

CLIENT'S BILL OF RIGHTS

- *Each client has a right to treatment, regardless of race, religion, sex, sexual preference, marital status, veteran status, ethnicity, age or handicap. The personal dignity of each client is recognized and respected in all care or treatment provided.*
- *Each client has the right to accept or refuse all or part of his/her care.*
- *Each client has the right to be informed of the nature and purpose of any services rendered and the credentials of any personnel involved in their service.*
- *Each client has the right to be treated by competent, qualified and experienced professional clinical staff.*
- *Each client has the right to participate in the development of their treatment plan.*
- *Each client has the right to expect that all treatment records or information will be kept confidential in compliance with agency policy except as authorized and as required by law.*
- *Each client has the right to request a referral for services which the organization does not provide and to be involved in the termination planning process.*
- *Each client has the right to be notified of all costs of services rendered and any limitations put on these services.*
- *Each client has the right to voice grievances without fear of negative impact on the treatment provided.*