



Position: Deaf Case Advocate
Reports To: Director of Operations
Classification: Full Time, Non-Exempt
Office Location: Northern or Southern Nevada Center

Deaf Centers of Nevada agency Description

Deaf Centers of Nevada, (DCN) is a private, non-profit social service agency that serves individuals who are d/Deaf, hard of hearing, deaf-blind, late-deafened and speech impaired; and their families, friends, and community service providers. Our Mission is to advocate, seek equality, and promote self-determination through empowerment for those who seek our assistance; and to enhance the awareness and understanding of Deaf Culture and the unique communication needs of the diverse individuals we serve throughout the state of Nevada.

Summary

This job contributes to the success of the Deaf Centers of Nevada by serving the Deaf and Hard of Hearing clients in the areas of communication access, case management, referral, and advocacy, independent living skills, and other supports to assist individuals with the ability to lead independent and productive lives.

Essential Duties and Responsibilities

- Provides information and referral to clients relating to personal and family adjustments, finances, public assistance and other needs, including social security benefits, immigration, legal mediation, etc.;
- Provides and coordinates outreach and informational presentations (two per month on average), workshops and training sessions concerning a variety of topics, including deafness, Deaf culture, ASL, the legal rights of individuals who are deaf or hard of hearing, DCN and its advocacy role, interpreting services, communication barriers;
- Visits clients in homes or attends group meetings to provide information on agency services, requirements, and procedures;
- Assists with and coordinates the development of cultural integration through educational materials, and information packets, empowerment materials, and public awareness materials for members of the general public, and people who are deaf or hard of hearing;
- Provides workshops that educate the deaf and hard of hearing communities about their rights and the resources available to meet their needs;
- Demonstrated ability to establish and maintain effective working relationship with members of the general public, organizations, and state agencies;
- Prepares and submits daily contact logs and reports monthly or as directed by Director of Operations;
- This position requires understanding of the organization's strategic plan and working towards achieving its goals and objectives; and
- Other duties as assigned by the Directors.

Qualifications/ Requirements

- Bachelor's degree in social services or related discipline required, or equivalent professional experience comparable to 2 years of general education; 2-3 years of case management or related experience strongly preferred;
- Demonstrated experience in advocacy and skills in presenting information to groups of various sizes and backgrounds; and
- Experience in working with deaf, hard of hearing, deaf-blind and related communities required.