\$189 <u>Register Online</u> or call 800-348-8911
November 17, 2017 Los Alamos, New Mexico	<u>Active Shooter Situations</u> Hosted by Los Alamos Police	\$189 <u>Register Online</u> or call 800-348-8911

DECEMBER, 2017		

Would you like to host a PSTC class? Give us a call or e-mail Kevin!

Kevin@pstc911.com or call PSTC 800-348-8911

www.pstc911.com

To get added to our schedule, e-mail Kevin@pstc911.com

Schedule updated Friday, June 23, 2017 @ 1715 pst